



MARKYT 
**Community
Scorecard**

2025

*Empowering Local Government leaders to
make informed choices to enhance quality
of life in local communities*

Prepared for



Shire of
Donnybrook Balingup

Prepared by



CATALYSE
FUTYR | MARKYT | CULTYR

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Strategic Overview

Strategic overview

Liveability



81

Performance Index Score

7 points above Industry Average and
up 4 points from 2019

Governance



48

Performance Index Score

3 points below Industry Average and
up 1 point from 2019

Top performing areas within the LGA

-  Parks, playgrounds and reserves
-  Library services
-  Streetscapes, trees and verges
-  Sport and recreation services and facilities

Most improved areas

-  Streetscapes, trees and verges
-  Community engagement on local issues

Top performing areas relative to other LGAs

-  Main roads
-  Ranger services
-  Aged care and accommodation
-  Emergency management

Main priorities

-  Local roads
-  Community engagement on local issues
-  Aged care and accommodation
-  Housing
-  Festivals, markets and community events
-  Footpaths, trails and cycleways

OVERALL

PEOPLE

PLANET



Overall place scores

Diverse, inclusive and supported communities

A sense of identity and belonging through culture, heritage and the arts

Community health and wellbeing

Community safety and resilience

A healthy and sustainable natural environment

Service area

Performance Index Score

0 10 20 30 40 50 60 70 80 90 100

2019 2025 Trend

Service area	2019	2025	Trend
Place to live	77	81	▲
Place to work	NA	67	-
Place to own or operate a business	NA	59	-
Place to visit	68	77	▲
Youth services and facilities	44	46	=
Family and children's services and facilities	NA	52	-
Seniors' services	58	56	=
Universal access and inclusion	52	54	=
Reconciliation action	NA	58	-
Heritage services	44	50	▲
Library services	68	68	=
Art, culture and creative activities	61	56	▼
Festivals, markets and community events	61	58	▼
Health and community services	58	58	=
Sport and recreation services and facilities	64	64	=
Safety and crime prevention	59	56	▼
Lighting of streets and public places	58	56	=
Emergency management	59	62	▲
Ranger services	NA	58	-
Animal management	NA	55	-
Environmental health services	NA	56	-
Environmental management and conservation	49	50	=
Climate action / sustainable practices	48	44	▼
Waste management	61	54	▼

● LGA performance score (Performance Index Score)

■ Target zone. Shading shows the industry average to industry high

PLACE
PROSPERITY
PERFORMANCE



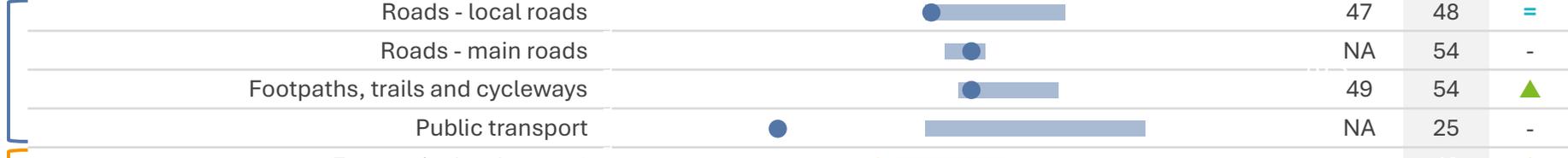
Responsible urban design and housing diversity



Attractive and welcoming public places



Safe, efficient and sustainable transport networks



A thriving economy



An engaged community that enjoys positive customer experiences



Effective governance and partnerships



● LGA performance score (Performance Index Score)

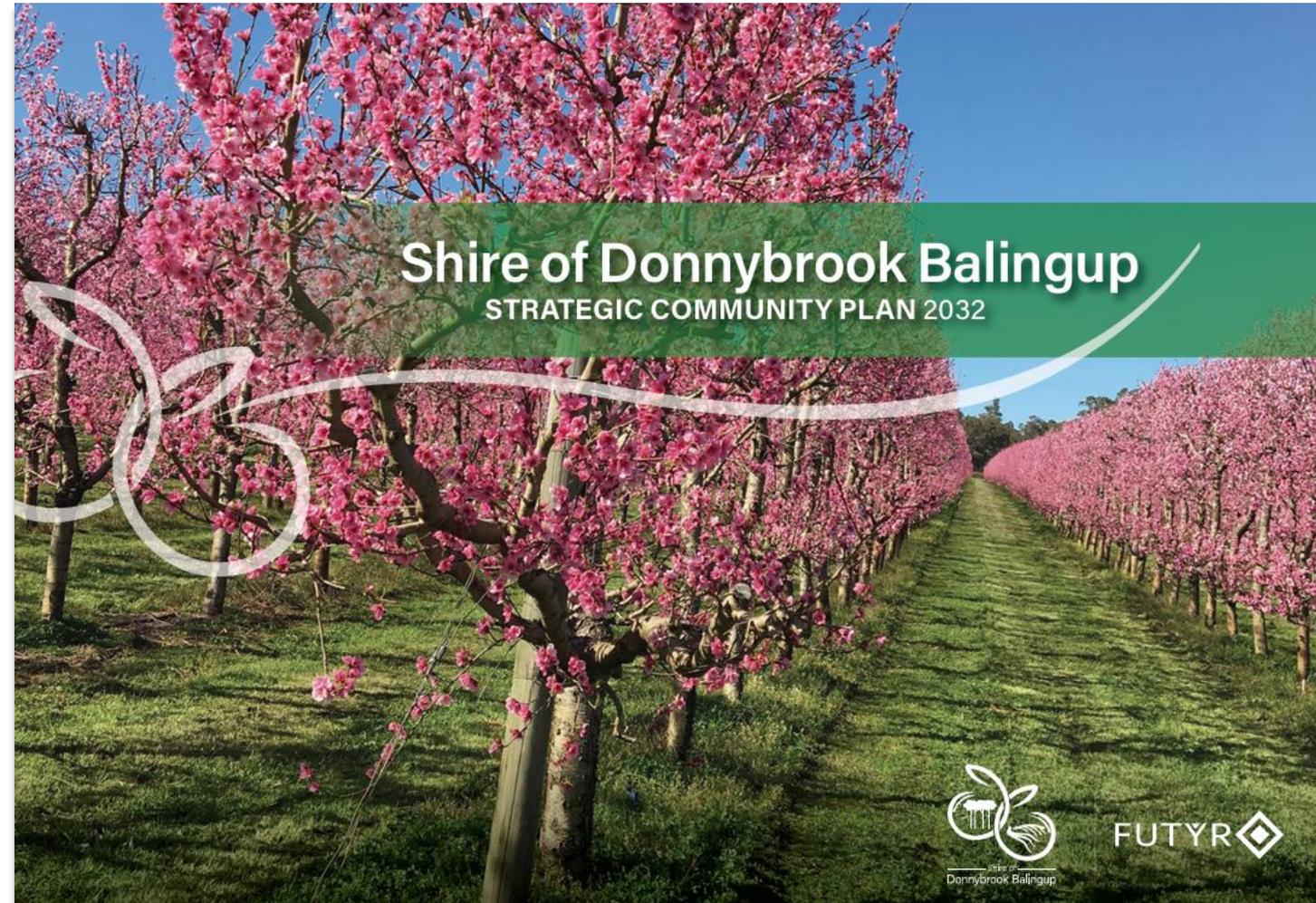
■ Target zone. Shading shows the industry average to industry high

Approach

Purpose

The Shire of Donnybrook Balingup commissioned the MARKYT® Community Scorecard to:

- Support a major review of the Strategic Community Plan and Corporate Business Plan
- Assess community needs, priorities and aspirations
- Evaluate perceived performance across 40+ services
- Monitor changes in community sentiment over time
- Participate in a national benchmarking program to compare performance to other local councils



The study

The Shire of Donnybrook Balingup commissioned CATALYSE® to conduct an independent MARKYT® Community Scorecard to assess community perceptions of service levels, community priorities and aspirations.

CATALYSE® mailed scorecards to all households and residential PO Boxes in the local area via Australia Post unaddressed mail, hosted the scorecard online and managed a direct email campaign. The Shire of Donnybrook Balingup provided supporting promotions through its communication channels.

774 community members participated in the study between 1 to 19 September 2025.

732	112	151	21
Residents	Local business owner/operators	Manager/committee member of local club, group or organisation	Shire affiliates*

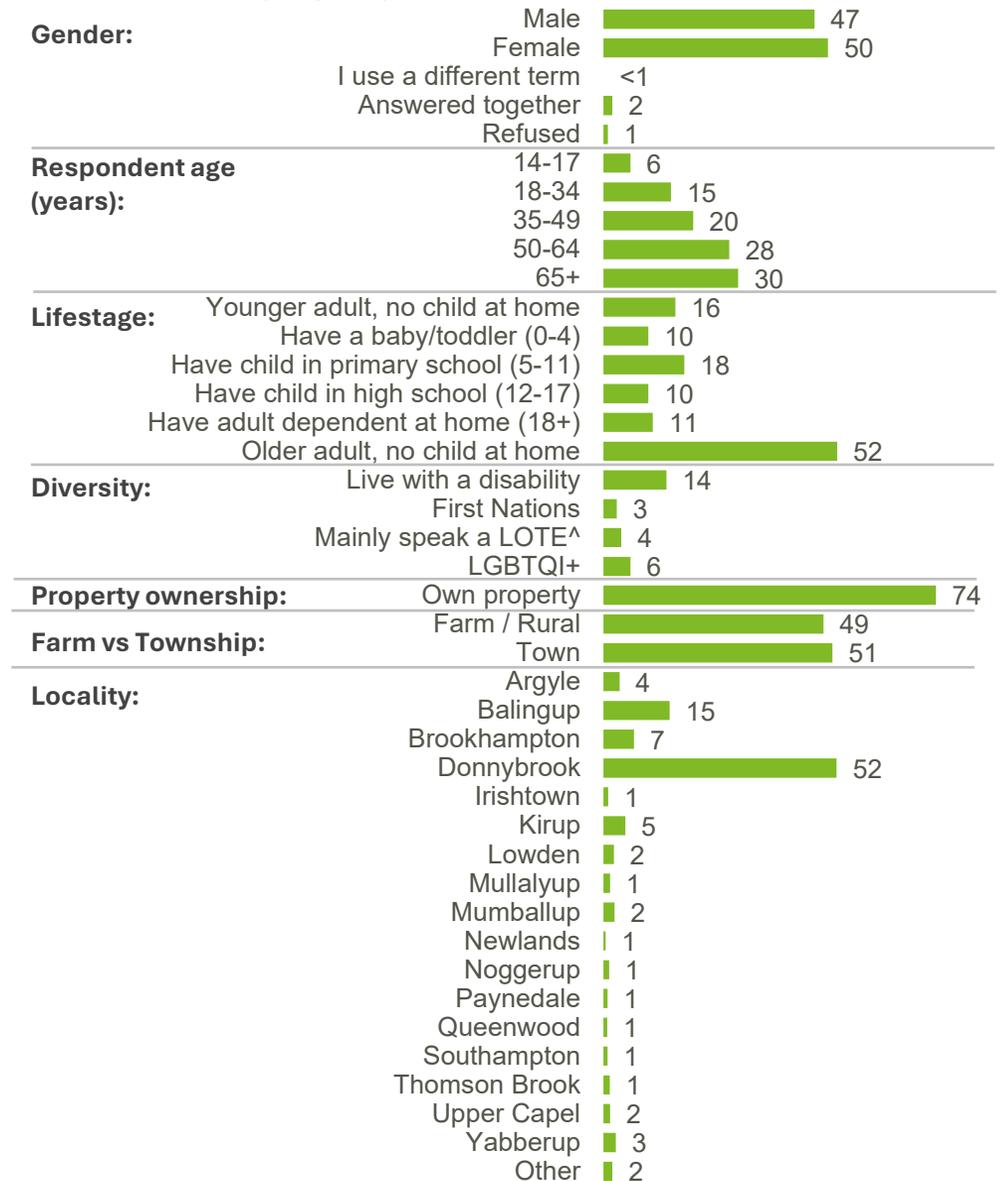
The main body of the report presents results from residents. Results from local businesses, community organisations and Shire affiliates are reported at the end of this report.

Throughout this report, where sub-totals add to ±1% of the parts, this is due to rounding errors to zero decimal places.

* Shire of Donnybrook-Balingup Councillors, employees and household members

Resident profile

% of respondents (weighted)



^ LOTE: language other than English

Outcomes based reporting

Throughout this report, service areas are aligned with 11 core outcomes that are universally desired in communities.

By connecting performance to outcomes, this framework helps Local Government leaders to identify service gaps and make informed choices to better meet community needs and enhance overall quality of life.

The FUTYR-11 Community Outcomes for Local Government framework remains the intellectual property of CATALYSE® Pty Ltd and may not be reused or republished without permission.

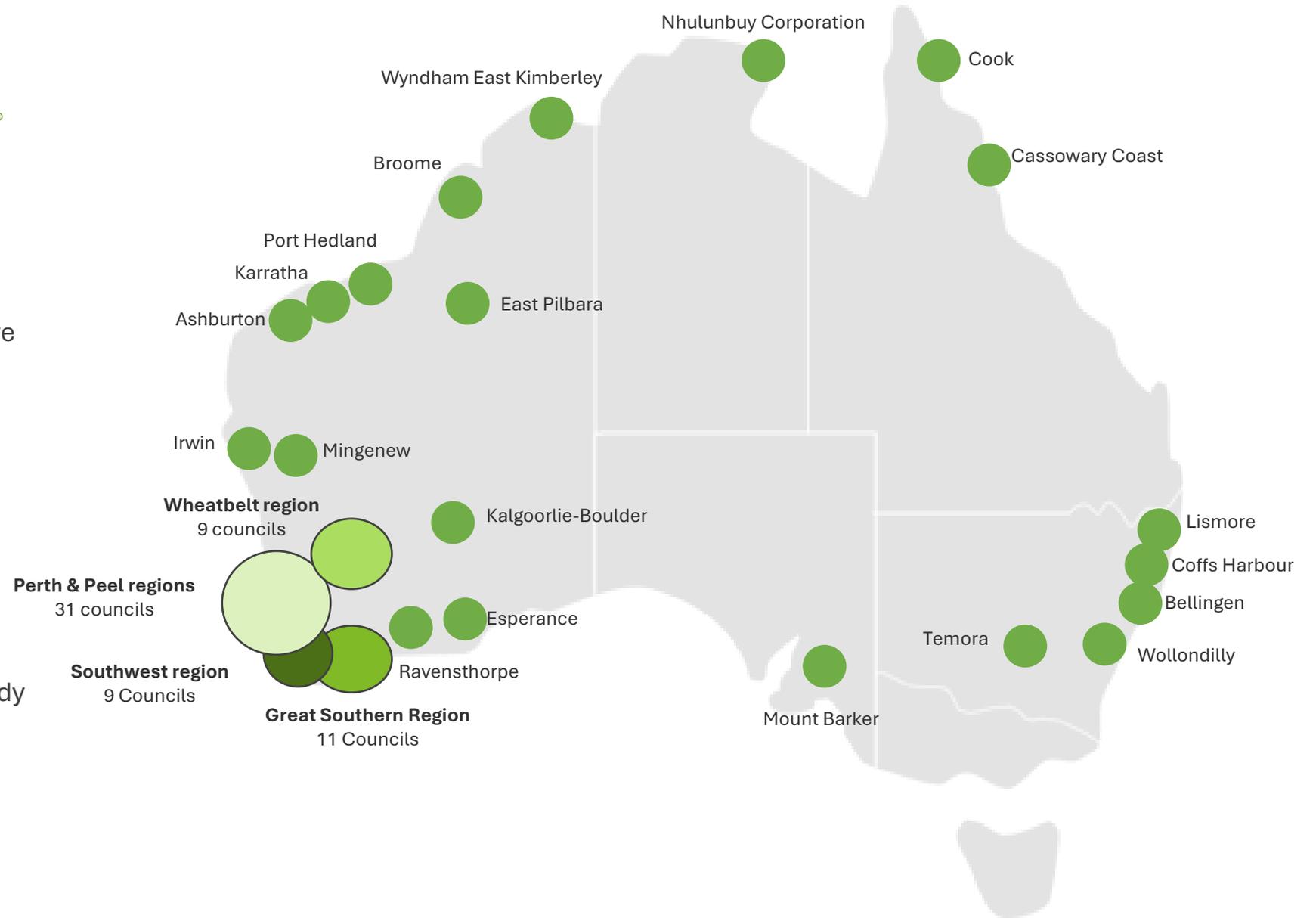


For more than 20 years, CATALYSE[®] has conducted community and business perceptions surveys for councils across Australia.

When comparable questions are asked, we publish high and average scores to enable participating councils to recognise and learn from industry leaders.

The image to the right shows all program participants since 2003.

In this report, average and high scores are calculated from a subset of councils that completed a MARKYT[®] accredited study within the past three years.



How to read MARKYT performance dashboards

1 Performance ratings

Community perceptions of performance on a five-point scale from excellent to terrible.

2 Positive rating

Percentage of respondents who provided a rating of okay, good or excellent.

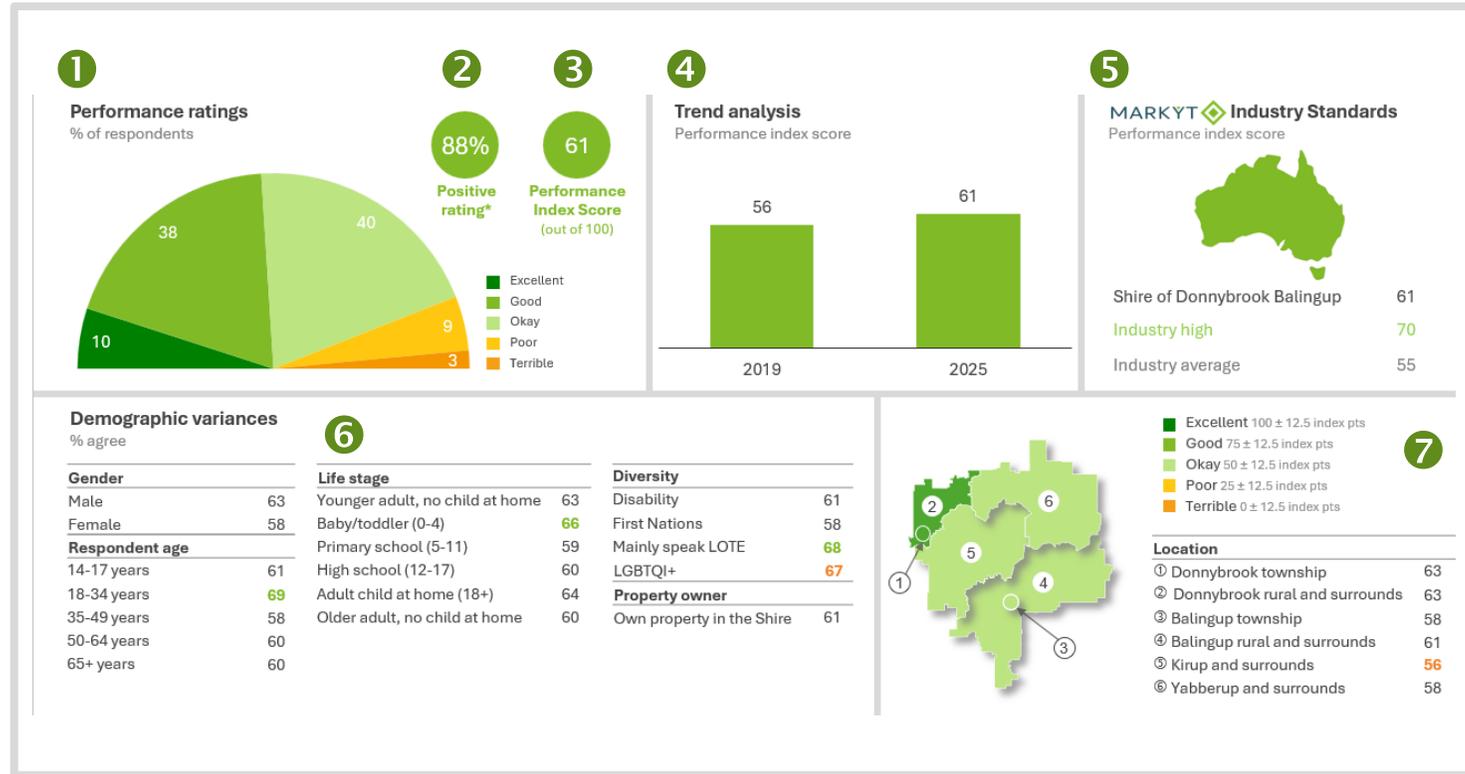
3 Performance index score

Weighted performance score out of 100 points

Score	Average rating
100	Excellent
75	Good
50	Okay
25	Poor
0	Terrible

4 Trend analysis

Uses the performance index score to show variances in performance over time.



5 Industry Standards

Shows performance compared to other councils.

- **Council Score** is the Council's performance index score.
- **Industry High** is the highest score achieved by participating councils.
- **Industry Average** is the average score among participating councils.

6 Demographic variances

Shows how performance varies across the community by key demographics.

7 Community map

Maps variances by location.

Overall performance

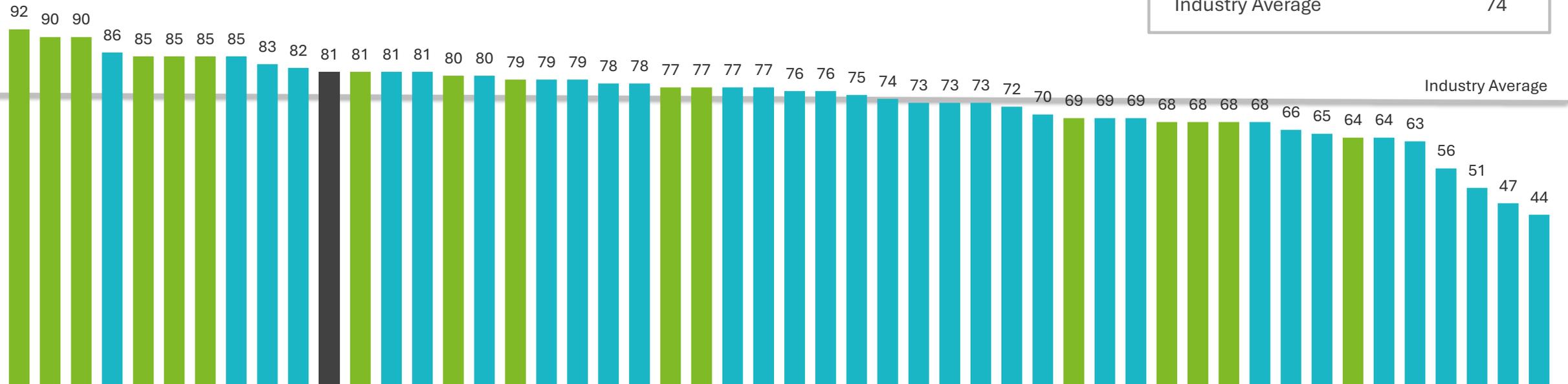
Liveability

Respondents were asked to rate the Shire of Donnybrook Balingup overall as a **place to live**.

The overall liveability score is **81 out of 100**, 7 points above the industry average.

Liveability | performance index score

- Shire of Donnybrook Balingup
- Metropolitan Councils
- Regional Councils



MARKYT **Industry Standards**
Performance Index Score



Shire of Donnybrook Balingup	81
Industry High	92
Industry Average	74

Overall performance

Respondents were asked to rate the Shire of Donnybrook Balingup overall as a **governing organisation**.

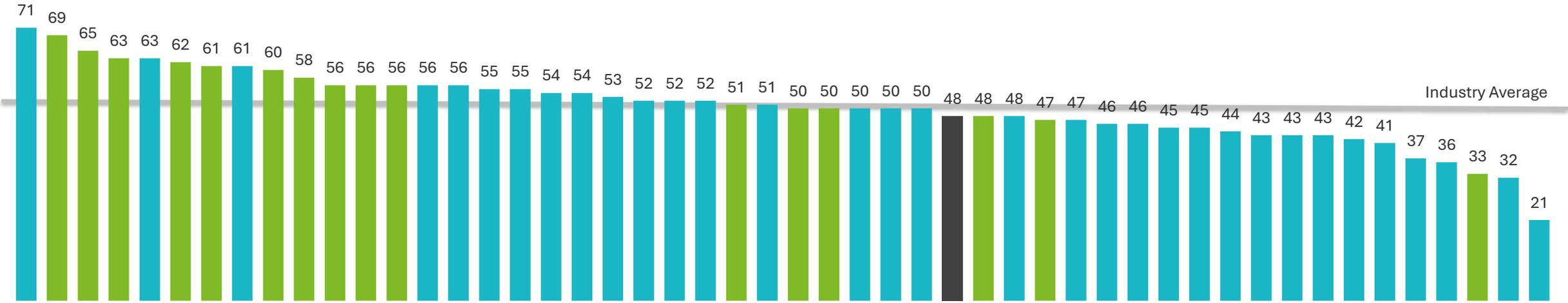
The overall performance score is **48 out of 100**, 3 points below the industry average.

Overall performance | performance index score

- Shire of Donnybrook Balingup
- Metropolitan Councils
- Regional Councils

MARKYT **Industry Standards**
Performance Index Score

Shire of Donnybrook Balingup	48
Industry High	71
Industry Average	51

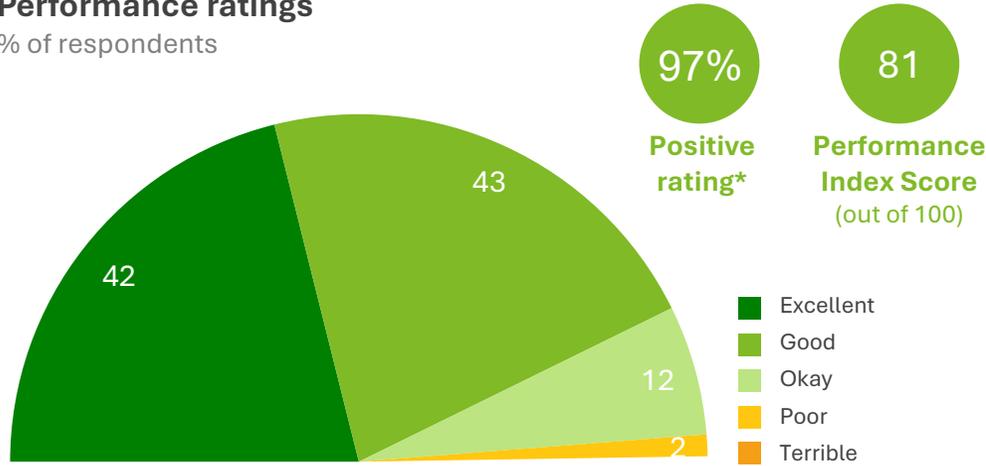


Place scores

Place to live

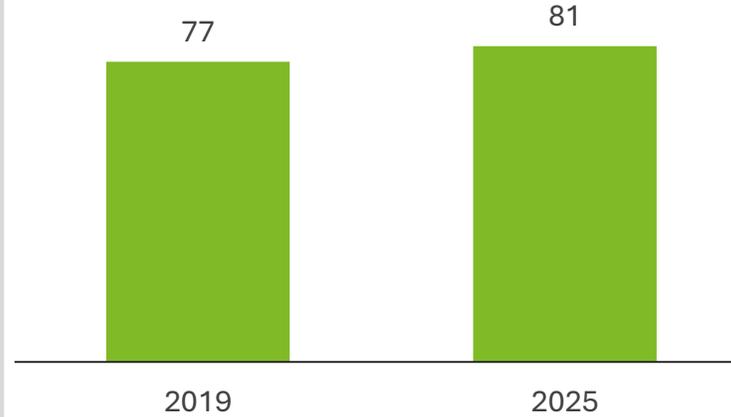
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	81
Industry high	92
Industry average	74

Demographic variances

Performance index score

Gender

Male	84
Female	80

Respondent age

14-17 years	68
18-34 years	81
35-49 years	82
50-64 years	81
65+ years	84

Life stage

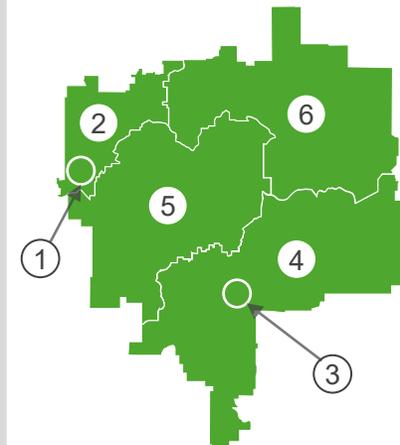
Younger adult, no child at home	75
Baby/toddler (0-4)	83
Primary school (5-11)	81
High school (12-17)	82
Adult child at home (18+)	80
Older adult, no child at home	83

Diversity

Disability	81
First Nation#	90
Mainly speak LOTE	79
LGBTQI+	77

Property owner

Own property in the Shire	82
---------------------------	----



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	80
② Donnybrook rural and surrounds	83
③ Balingup township	83
④ Balingup rural and surrounds	78
⑤ Kirup and surrounds	78
⑥ Yabberup and surrounds	80

Q. How would you rate performance in the following areas?

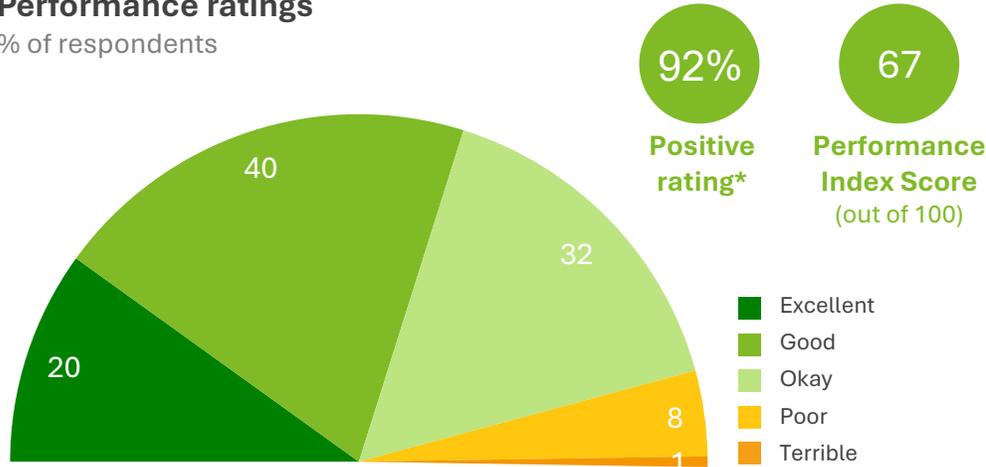
Base: All respondents, excludes 'unsure' and 'no response' (n = 728).

* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)

Place to work

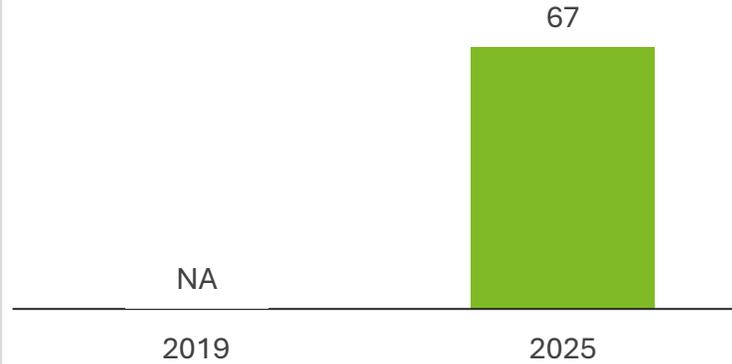
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	67
Industry high	80
Industry average	68

Demographic variances

Performance index score

Gender

Male	71
Female	64

Respondent age

14-17 years	53
18-34 years	68
35-49 years	69
50-64 years	69
65+ years	68

Life stage

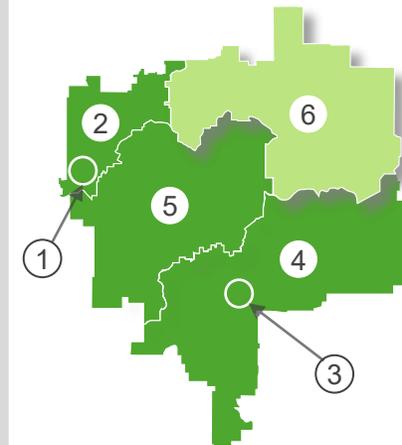
Younger adult, no child at home	63
Baby/toddler (0-4)	67
Primary school (5-11)	69
High school (12-17)	72
Adult child at home (18+)	67
Older adult, no child at home	68

Diversity

Disability	63
First Nations [#]	68
Mainly speak LOTE	68
LGBTQI+	60

Property owner

Own property in the Shire	68
---------------------------	----



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	67
② Donnybrook rural and surrounds	69
③ Balingup township	68
④ Balingup rural and surrounds	64
⑤ Kirup and surrounds	66
⑥ Yabberup and surrounds	61

Q. How would you rate performance in the following areas?

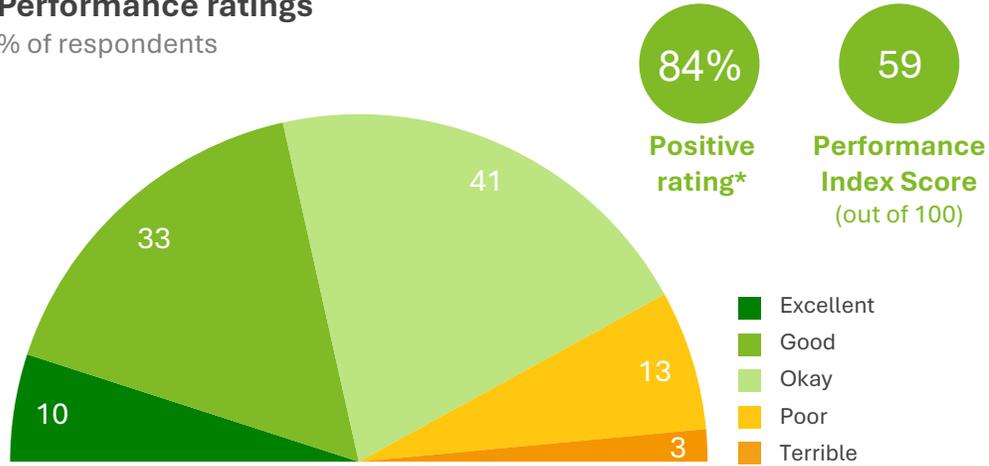
Base: All respondents, excludes 'unsure' and 'no response' (n = 531).

* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)

Place to own or operate a business

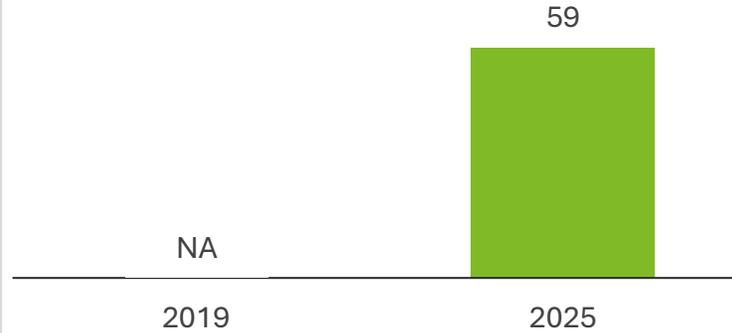
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	59
Industry high	73
Industry average	58

Demographic variances

Performance index score

Gender

Male	62
Female	56

Respondent age

14-17 years	45
18-34 years	61
35-49 years	58
50-64 years	60
65+ years	61

Life stage

Younger adult, no child at home	52
Baby/toddler (0-4)	63
Primary school (5-11)	59
High school (12-17)	57
Adult child at home (18+)	56
Older adult, no child at home	61

Diversity

Disability	59
First Nations#	64
Mainly speak LOTE#	60
LGBTQI+	63

Property owner

Own property in the Shire	60
---------------------------	----



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	55
② Donnybrook rural and surrounds	61
③ Balingup township	62
④ Balingup rural and surrounds	52
⑤ Kirup and surrounds	61
⑥ Yabberup and surrounds	54

Q. How would you rate performance in the following areas?

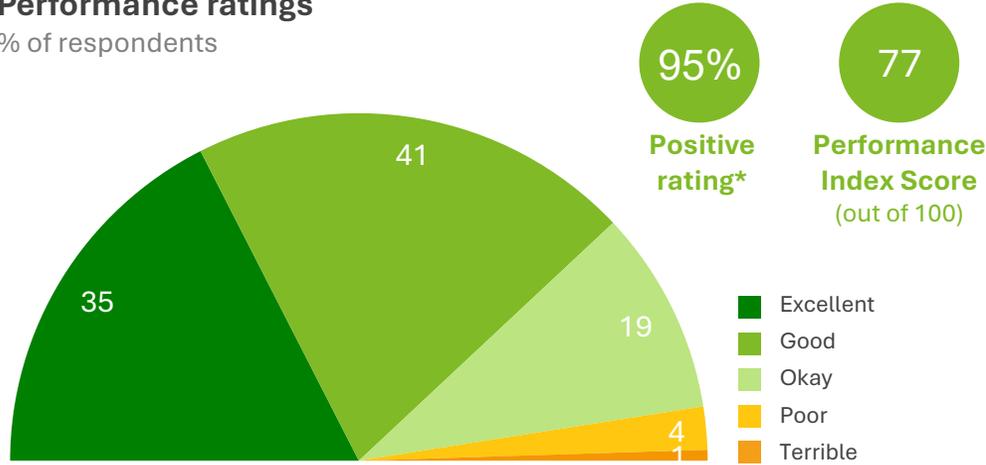
Base: All respondents, excludes 'unsure' and 'no response' (n = 425).

* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)

Place to visit

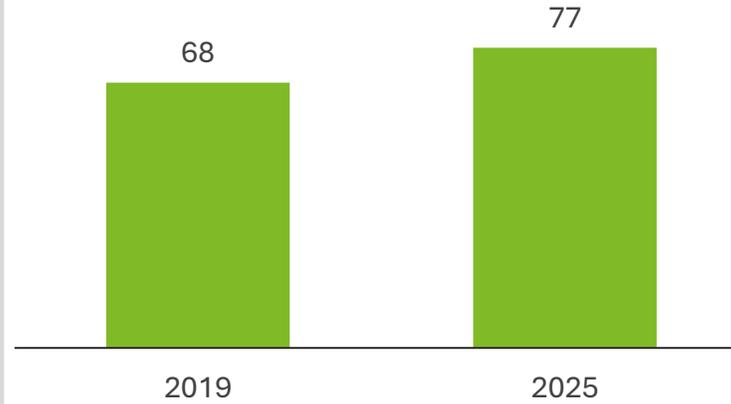
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	77
Industry high	90
Industry average	69

Demographic variances

Performance index score

Gender

Male	79
Female	76

Respondent age

14-17 years	62
18-34 years	76
35-49 years	76
50-64 years	79
65+ years	79

Life stage

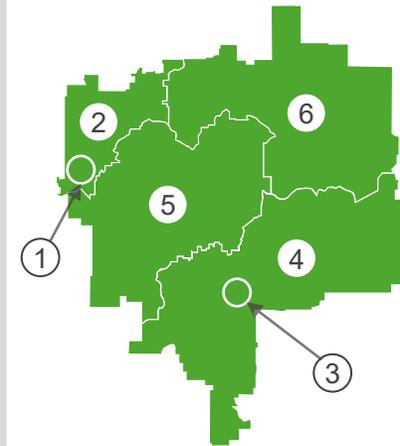
Younger adult, no child at home	72
Baby/toddler (0-4)	74
Primary school (5-11)	74
High school (12-17)	74
Adult child at home (18+)	79
Older adult, no child at home	78

Diversity

Disability	75
First Nations#	73
Mainly speak LOTE	85
LGBTQI+	70

Property owner

Own property in the Shire	77
---------------------------	----



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	75
② Donnybrook rural and surrounds	77
③ Balingup township	87
④ Balingup rural and surrounds	77
⑤ Kirup and surrounds	70
⑥ Yabberup and surrounds	75

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 654).

* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)

MARKYT Benchmark Matrix

How to read the MARKYT Benchmark Matrix

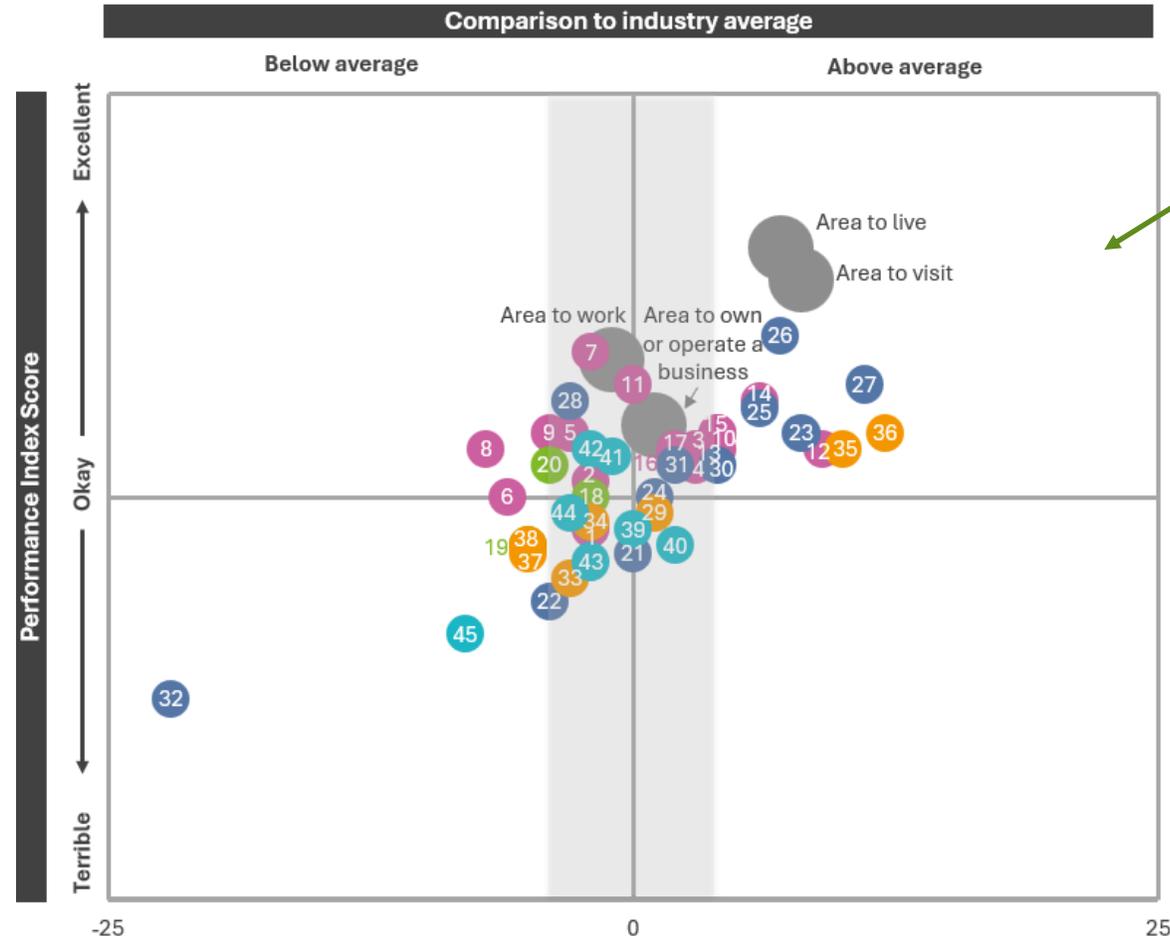
The MARKYT® Benchmark Matrix (shown in detail overleaf) illustrates how the community rates performance on individual measures, compared to how other councils are being rated by their communities.

The vertical axis maps community perceptions of performance for individual measures.

The horizontal axis maps performance relative to the MARKYT® Industry Standards.

Services are grouped in five areas:

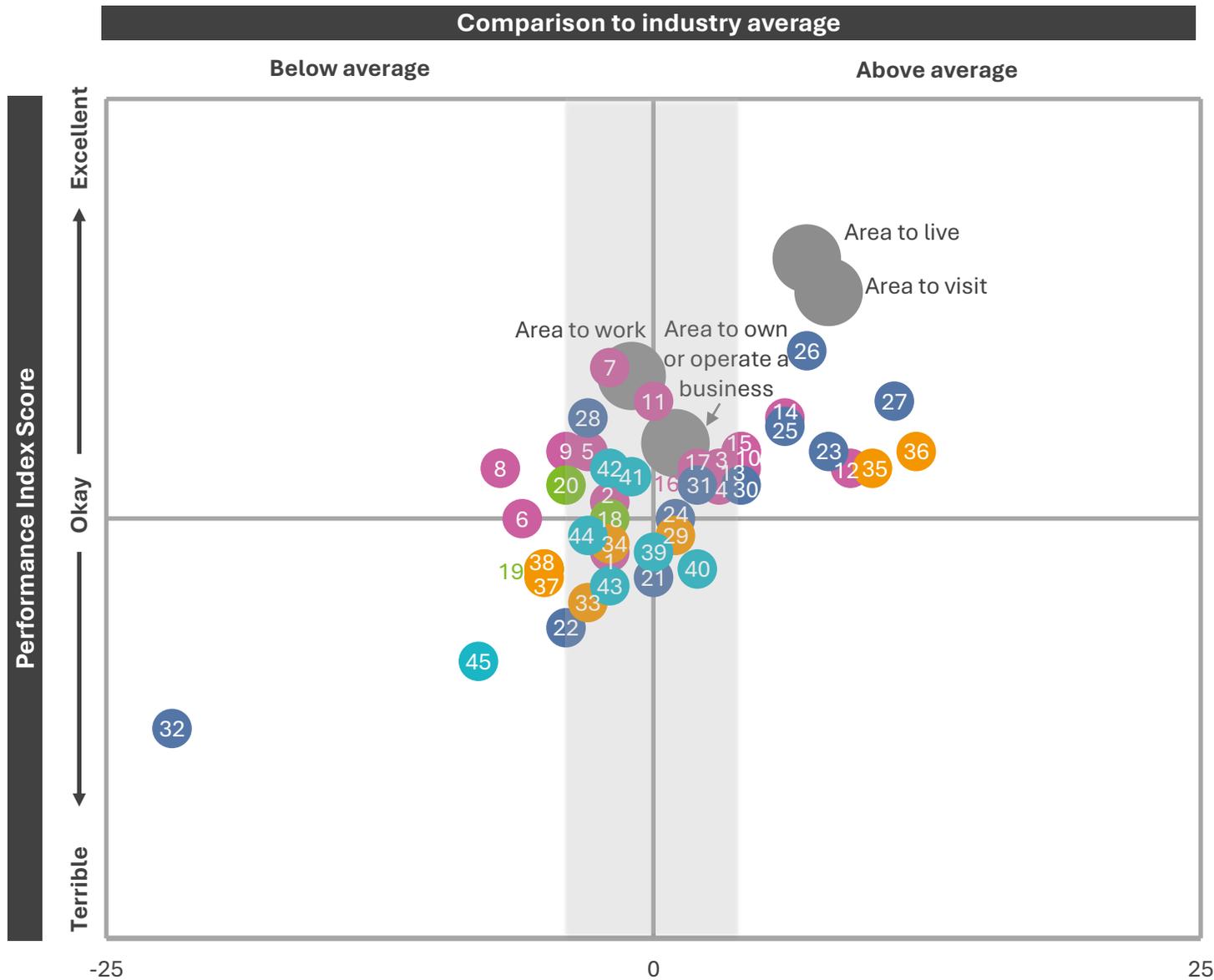
- People
- Planet
- Place
- Prosperity
- Performance



Councils aim to be in this quadrant with average performance ratings between okay and excellent, and performance ABOVE Industry Average.

MARKYT Benchmark Matrix

- Diverse, inclusive and supported communities** 
 - 1 Youth services and facilities
 - 2 Family and children's services and facilities
 - 3 Seniors' services and facilities
 - 4 Universal access and inclusion
- A sense of identity and belonging through culture, heritage and the arts** 
 - 5 Reconciliation action
 - 6 Heritage services
 - 7 Library services
 - 8 Art, culture and creative activities
- Community health and wellbeing** 
 - 9 Festivals, markets and community events
 - 10 Health and community services
 - 11 Sport and recreation services and facilities
- Community safety and resilience** 
 - 12 Safety and crime prevention
 - 13 Lighting of streets and public places
 - 14 Emergency management
 - 15 Ranger services
 - 16 Animal management
- A healthy and sustainable natural environment** 
 - 17 Environmental health services
 - 18 Environmental management and conservation
 - 19 Climate action
 - 20 Waste management
- Responsible urban design and housing diversity** 
 - 21 Planning services
 - 22 Housing
 - 23 Aged care and accommodation
 - 24 Stormwater management and drainage
- Attractive and welcoming public places** 
 - 25 Public buildings, halls and toilets
 - 26 Parks, playgrounds and reserves
 - 27 Streetscapes, trees and verges
 - 28 Cemeteries
- Safe, efficient and sustainable transport networks** 
 - 29 Local roads
 - 30 Main roads
 - 31 Footpaths, trails and cycleways
 - 32 Public transport
- A thriving economy** 
 - 33 Economic development
 - 34 Agriculture development
 - 35 Balingup town centre development & activation
 - 36 Donnybrook town centre development & activation
 - 37 Tourism and destination marketing
- An engaged community that enjoys positive customer experiences** 
 - 38 Education and life-long learning opportunities
 - 39 Communication
 - 40 Community engagement on local issues
 - 41 Customer service
- Effective governance and partnerships** 
 - 42 Volunteer support services
 - 43 Council's leadership
 - 44 Governing organisation
 - 45 Financial management



MARKYT Community Trends

MARKYT® Community Trends shows trends in performance.

3

Window 3 includes higher performing services in decline, including:

- Waste management
- Art, culture and creative activities
- Festivals, markets and community events
- Safety and crime prevention

4

Window 4 includes lower performing areas in decline, including:

- Housing
- Financial management



1

Window 1 includes higher performing areas that have improved, including:

- Streetscapes, trees and verges
- Public buildings, halls and toilets
- Heritage services
- Footpaths, trails and cycleways

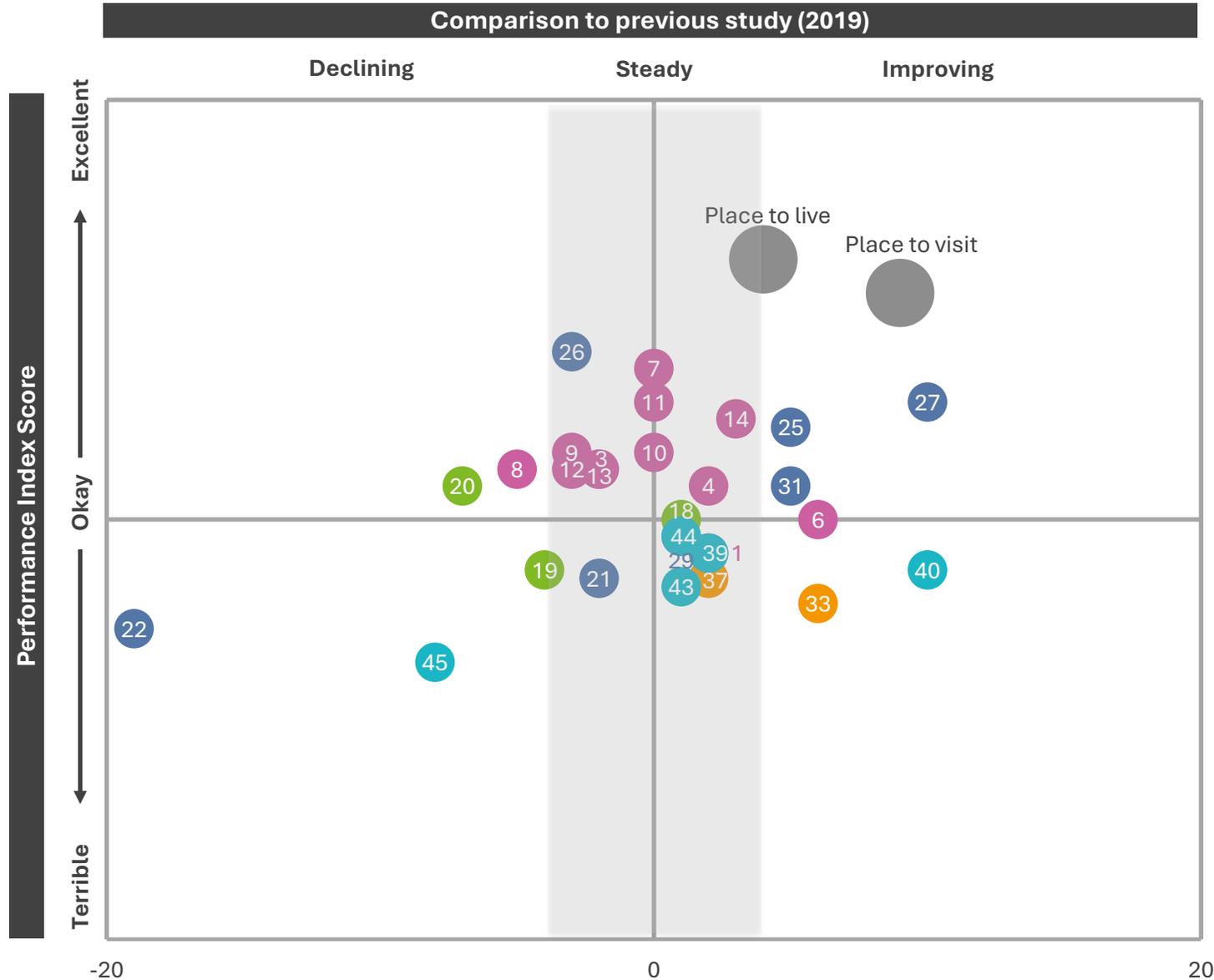
2

Window 2 includes lower performing that are improving, including:

- Community engagement on local issues
- Economic development

MARKYT Community Trends

- Diverse, inclusive and supported communities 
 - 1 Youth services and facilities
 - 2 Family and children's services and facilities
 - 3 Seniors' services and facilities
 - 4 Universal access and inclusion
- A sense of identity and belonging through culture, heritage and the arts 
 - 5 Reconciliation action
 - 6 Heritage services
 - 7 Library services
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 - 44 Governing organisation
 - 45 Financial management



MARKYT Community Priorities

How to read the MARKYT Community Priorities chart

MARKYT® Community Trends shows trends in performance since the previous study.

CELEBRATE the area's highest performing areas.

KAIZEN: consider ways to continuously improve services with average ratings between okay and good to strive for service excellence

REVIEW lower performing areas

OPTIMISE higher performing services where the community would like enhancements to better meet their needs.

PRIORITISE lower performing services where the community would like their Local Government Authority to focus its attention.

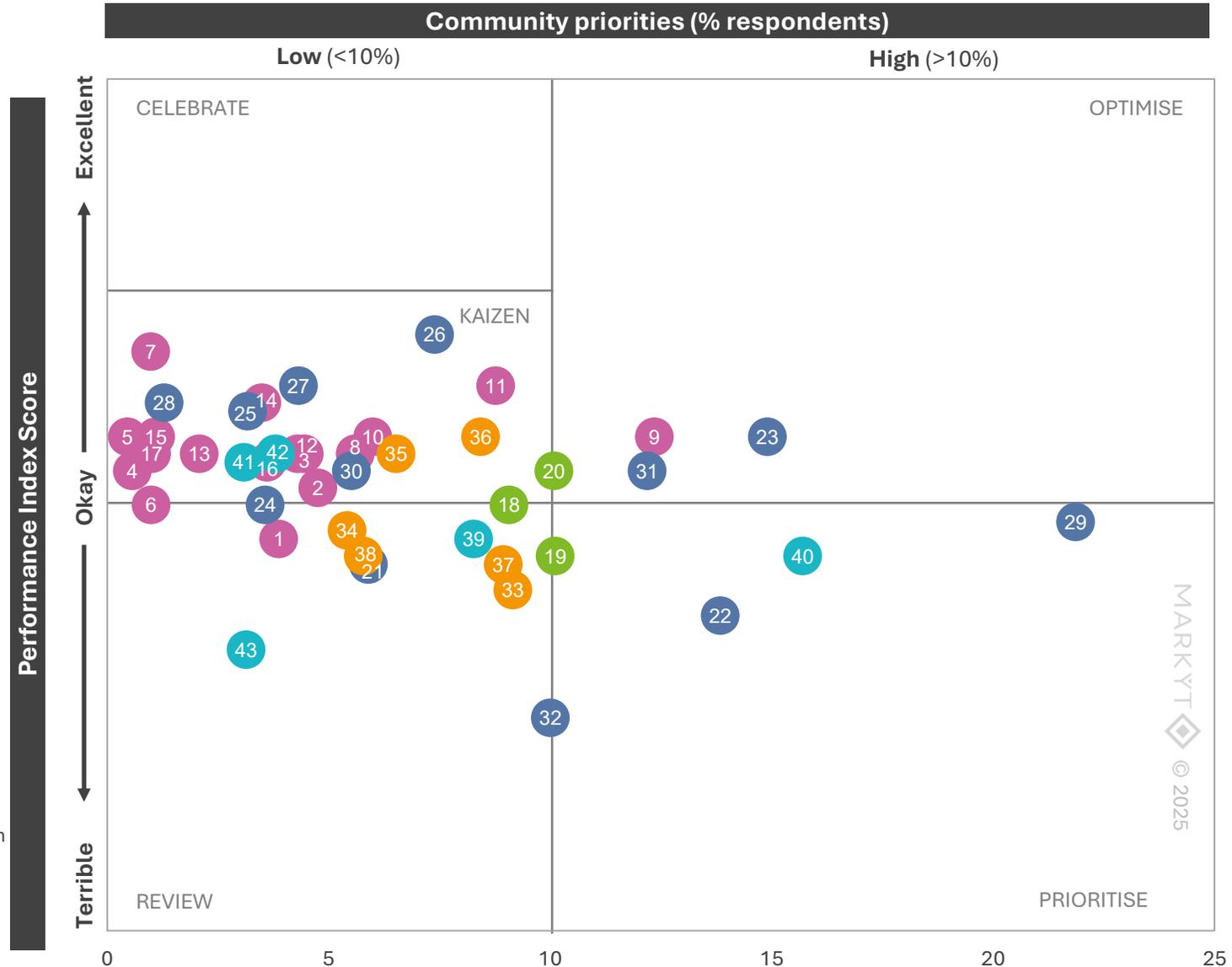


Services are grouped in five areas:

- People
- Planet
- Place
- Prosperity
- Performance

MARKYT Community Priorities

- Diverse, inclusive and supported communities** 
 - 1 Youth services and facilities
 - 2 Family and children's services and facilities
 - 3 Seniors' services and facilities
 - 4 Universal access and inclusion
- A sense of identity and belonging through culture, heritage and the arts** 
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 - 39 Communication
 - 40 Community engagement on local issues
 - 41 Customer service
- Effective governance and partnerships** 
 - 42 Volunteer support services
 - 43 Financial management



MARKYT  © 2025

Q. How would you rate performance in the following areas? Base: All respondents, excludes unsure and no response. (n=varies)

Q. Over the next 10 years, which areas would you mostly like the Shire of Donnybrook Balingup to focus on improving? Base: All respondents, excludes no response (n = 653)

MARKYT  VoiceBank

The MARKYT® VoiceBank invites community members to provide ideas and suggestions to address their main priorities.

To see all community comments from the MARKYT® Community Scorecard, please see the MARKYT® VoiceBank.

The MARKYT® VoiceBank contains over **45,000** words with ideas and suggestions from community members grouped into more than 40 service areas.

Councillors and officers draw on suggestions in the MARKYT® VoiceBank to support the development of supporting strategies and action plans to address community needs.



MARKYT  Voicebank

Question: **Over the next 10 years, which areas would you most like the Shire of Donnybrook Balingup to focus on improving?**

Source: MARKYT® Community Scorecard | 2025

All responses are presented verbatim. Identifying information, and offensive or defamatory language, has been removed. Views expressed are solely those of respondents.

Prepared by:
CATALYSE® Pty Ltd

On behalf of:
Shire of Donnybrook Balingup

October 2025

Local roads

Community aspirations

- Conduct more regular, high-quality maintenance and repairs on both sealed and unsealed roads, including grading, pothole repairs, and road shoulder and edge repairs.
- Seal or bituminise gravel roads, particularly in residential areas, farming zones and bus routes to address safety-related concerns with traffic, dust and road degradation.
- Upgrade drainage and kerbing infrastructure.
- Maintain verges regularly to keep roads and drains clear of vegetation and debris.
- Develop a clear and transparent plan for road maintenance and keep residents informed about progress.
- Improve road safety with speed management, signage and clear line marking, especially in areas with high pedestrian traffic.
- Improve equity in local road services by increasing focus on road maintenance and upkeep of roads in rural areas.

Sample of community voices

“Be more proactive in maintenance (fill potholes, fill and grade edges so we don’t have unsafe drop offs, overhanging branches) not just rely on public complaints...”

“Unsealed roads within the town boundaries should be on a regular maintenance schedule to keep them serviceable.”

“After living 30 years on a gravel road with the number of users doubling each year, choking on dust from trucks in summer, potholes in winter, witnessing accidents and fatalities, it’s time all gravel roads in farming areas should be bituminised.”

“Bituminise gravel roads, especially on school bus routes. And if not prepared to do that, more frequent grading. And, for Gods sake, fix the drainage and kerbing on Palmer St.”

“Improved drainage, water/debris management and verge clearing/maintenance.”

“Local roads and drainage need addressing. Clearing of litter etc. from road verges. Proper cleaning of culverts, etc, and replacing guideposts.”

“Maintenance on roads has appeared to be very reactive with little strategic planning. The fact the shire isn’t able to provide any reporting on the condition of the shire’s roads is very revealing. There doesn’t appear to be any transparency on priorities for capital expenditure or planning for maintenance.”

“Communicate with residents. Nominate a councillor for designated areas/or nominate someone with roads expertise. We live outside town centre. We don’t get a newsletter or community updates. Don’t know what council is working on....”

“Focus on Kirkup - Road safety and vehicle speed control. Unlike all other areas there are no double white lines through the town centre of Kirup. Road kerbing repairs.”

“Better speed sign placement, example, Marmion Street is 60 when you enter from the highway, but if you enter Marmion Street from Ramsay Terrace, Collins St or Hunter St it’s 50 (no signs)???”

“Need to spend more on rural roads, especially cleaning drains and verges...”

“Where we live, we never see any shire work carried out in any capacity but yet WE PAY RATES. Not every rate payer lives in town or goes to town so please stop using the "but we provide these facilities" line.”

Community engagement on local issues

Community aspirations

- Strengthen genuine community consultation – listen to the community and demonstrate that their feedback has been considered.
- Be transparent in decision-making - no closed-door meetings, provide clear explanations for spending and openly share information about why and how decisions are made.
- Consult community members in the earliest stages of decision making or project planning to provide genuine opportunities for community input, particularly large-scale projects (e.g., housing developments).
- Increase opportunities for community engagement, opinions and feedback. Suggestions included an app for community voting, and facilitating small or large group discussions, meetings and workshops.
- Effectively advertise all opportunities for community engagement.

Sample of community voices

“Listen to the community.”

“Listening to the community input and concerns with proposed projects and acting accordingly to those concerns.”

“Make meaningful dialogue with community, listening to their issues, i.e. The sporting complex (Football Club) is an example of a very whole community being poorly represented.”

“Stop having meetings behind closed doors and ask for input from ALL rate payers regarding issues and spending, after all, you are spending our money so I feel it is only natural you would ask the community what the majority wants not what the local original families want.”

“Be more open about policies being implemented and why the changes have been made”

“More community engagement prior to planning large projects.”

“Better engagement with Donnybrook Balingup residents when planning ahead.”

“Engage more with the local community to enable those concerned to actually have a say in what council decides to spend rate payers' money on.”

“Using social media for discussion.”

“Engage with locals more. Social media, radio ads, letter box drops etc., so locals are kept up to date.”

“Allow the community to decide on all major Council decisions...have regular community feedback opportunities.”

“A regular method of contacting/updating the community on shire activities, meeting agendas, opportunities for community input etc. Method of contact needs to be more assertive e.g. email, social media, rather than a bulletin board/website which isn't seen unless you go looking. 2) Community input needs to be sought in EARLY stages of new projects, otherwise there is little room for the feedback to be considered/incorporated and essentially becomes tokenistic...”

Aged care and accommodation

Community aspirations

- Expand aged care accommodation facilities, including increasing the number of beds and establishing a dementia care unit.
- Support ageing in place by improving in-home support services so elderly residents can live independently at home.
- Lobby developers and reduce red tape to provide a diverse range of housing options, including affordable independent living units and lifestyle villages to anticipate the growing local ageing population.
- Improve community transport options to facilitate residents' access to health services and hospital appointments.

Sample of community voices

“More facilities need to be built to meet the needs of an aging local population.”

“Aged care is important in that I'd like to see the elderly stay in the area, not move to Bunbury.”

*“Dementia wing at the aged care so local people can stay near loved ones.
Also to increase beds as the town populates.”*

“More planning for housing and services for those who wish to continue to live in the local area but require assistance to stay in their own homes.”

*“Aging in place. More access to appropriate accommodation and support services.
Hopefully less reliance on federal government funding.”*

“More places for Aged Care. Improve at-home support to help keep aging people at home as long as possible Transport to Bunbury Hospital and other medical facilities.”

“Affordable accommodation for seniors.”

“While there are some units available for rent and purchase, Donnybrook has an ageing population, and additional single units would be a real benefit for the community. More options would give older residents the chance to downsize while still living locally, close to family, friends, and support services. Having more accessible and affordable units would also help people remain independent for longer and reduce the need to relocate away from Donnybrook.”

“Encourage a developer to develop a lifestyle village in Donnybrook so that the expertise, knowledge, spending ability is kept in Donnybrook. Why should other cities benefit.”

“As an aging population, more small developments especially Balingup require housing. Current planning department making it extremely difficult. Red tape. And unnecessary barriers.”

“Acute need for aged care HOME SUPPORT coupled with much greater aged care accommodation.”

“Needs a community transport such as mini-bus to take elderly or others with mobility issues to local hospital and businesses. Many elderly people are retiring to the community and some no longer drive.”

Housing

Community aspirations

- Increase supply of affordable housing to attract people to the area and for families, young people, retirees and low-income earners.
- Release more residential land to unlock housing capacity and support population growth.
- Provide greater diversity of housing types, such as tiny homes, granny flats, demountables and medium-density housing.
- Reduce red tape and streamline planning and approvals process for new developments and subdivisions.
- Improve access to temporary, emergency and community housing to support community members in crisis or experiencing homelessness.
- Regulate holiday rentals, introducing restrictions to increase housing availability.

Sample of community voices

“Like everywhere, lack of housing is having a big impact, especially on renters. I don’t have a solution, however, rental prices in the shire are ridiculous.”

“Develop new housing areas and bring young families to town.”

“Develop medium density housing in the town centre (e.g. Victory Lane) to provide opportunities for senior residents and young adults to move into smaller homes / properties without needing to leave Donnybrook. This in turn, frees up larger homes & properties when seniors opt to downsize.”

“Ensuring there is prompt approvals for new housing developments and making land available for housing. Allowing alternative housing arrangements on private properties.”

“Have a fast-track approval program to allow people with larger blocks to easily host tiny homes on wheels.”

“Housing. More restrictions and regulations around holiday homes and Airbnb’s. Perhaps reduced restrictions on occupying land in unconventional ways and communal living.”

“Make available more land for housing. More 1- & 2-bedroom affordable housing as well as lots for family homes.”

“Earmark land for more housing. Shortage of land to assist in growth of Donnybrook / Balingup.”

“More community housing, help for homeless.”

“Development of alternative housing to relieve housing crisis.”

“Affordable housing for young families and older adults transitioning between home and residential care.”

“Affordable accommodation for all should be prioritised. It’s shameful that we have individual’s and families living either homeless or in caravans within our shire. A focus on food security could help as well.”

“More land and subdivision approvals.”

“With population growth affordable and suitable housing is critical for attracting and retaining families, workers and retirees.”

Festivals, markets and community events

Community aspirations

- Increase the Shire’s financial, administrative and promotional support for local events and organisers to both enhance local lifestyle and wellbeing, and to attract visitors.
- Improve advertising of local events.
- Re-establish the tourist information centre to help promote local events.
- Upgrade and take advantage of existing community venues and open spaces (such as the amphitheatre) to cater for a wider variety of events.
- Support and expand local markets, including the existing Donnybrook Station markets. Community members also suggested night markets, a vintage furniture market, food trucks, and other fresh food or farmers markets.
- Create and support new events catered to young people, (e.g., live music events or a wine festival), and events for young families (e.g., a kite festival).

Sample of community voices

“It would be nice if there was more festivals and fun events for kids to go out and have fun to get out the house.”

“Weekend markets were such a joy to the locals and people passing through. It attracted more visitors to the area.”

“Support more community events like the markets and food van evenings, even bring groups together and include music etc.”

“Festival for little ones to compliment the playground in town. A maypole festival , kite festival , fairy day, wear a cape and parade day with a pied piper. Make these fun with lots of music and stalls with kids' stuff. Donnybrook Dog day Festival. Real dogs and hot dogs and chilli dogs. Picnic rugs, music, food and parade. Good one for the teenagers. Wine festival. Showcasing southwest product.”

“The towns need to add more fun activities for the young people, cause its very boring here.”

“Continue to promote Donnybrook as a place to visit by continuing the markets. More community events.”

“Could start with reinstating the Donnybrook markets funding.”

“Better use of the Amphitheatre area, develop events to attract people to the area.”

“More assistance to the Balingup Small Farm Field Day. A wonderful event that educates and entertains, bringing several thousand people to the area. This is struggling to cover costs and finding more expenses each year to run. The Shire charges huge fees to mow and prepare for this event even though it is an area that should be maintained as a matter of course by the Shire.”

“More support and promotion of festivals and community events by local government to bring visitors into the town.”

“Financial support to organisations running these events, and support with admin and marketing (i.e. marketing beyond the local area to attract tourists/visitors).”

Footpaths, trails and cycleways

Community aspirations

- Build and extend footpaths to improve safety and connectivity, particularly between residential areas and town centres.
- Ensure regular maintenance and upgrades of existing footpaths to remove hazards, improve surfaces and provide safer access for prams, gophers, wheelchairs and elderly residents.
- Develop and promote more walking and cycling trails and loops in natural, scenic areas to support recreation and boost tourism. A popular suggestion was to convert the old rail line into a cycleway. Another suggestion was to extend the trail along Preston River.
- Install safe crosswalks in town centres.

Sample of community voices

“Increase safe footpaths and trails.”

“Alan Rothery Walkway, Balingup - is a HAZARD. Desperately requires repaving or bitumen. Is full of cracks, unlevel, slip and trip hazards, and lowest point easily floods with winter rains.”

“Footpaths. Many streets have no footpaths. Some improvements have been made but more needs to be done around the high school, local hospital, medical centre and other frequently used places.”

“Digging out our tree root systems that are lifting footpaths and cycleways. Clearing of debris that builds up on cycleway that run between Meldene Estate and Golf Links.”

“Continue to build on existing - particularly the trails and cycleways. These are wonderful for the residents but also a great attraction for visitors.”

“Make use of natural assets and Munda Bididi trail to provide mountain biking and hiking trails for locals and to attract more visitors to the area.”

“There are many areas around Donnybrook with very poor to no pathways making some roads unsafe for walkers, kids, mums with prams, mobility users and those with reduced mobility. There is so much potential for trails along our river, currently there is only a small portion of the river as an accessible trail. Develop other trails around Donnybrook.”

“Create a nature walk through the old gold mines across from the tip? The river walk in town is great. Although not many other options to go for a walk away from the hustle and bustle of town.”

“Cycleway along the railway line would be fantastic attraction. It would be a huge benefit for the local business.”

“Footpath and bicycle path could be a tourist attraction along the Preston River from Argyle to Lowden.

“The main town of Donnybrook sees many visitors and locals attempt to cross the main street from the car parks to businesses. There is no zebra crossing or allocated safe crossing for pedestrians. I think a stop go set up with a press button with sound would be beneficial for the safety of children, disabled and the elderly who can't quickly pop out into traffic and weave in between vehicles.”

Public transport

Community aspirations

- Advocate for more frequent bus services to Bunbury outside of school hours and on weekends.
- Advocate for more extensive bus networks within the Shire.
- Provide a community shuttle bus to Bunbury and around town for non-driving residents, especially seniors, to attend medical appointments, shopping etc.
- Advocate for a rail service to connect Donnybrook with Bunbury and Perth.
- Promote the development of a taxi or ride-share service like Uber.

Sample of community voices

“We need more access out of the town besides one bus route that isn't available most of the time.”

“There are two bus services a day, one AM and one PM. Maybe subsidise some form of public transport, especially for those unable to get from A to B, eg. no licence, elderly, no extended family.”

“A bus service around town and shire.”

“If a community bus could be purchased/leased to be able to get residents to meetings / shopping / appointments in Bunbury on a semi-regular timetable.”

“We need a regular and affordable bus service to Bunbury for those no longer able to drive themselves. This should provide access to the hospital, train and bus depots, shopping precincts, medical facilities etc and be available several times daily to make meeting appointments possible.”

“A train service that commutes to Bunbury, to help relieve the congestion on the roads.”

“The area would benefit from the railway being reinstated, both for personal transport and for freight.”

“Get the train line in use again, for more business, and older people to travel from Perth Bunbury etc. and more buses from Bunbury to Donnybrook, Balingup.”

“The shire should support the resurrection of the railway line to Bunbury and work on getting a passenger train service from Balingup to Bunbury and return several times per day.”

“Approve Uber services - supply of a taxi service. Collaboration with Health Department for transportation of patients and their families to Bunbury for medical appointments”

“Bus services to Bunbury for health appointments. Support taxi service.”

“Promote development of a taxi service in town. More buses to Bunbury. When train to Perth returns then maybe more services, so more buses to meet the new train times.”

Outcomes based reporting: Service area performance



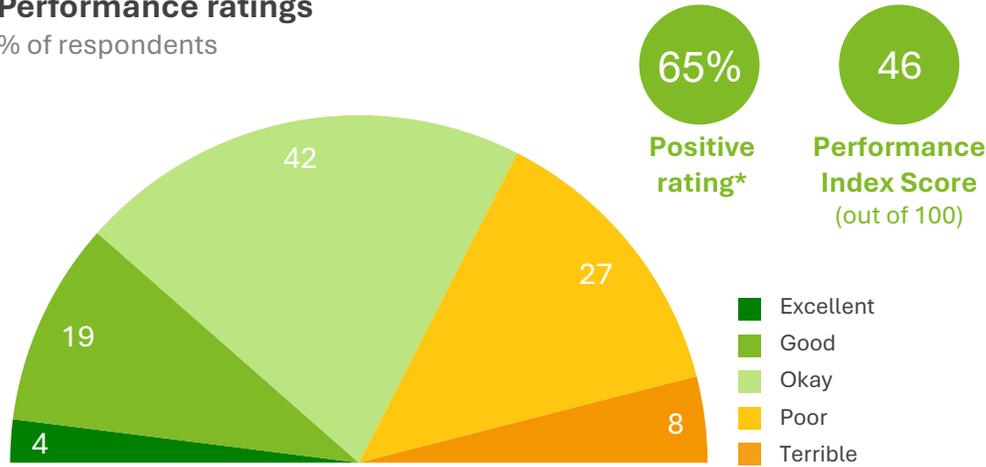
Outcome 1

Diverse, inclusive and supported communities

Youth services and facilities

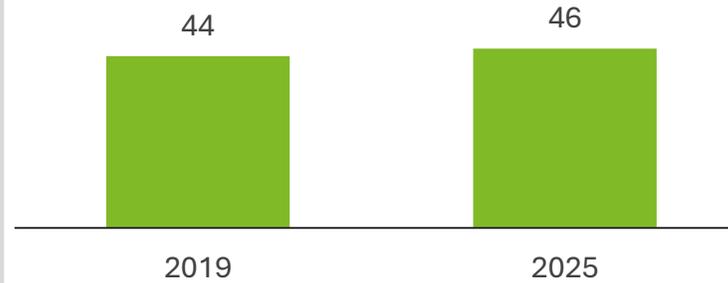
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	46
Industry high	64
Industry average	48

Demographic variances

Performance index score

Gender

Male	51
Female	42

Respondent age

14-17 years	41
18-34 years	48
35-49 years	42
50-64 years	46
65+ years	50

Life stage

Younger adult, no child at home	44
Baby/toddler (0-4)	47
Primary school (5-11)	38
High school (12-17)	42
Adult child at home (18+)	53
Older adult, no child at home	48

Diversity

Disability	35
First Nations [#]	53
Mainly speak LOTE [#]	51
LGBTQI+	40

Property owner

Own property in the Shire	47
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- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	52
② Donnybrook rural and surrounds	47
③ Balingup township	44
④ Balingup rural and surrounds	35
⑤ Kirup and surrounds	46
⑥ Yabberup and surrounds	41

Q. How would you rate performance in the following areas?

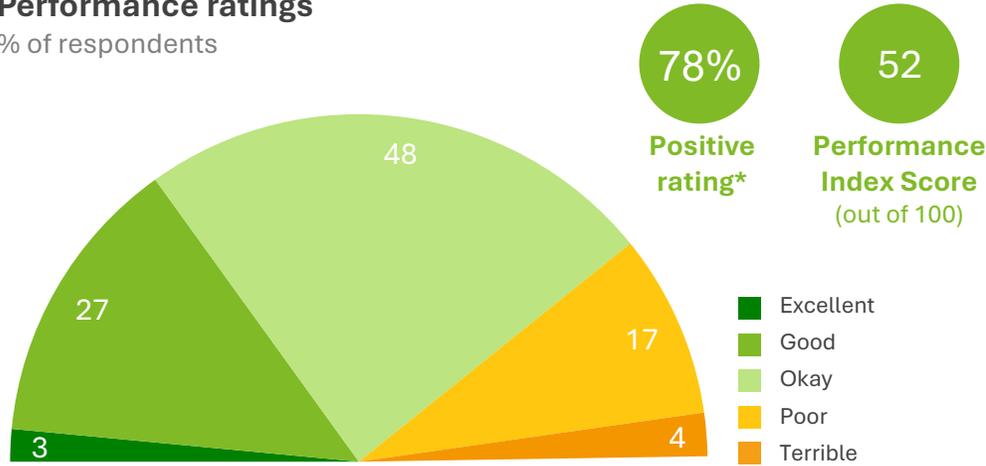
Base: All respondents, excludes 'unsure' and 'no response' (n = 440).

* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)

Family and children's services and facilities

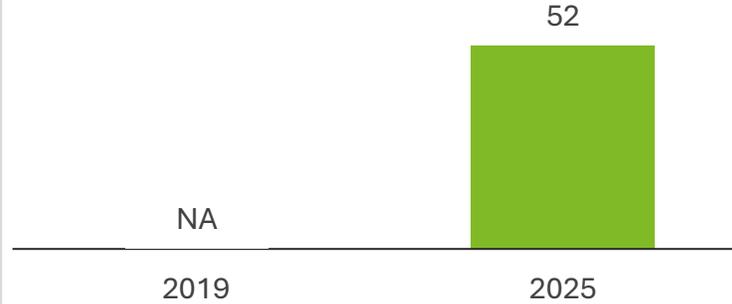
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	52
Industry high	68
Industry average	54

Demographic variances

Performance index score

Gender

Male	56
Female	50

Respondent age

14-17 years	44
18-34 years	52
35-49 years	50
50-64 years	53
65+ years	57

Life stage

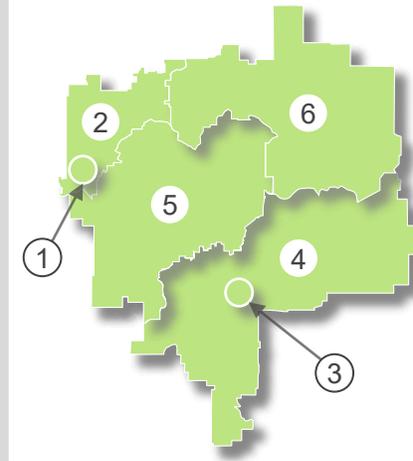
Younger adult, no child at home	47
Baby/toddler (0-4)	52
Primary school (5-11)	47
High school (12-17)	50
Adult child at home (18+)	62
Older adult, no child at home	55

Diversity

Disability	43
First Nations [#]	61
Mainly speak LOTE [#]	65
LGBTQI+	44

Property owner

Own property in the Shire	54
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- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	57
② Donnybrook rural and surrounds	54
③ Balingup township	46
④ Balingup rural and surrounds	38
⑤ Kirup and surrounds	55
⑥ Yabberup and surrounds	50

Q. How would you rate performance in the following areas?

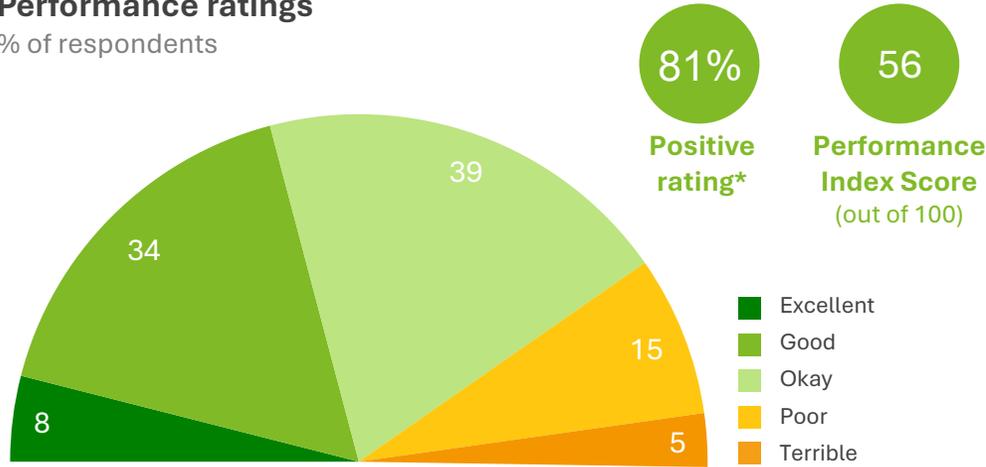
Base: All respondents, excludes 'unsure' and 'no response' (n = 444).

* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)

Seniors' services

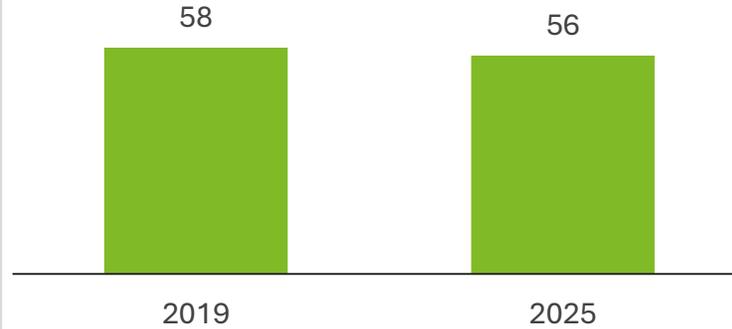
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	56
Industry high	68
Industry average	53

Demographic variances

Performance index score

Gender

Male	60
Female	54

Respondent age

14-17 years	59
18-34 years	58
35-49 years	58
50-64 years	55
65+ years	54

Life stage

Younger adult, no child at home	56
Baby/toddler (0-4)	52
Primary school (5-11)	59
High school (12-17)	63
Adult child at home (18+)	64
Older adult, no child at home	54

Diversity

Disability	45
First Nations [#]	73
Mainly speak LOTE [#]	62
LGBTQI+	45
Property owner	
Own property in the Shire	57



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	61
② Donnybrook rural and surrounds	59
③ Balingup township	45
④ Balingup rural and surrounds	45
⑤ Kirup and surrounds	58
⑥ Yabberup and surrounds	51

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 472).

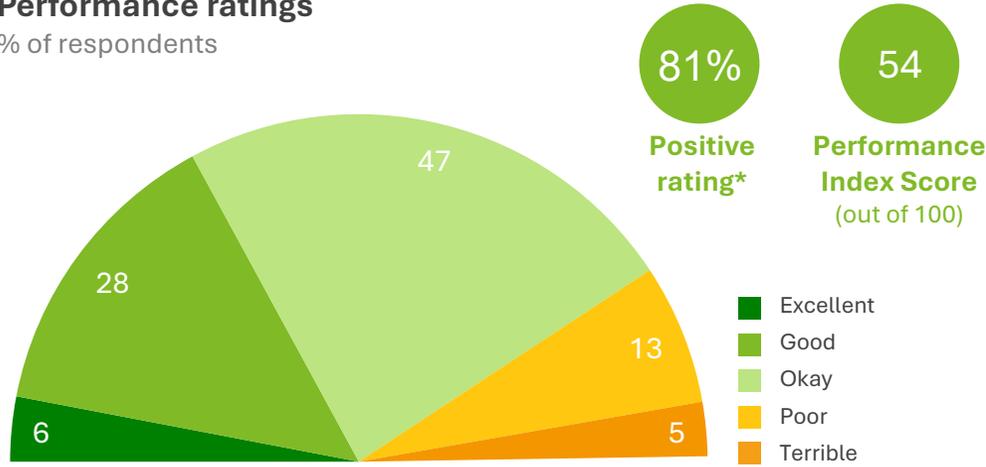
* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)

Universal access and inclusion

disability, neurodiversity, gender diversity etc.

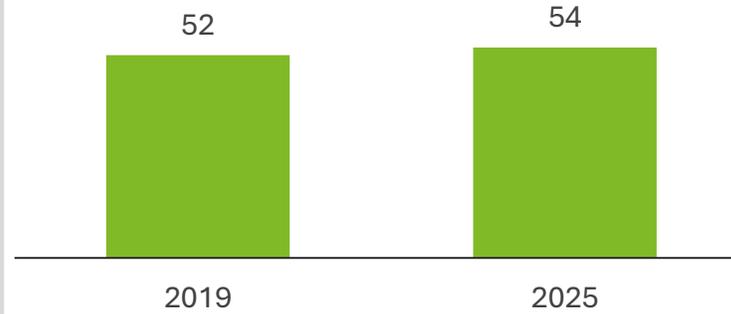
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	54
Industry high	64
Industry average	51

Demographic variances

Performance index score

Gender

Male	58
Female	51

Respondent age

14-17 years	42
18-34 years	65
35-49 years	55
50-64 years	52
65+ years	53

Life stage

Younger adult, no child at home	45
Baby/toddler (0-4)	66
Primary school (5-11)	58
High school (12-17)	56
Adult child at home (18+)	59
Older adult, no child at home	53

Diversity

Disability	45
First Nations [#]	70
Mainly speak LOTE [#]	58
LGBTQI+	42

Property owner

Own property in the Shire	57
---------------------------	----



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	58
② Donnybrook rural and surrounds	56
③ Balingup township	53
④ Balingup rural and surrounds	49
⑤ Kirup and surrounds	48
⑥ Yabberup and surrounds	52

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 455).

* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)



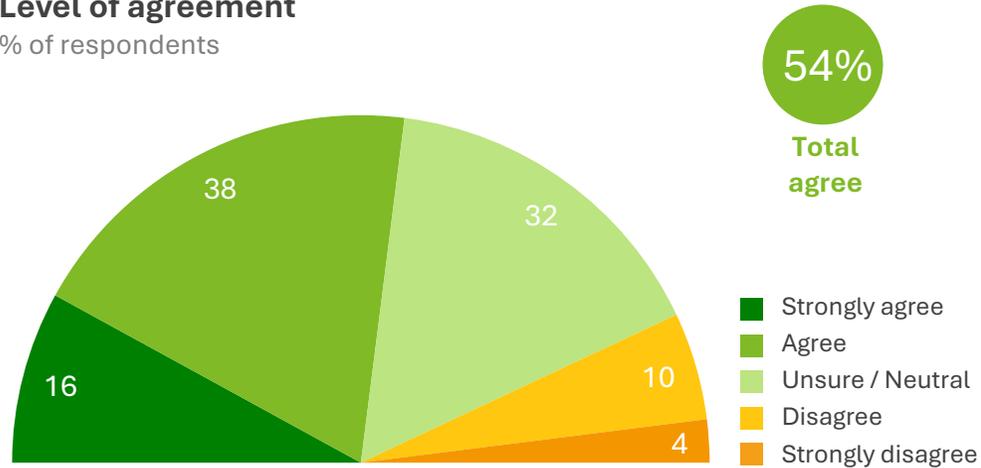
Outcome 2

A sense of identity and belonging through culture, heritage and the arts

I feel like I belong in my local community

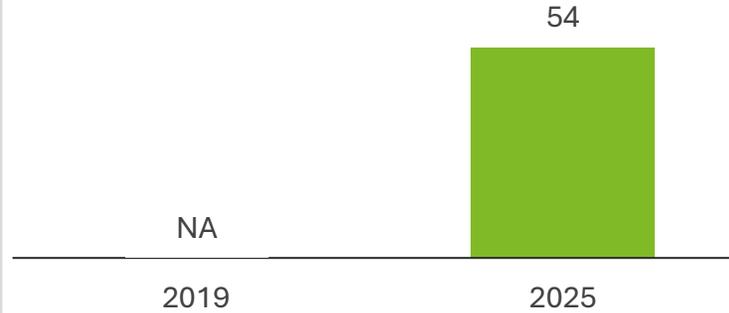
Level of agreement

% of respondents



Trend analysis

% agree



MARKYT Industry Standards

% agree



Shire of Donnybrook Balingup	54
Industry high	73
Industry average	55

Demographic variances

% agree

Gender

Male	58
Female	51

Respondent age

14-17 years	43
18-34 years	54
35-49 years	51
50-64 years	53
65+ years	61

Life stage

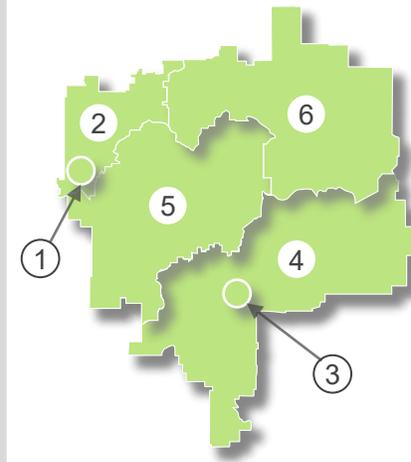
Younger adult, no child at home	42
Baby/toddler (0-4)	64
Primary school (5-11)	56
High school (12-17)	53
Adult child at home (18+)	56
Older adult, no child at home	58

Diversity

Disability	61
First Nations [#]	80
Mainly speak LOTE	53
LGBTQI+	54

Property owner

Own property in the Shire	57
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- Strongly agree 100% agree ± 12.5%
- Agree 75% agree ± 12.5%
- Neutral 50% agree ± 12.5%
- Disagree 25% agree ± 12.5%
- Strongly disagree 0% agree ± 12.5%

Location

① Donnybrook township	46
② Donnybrook rural and surrounds	57
③ Balingup township	61
④ Balingup rural and surrounds	50
⑤ Kirup and surrounds	54
⑥ Yabberup and surrounds	54

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 686).

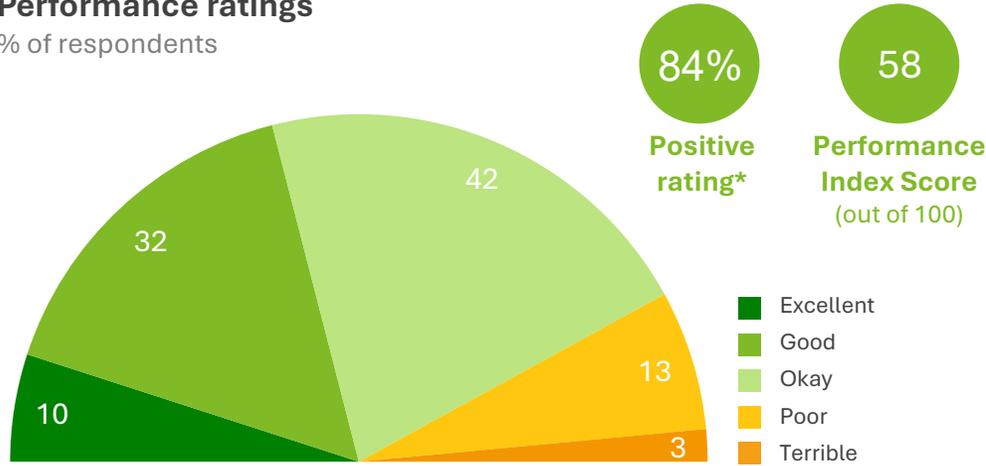
* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)

Reconciliation action

recognition and respect for First Nations peoples, cultures and heritage

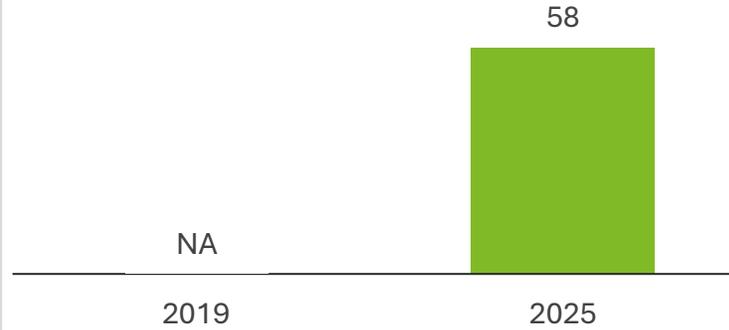
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	58
Industry high	71
Industry average	61

Demographic variances

Performance index score

Gender

Male	63
Female	55

Respondent age

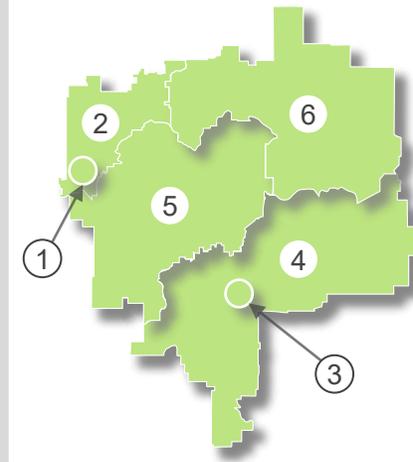
14-17 years	51
18-34 years	67
35-49 years	59
50-64 years	55
65+ years	59

Life stage

Younger adult, no child at home	53
Baby/toddler (0-4)	76
Primary school (5-11)	66
High school (12-17)	57
Adult child at home (18+)	64
Older adult, no child at home	56

Diversity

Disability	54
First Nations#	56
Mainly speak LOTE#	63
LGBTQI+	44
Property owner	59



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	59
② Donnybrook rural and surrounds	60
③ Balingup township	55
④ Balingup rural and surrounds	52
⑤ Kirup and surrounds	58
⑥ Yabberup and surrounds	56

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 347).

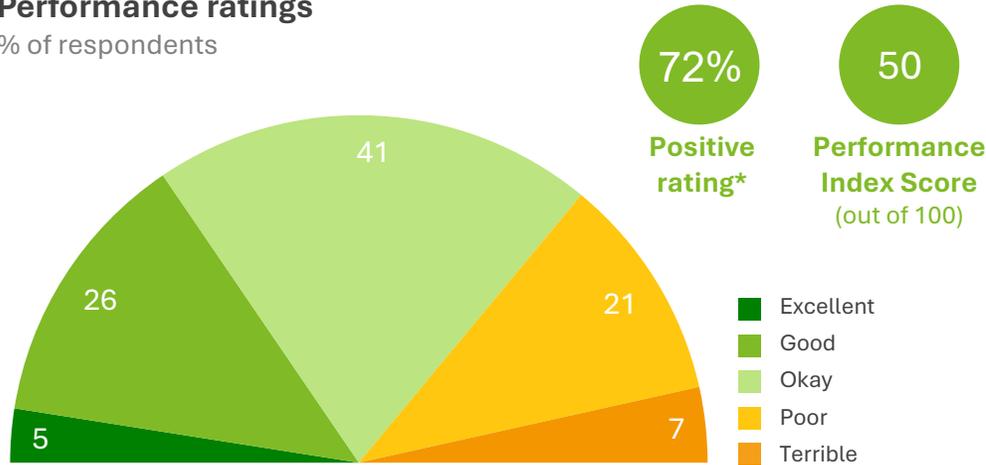
* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)

Heritage services

preserving and promoting heritage sites, artefacts and local history

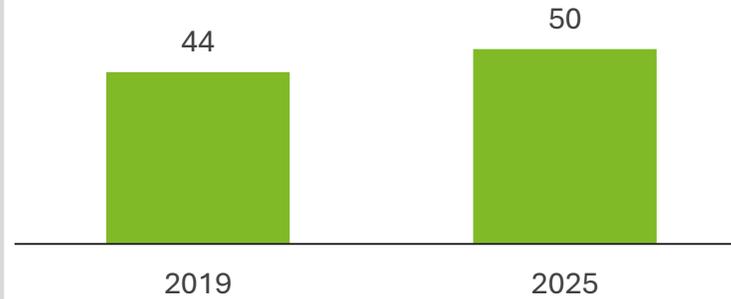
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	50
Industry high	78
Industry average	56

Demographic variances

Performance index score

Gender

Male	54
Female	47

Respondent age

14-17 years	52
18-34 years	60
35-49 years	49
50-64 years	47
65+ years	49

Life stage

Younger adult, no child at home	51
Baby/toddler (0-4)	55
Primary school (5-11)	50
High school (12-17)	52
Adult child at home (18+)	54
Older adult, no child at home	49

Diversity

Disability	42
First Nations [#]	68
Mainly speak LOTE	62
LGBTQI+	39
Property owner	
Own property in the Shire	51



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	52
② Donnybrook rural and surrounds	52
③ Balingup township	49
④ Balingup rural and surrounds	49
⑤ Kirup and surrounds	52
⑥ Yabberup and surrounds	42

Q. How would you rate performance in the following areas?

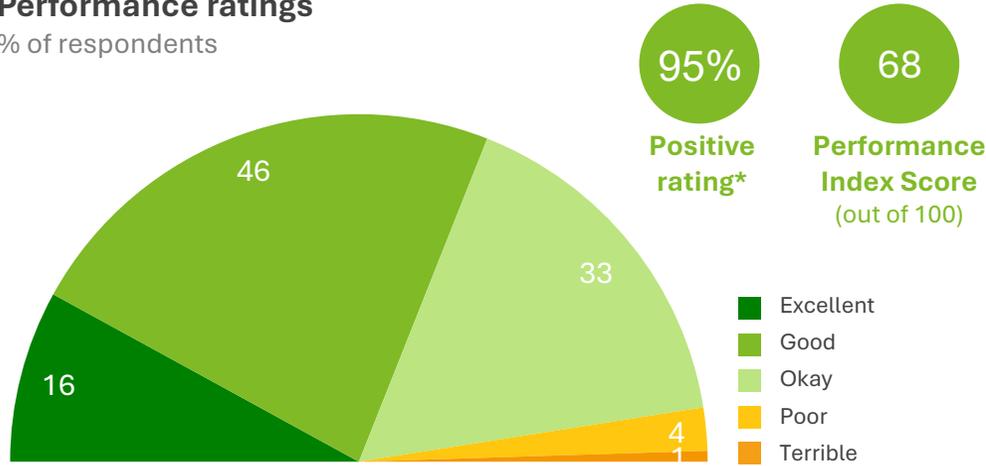
Base: All respondents, excludes 'unsure' and 'no response' (n = 531).

* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)

Library services

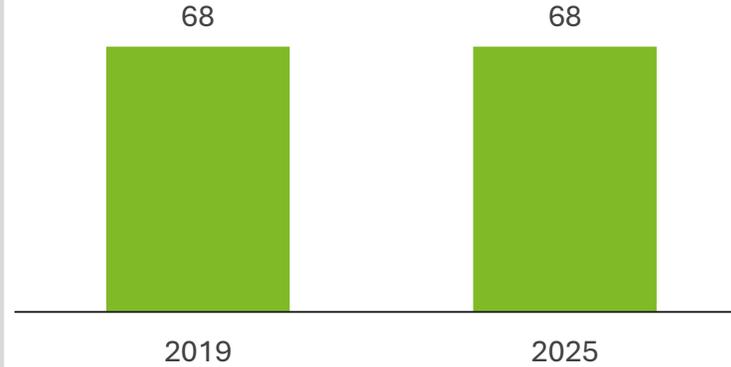
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	68
Industry high	83
Industry average	70

Demographic variances

Performance index score

Gender

Male	70
Female	67

Respondent age

14-17 years	55
18-34 years	64
35-49 years	66
50-64 years	68
65+ years	73

Life stage

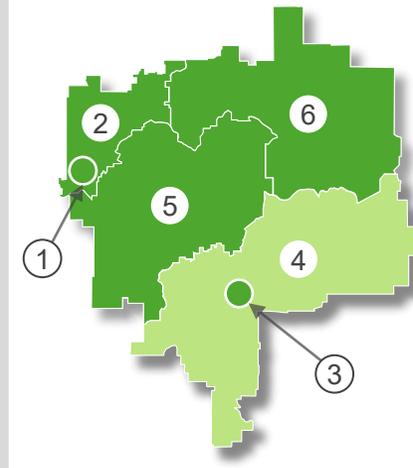
Younger adult, no child at home	60
Baby/toddler (0-4)	69
Primary school (5-11)	66
High school (12-17)	64
Adult child at home (18+)	72
Older adult, no child at home	71

Diversity

Disability	66
First Nations#	68
Mainly speak LOTE	72
LGBTQI+	59

Property owner

Own property in the Shire	70
---------------------------	----



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	72
② Donnybrook rural and surrounds	71
③ Balingup township	65
④ Balingup rural and surrounds	60
⑤ Kirup and surrounds	66
⑥ Yabberup and surrounds	68

Q. How would you rate performance in the following areas?

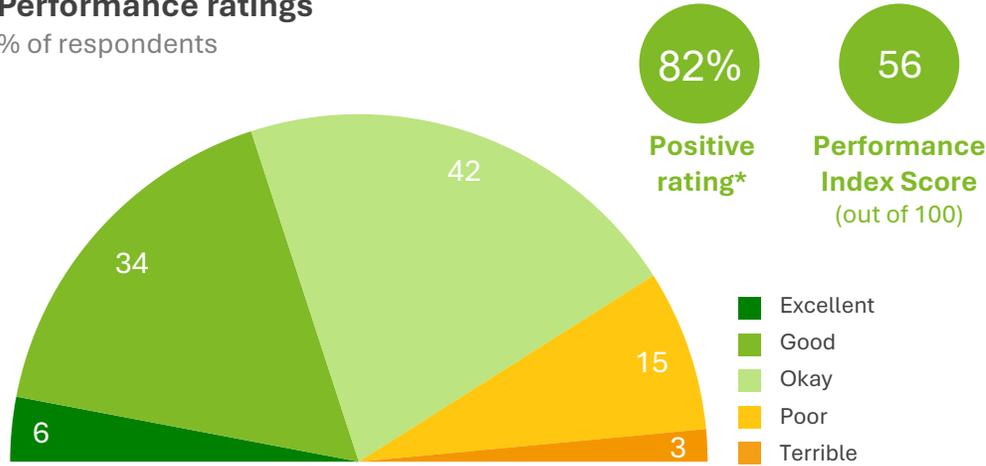
Base: All respondents, excludes 'unsure' and 'no response' (n = 554).

* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)

Art, culture and creative activities

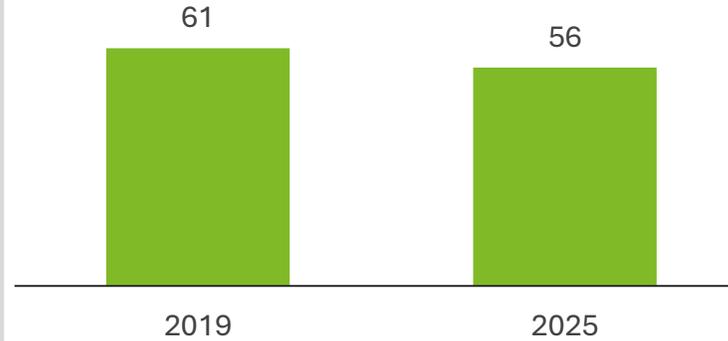
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	56
Industry high	73
Industry average	63

Demographic variances

Performance index score

Gender

Male	58
Female	54

Respondent age

14-17 years	57
18-34 years	57
35-49 years	51
50-64 years	53
65+ years	61

Life stage

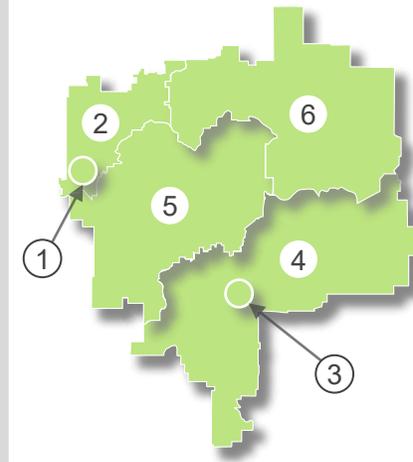
Younger adult, no child at home	55
Baby/toddler (0-4)	55
Primary school (5-11)	52
High school (12-17)	53
Adult child at home (18+)	61
Older adult, no child at home	58

Diversity

Disability	53
First Nations#	48
Mainly speak LOTE	64
LGBTQI+	50

Property owner

Own property in the Shire	56
---------------------------	----



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	59
② Donnybrook rural and surrounds	55
③ Balingup township	60
④ Balingup rural and surrounds	60
⑤ Kirup and surrounds	52
⑥ Yabberup and surrounds	54

Q. How would you rate performance in the following areas?

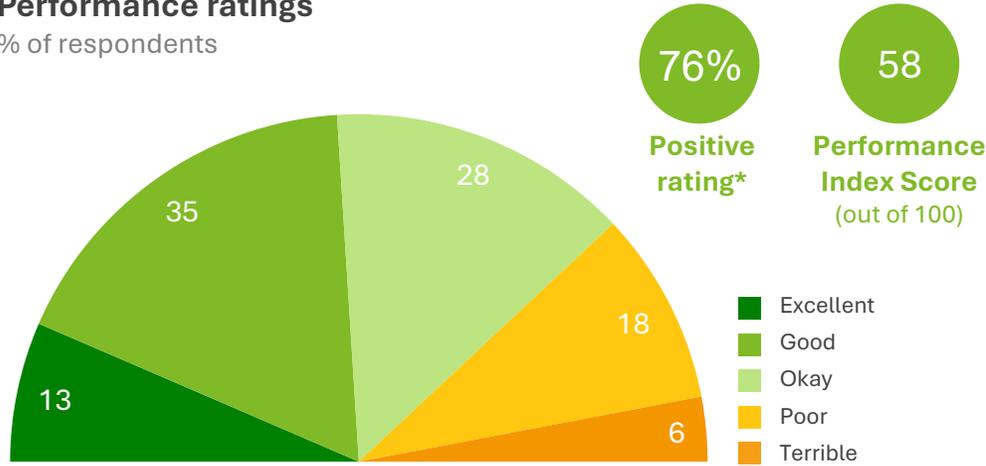
Base: All respondents, excludes 'unsure' and 'no response' (n = 513).

* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)

Festivals, markets and community events

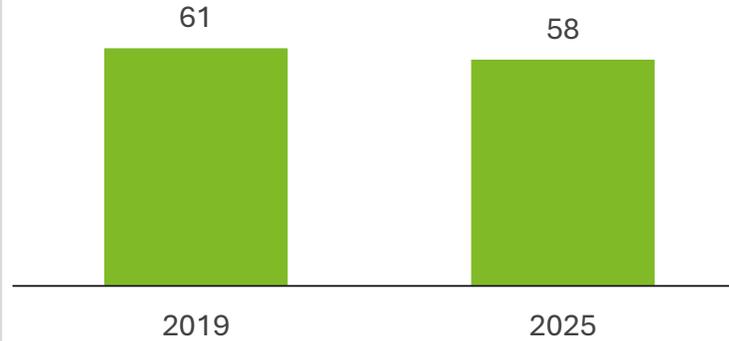
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	58
Industry high	74
Industry average	62

Demographic variances

Performance index score

Gender

Male	60
Female	57

Respondent age

14-17 years	56
18-34 years	63
35-49 years	54
50-64 years	56
65+ years	61

Life stage

Younger adult, no child at home	57
Baby/toddler (0-4)	53
Primary school (5-11)	60
High school (12-17)	60
Adult child at home (18+)	58
Older adult, no child at home	59

Diversity

Disability	58
First Nations#	59
Mainly speak LOTE	66
LGBTQI+	59

Property owner

Own property in the Shire	58
---------------------------	----



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	61
② Donnybrook rural and surrounds	58
③ Balingup township	59
④ Balingup rural and surrounds	67
⑤ Kirup and surrounds	53
⑥ Yabberup and surrounds	57

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 649).

* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)



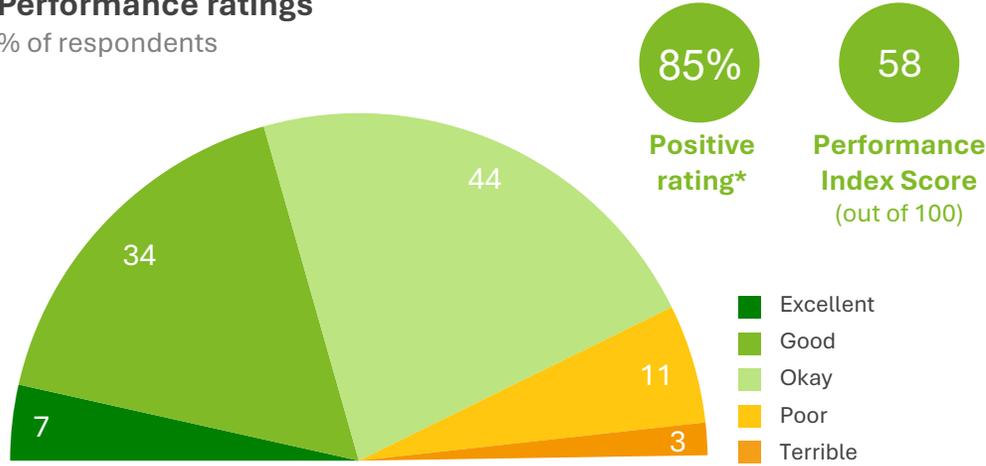
Outcome 3

Community health and wellbeing

Health and community services

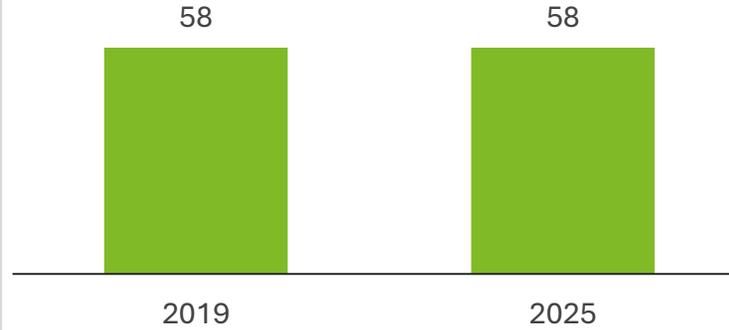
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	58
Industry high	68
Industry average	54

Demographic variances

Performance index score

Gender

Male	60
Female	56

Respondent age

14-17 years	54
18-34 years	57
35-49 years	55
50-64 years	56
65+ years	62

Life stage

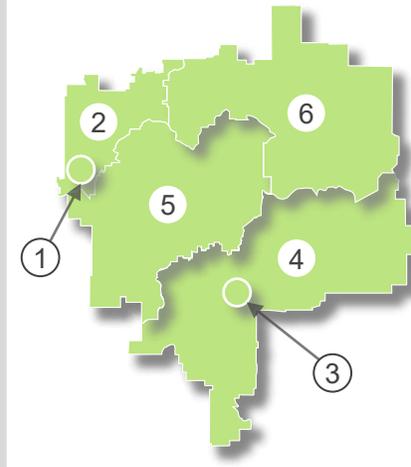
Younger adult, no child at home	53
Baby/toddler (0-4)	61
Primary school (5-11)	58
High school (12-17)	56
Adult child at home (18+)	62
Older adult, no child at home	60

Diversity

Disability	56
First Nations#	60
Mainly speak LOTE	64
LGBTQI+	57

Property owner

Own property in the Shire	59
---------------------------	----



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	62
② Donnybrook rural and surrounds	60
③ Balingup township	55
④ Balingup rural and surrounds	57
⑤ Kirup and surrounds	53
⑥ Yabberup and surrounds	56

Q. How would you rate performance in the following areas?

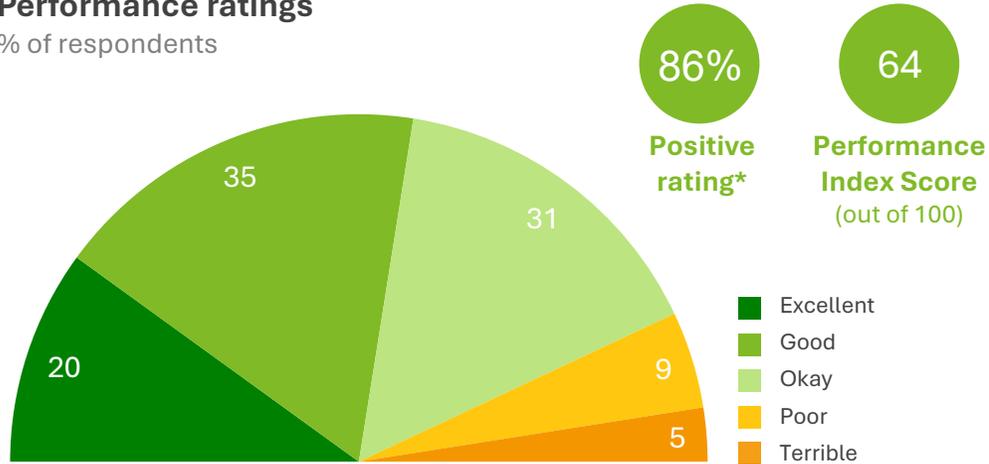
Base: All respondents, excludes 'unsure' and 'no response' (n = 580).

* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)

Sport and recreation services and facilities

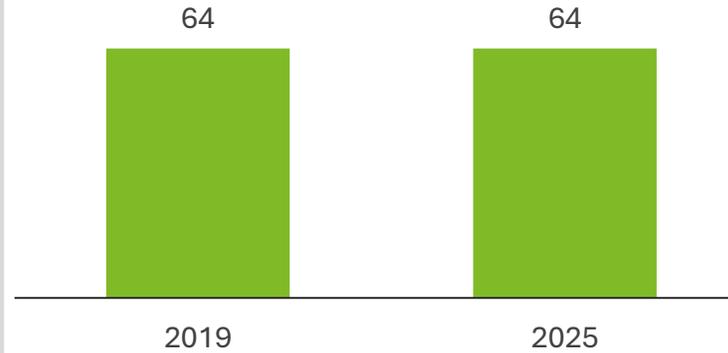
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	64
Industry high	81
Industry average	64

Demographic variances

Performance index score

Gender

Male	66
Female	62

Respondent age

14-17 years	66
18-34 years	61
35-49 years	62
50-64 years	63
65+ years	67

Life stage

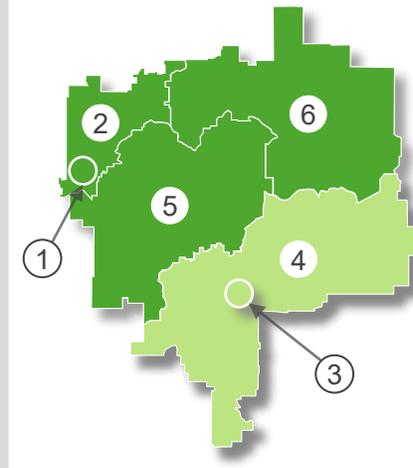
Younger adult, no child at home	61
Baby/toddler (0-4)	62
Primary school (5-11)	59
High school (12-17)	62
Adult child at home (18+)	74
Older adult, no child at home	65

Diversity

Disability	63
First Nations#	65
Mainly speak LOTE	65
LGBTQI+	60

Property owner

Own property in the Shire	64
---------------------------	----



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	68
② Donnybrook rural and surrounds	67
③ Balingup township	49
④ Balingup rural and surrounds	54
⑤ Kirup and surrounds	63
⑥ Yabberup and surrounds	64

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 623).

* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)



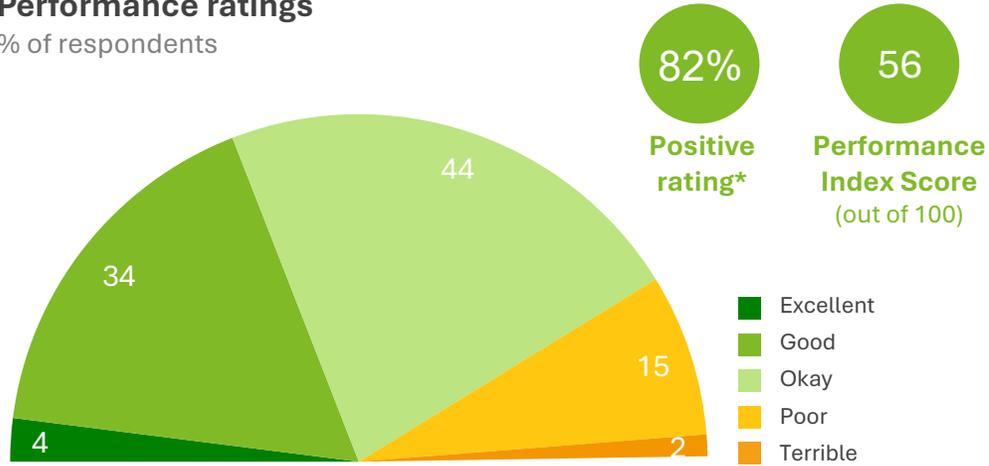
Outcome 4

Community safety and resilience

Safety and crime prevention

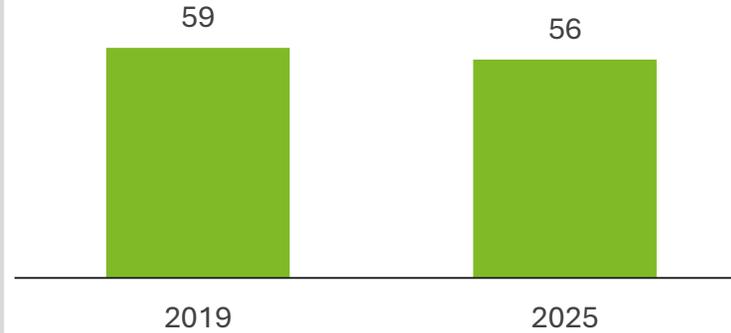
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	56
Industry high	66
Industry average	47

Demographic variances

Performance index score

Gender

Male	58
Female	55

Respondent age

14-17 years	55
18-34 years	60
35-49 years	57
50-64 years	54
65+ years	55

Life stage

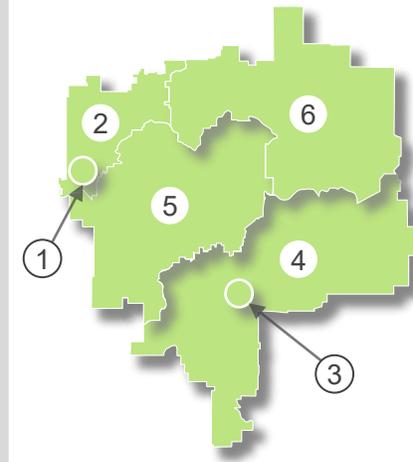
Younger adult, no child at home	53
Baby/toddler (0-4)	67
Primary school (5-11)	60
High school (12-17)	60
Adult child at home (18+)	57
Older adult, no child at home	55

Diversity

Disability	51
First Nations [#]	72
Mainly speak LOTE [#]	66
LGBTQI+	52

Property owner

Own property in the Shire	57
---------------------------	----



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	56
② Donnybrook rural and surrounds	57
③ Balingup township	57
④ Balingup rural and surrounds	58
⑤ Kirup and surrounds	51
⑥ Yabberup and surrounds	55

Q. How would you rate performance in the following areas?

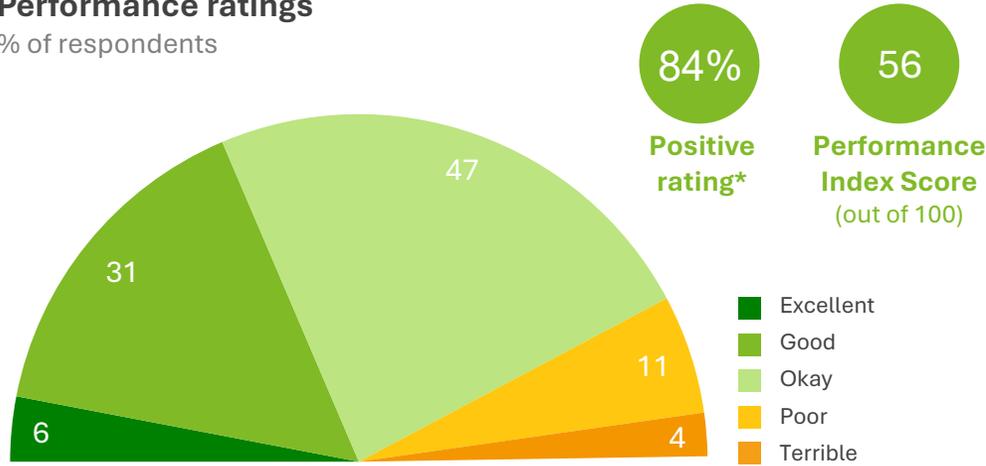
Base: All respondents, excludes 'unsure' and 'no response' (n = 546).

* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)

Lighting of streets and public places

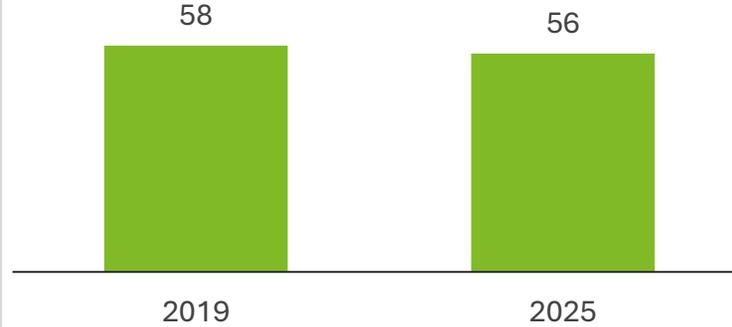
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	56
Industry high	65
Industry average	52

Demographic variances

Performance index score

Gender

Male	57
Female	55

Respondent age

14-17 years	58
18-34 years	62
35-49 years	54
50-64 years	54
65+ years	55

Life stage

Younger adult, no child at home	56
Baby/toddler (0-4)	65
Primary school (5-11)	59
High school (12-17)	56
Adult child at home (18+)	58
Older adult, no child at home	54

Diversity

Disability	52
First Nations#	62
Mainly speak LOTE	71
LGBTQI+	45

Property owner

Own property in the Shire	56
---------------------------	----



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	53
② Donnybrook rural and surrounds	56
③ Balingup township	58
④ Balingup rural and surrounds	55
⑤ Kirup and surrounds	57
⑥ Yabberup and surrounds	57

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 653).

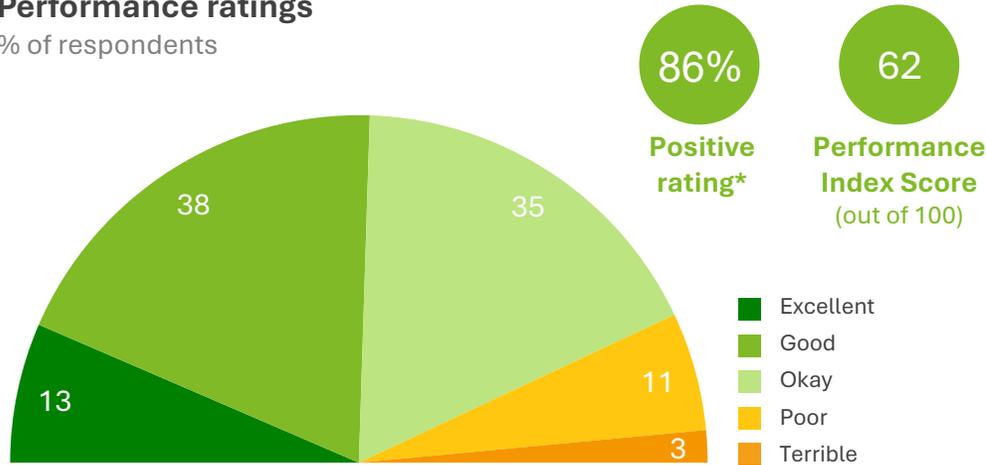
* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)

Emergency management

natural disaster education, prevention, and recovery

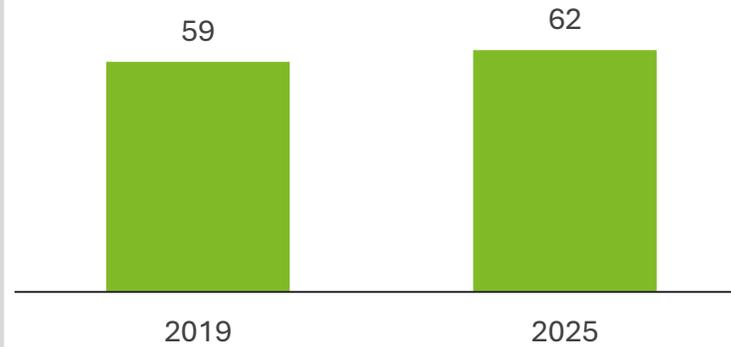
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	62
Industry high	67
Industry average	56

Demographic variances

Performance index score

Gender

Male	64
Female	60

Respondent age

14-17 years	65
18-34 years	63
35-49 years	61
50-64 years	61
65+ years	61

Life stage

Younger adult, no child at home	63
Baby/toddler (0-4)	65
Primary school (5-11)	64
High school (12-17)	60
Adult child at home (18+)	61
Older adult, no child at home	61

Diversity

Disability	61
First Nations#	67
Mainly speak LOTE	73
LGBTQI+	63

Property owner

Own property in the Shire	62
---------------------------	----



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	57
② Donnybrook rural and surrounds	64
③ Balingup township	63
④ Balingup rural and surrounds	60
⑤ Kirup and surrounds	61
⑥ Yabberup and surrounds	56

Q. How would you rate performance in the following areas?

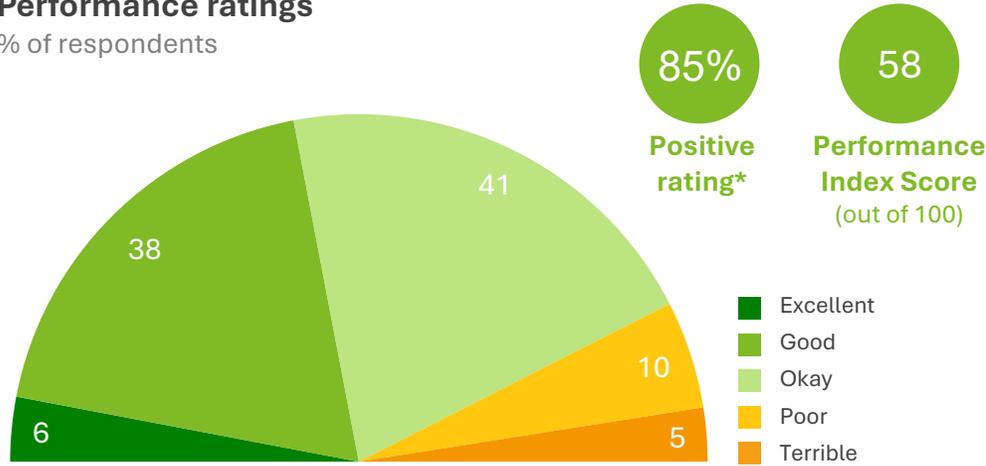
Base: All respondents, excludes 'unsure' and 'no response' (n = 522).

* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)

Ranger services

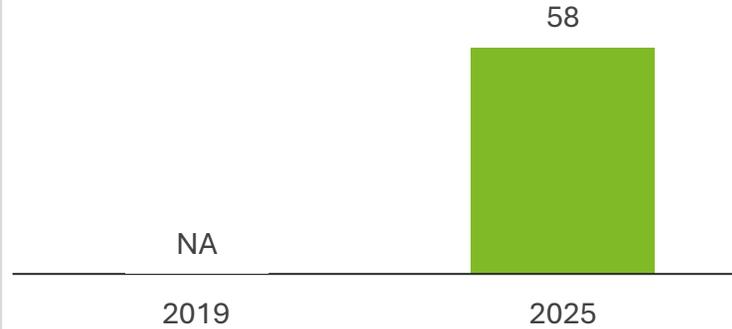
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	58
Industry high	63
Industry average	54

Demographic variances

Performance index score

Gender

Male	61
Female	56

Respondent age

14-17 years	49
18-34 years	64
35-49 years	57
50-64 years	58
65+ years	56

Life stage

Younger adult, no child at home	54
Baby/toddler (0-4)	68
Primary school (5-11)	58
High school (12-17)	59
Adult child at home (18+)	59
Older adult, no child at home	57

Diversity

Disability	49
First Nations [#]	59
Mainly speak LOTE [#]	61
LGBTQI+	40

Property owner

Own property in the Shire	59
---------------------------	----



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	56
② Donnybrook rural and surrounds	59
③ Balingup township	59
④ Balingup rural and surrounds	52
⑤ Kirup and surrounds	52
⑥ Yabberup and surrounds	60

Q. How would you rate performance in the following areas?

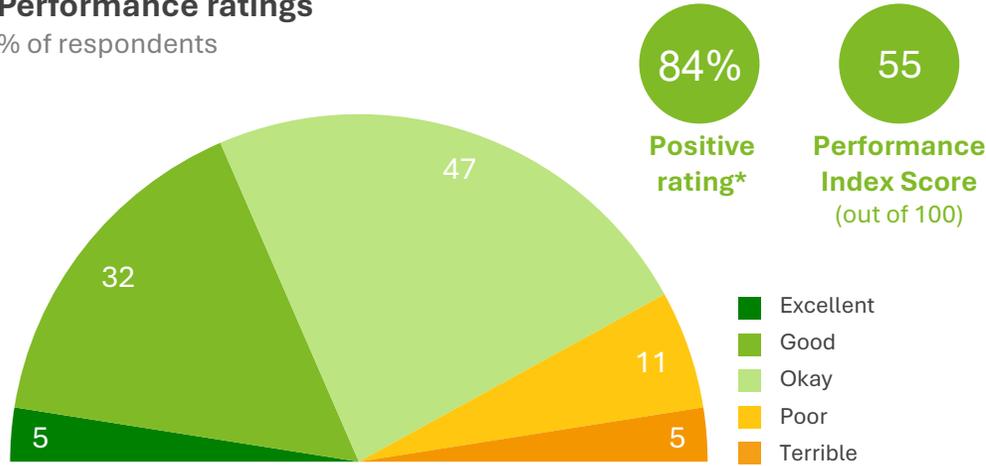
Base: All respondents, excludes 'unsure' and 'no response' (n = 535).

* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)

Animal management

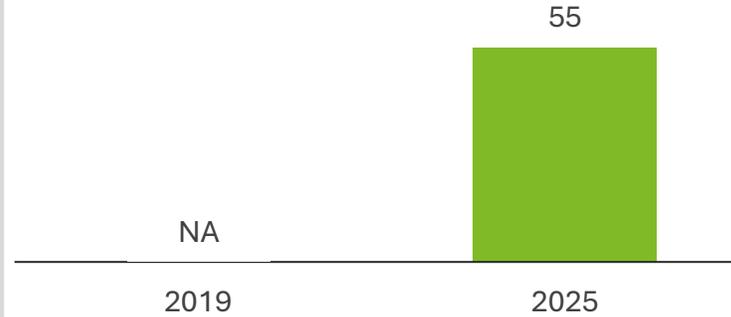
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	55
Industry high	67
Industry average	53

Demographic variances

Performance index score

Gender

Male	58
Female	54

Respondent age

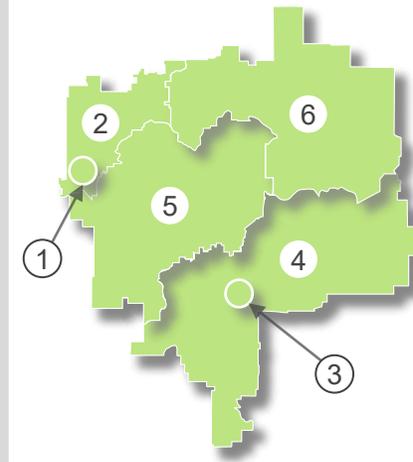
14-17 years	49
18-34 years	61
35-49 years	56
50-64 years	55
65+ years	53

Life stage

Younger adult, no child at home	54
Baby/toddler (0-4)	63
Primary school (5-11)	56
High school (12-17)	54
Adult child at home (18+)	57
Older adult, no child at home	54

Diversity

Disability	50
First Nations [#]	56
Mainly speak LOTE [#]	64
LGBTQI+	37
Property owner	
Own property in the Shire	56



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	51
② Donnybrook rural and surrounds	57
③ Balingup township	52
④ Balingup rural and surrounds	55
⑤ Kirup and surrounds	54
⑥ Yabberup and surrounds	51

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 506).

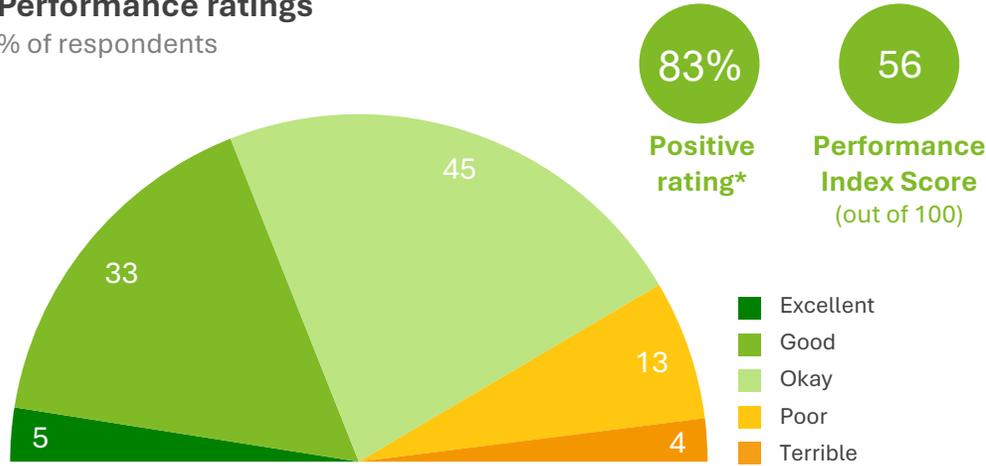
* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)

Environmental health services

noise, pollution, food inspections, etc.

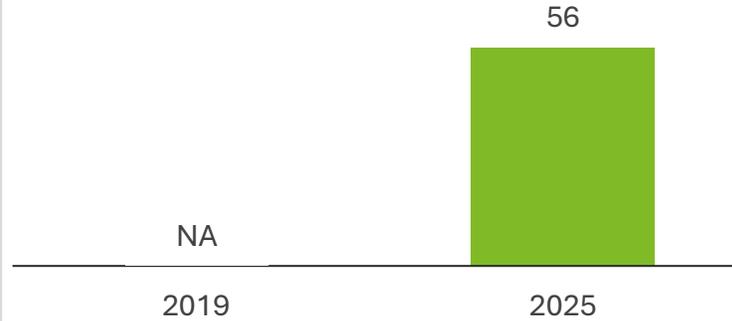
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	56
Industry high	67
Industry average	54

Demographic variances

Performance index score

Gender

Male	58
Female	53

Respondent age

14-17 years	59
18-34 years	62
35-49 years	54
50-64 years	51
65+ years	55

Life stage

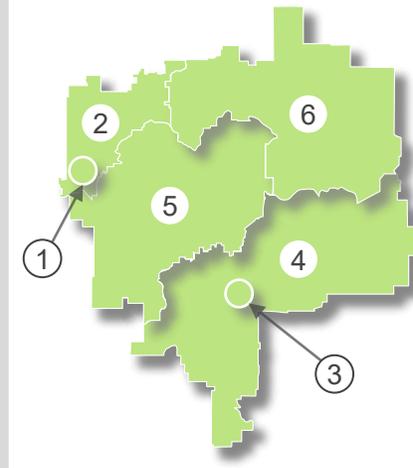
Younger adult, no child at home	56
Baby/toddler (0-4)	67
Primary school (5-11)	56
High school (12-17)	54
Adult child at home (18+)	56
Older adult, no child at home	54

Diversity

Disability	52
First Nations [#]	59
Mainly speak LOTE [#]	66
LGBTQI+	52

Property owner

Own property in the Shire	57
---------------------------	----



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	54
② Donnybrook rural and surrounds	61
③ Balingup township	51
④ Balingup rural and surrounds	44
⑤ Kirup and surrounds	46
⑥ Yabberup and surrounds	55

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 443).

* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)



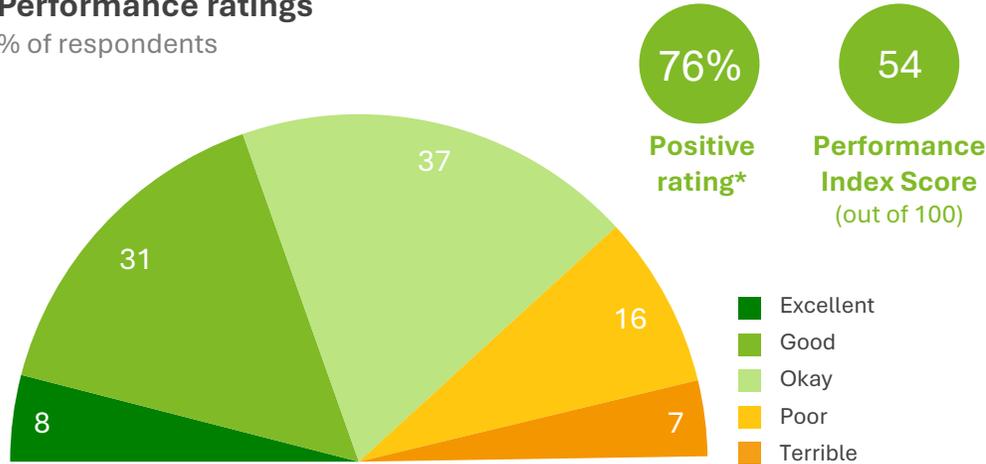
Outcome 5

A healthy and sustainable natural environment

Waste management

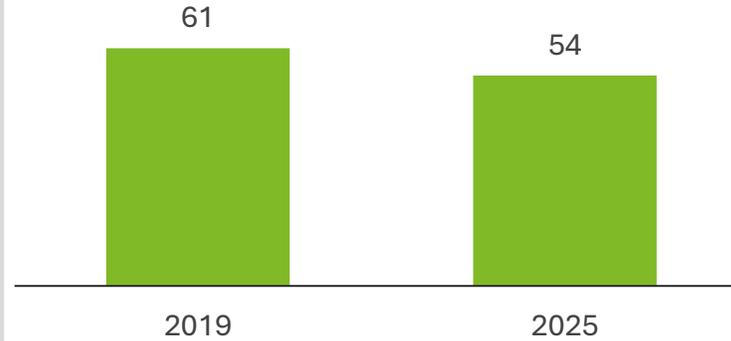
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	54
Industry high	75
Industry average	58

Demographic variances

Performance index score

Gender

Male	56
Female	53

Life stage

Younger adult, no child at home	51
Baby/toddler (0-4)	56
Primary school (5-11)	51
High school (12-17)	52
Adult child at home (18+)	52
Older adult, no child at home	56

Diversity

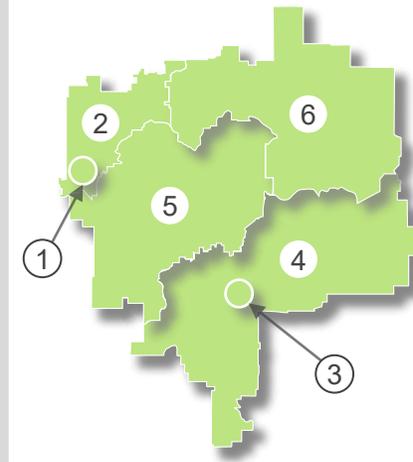
Disability	53
First Nations#	59
Mainly speak LOTE	62
LGBTQI+	48

Property owner

Own property in the Shire	55
---------------------------	----

Respondent age

14-17 years	52
18-34 years	56
35-49 years	50
50-64 years	53
65+ years	58



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	53
② Donnybrook rural and surrounds	57
③ Balingup township	54
④ Balingup rural and surrounds	54
⑤ Kirup and surrounds	47
⑥ Yabberup and surrounds	47

Q. How would you rate performance in the following areas?

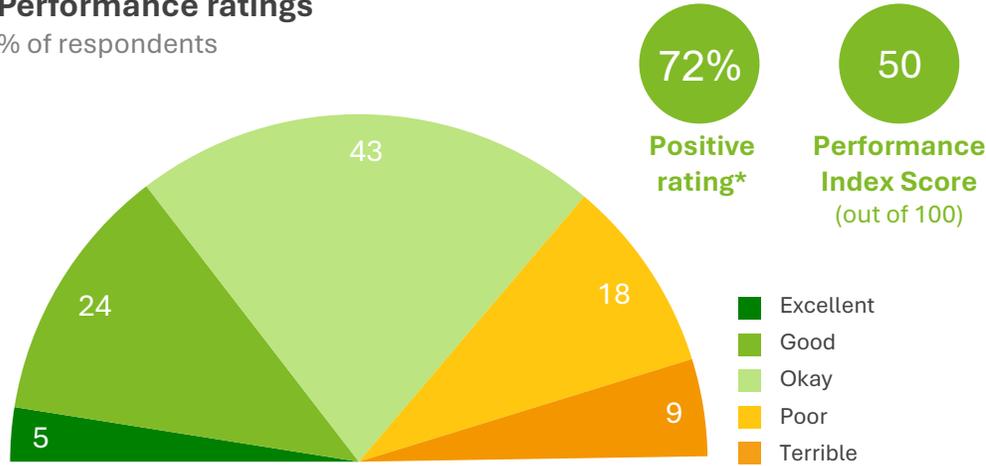
Base: All respondents, excludes 'unsure' and 'no response' (n = 652).

* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)

Environmental management and conservation

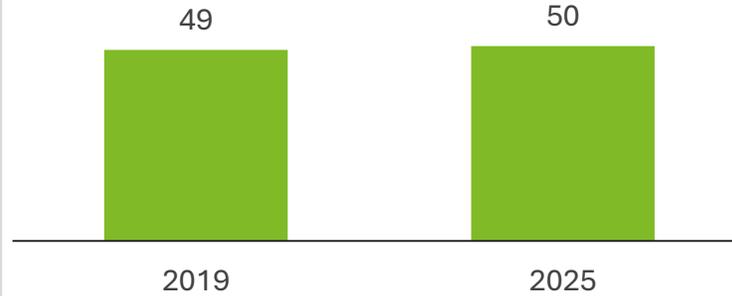
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	50
Industry high	66
Industry average	52

Demographic variances

Performance index score

Gender

Male	52
Female	47

Respondent age

14-17 years	66
18-34 years	52
35-49 years	53
50-64 years	45
65+ years	47

Life stage

Younger adult, no child at home	48
Baby/toddler (0-4)	67
Primary school (5-11)	55
High school (12-17)	52
Adult child at home (18+)	53
Older adult, no child at home	47

Diversity

Disability	46
First Nations [#]	52
Mainly speak LOTE	58
LGBTQI+	42

Property owner

Own property in the Shire	48
---------------------------	----



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	53
② Donnybrook rural and surrounds	53
③ Balingup township	46
④ Balingup rural and surrounds	44
⑤ Kirup and surrounds	50
⑥ Yabberup and surrounds	39

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 523).

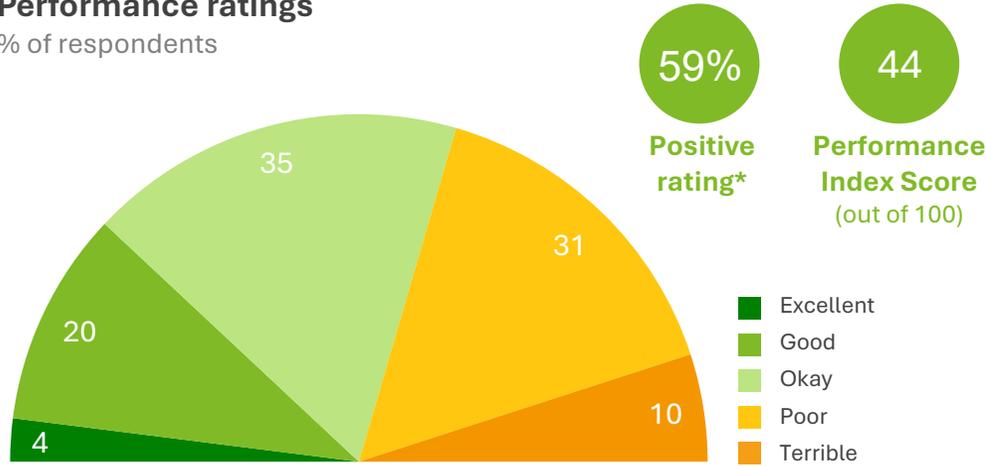
* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)

Climate action

promoting sustainable practices to combat climate change and its impacts

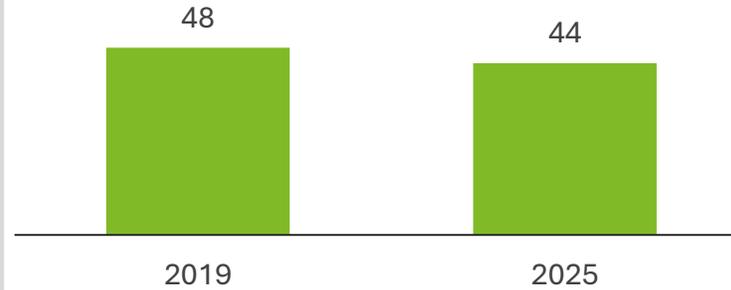
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	44
Industry high	61
Industry average	49

Demographic variances

Performance index score

Gender

Male	50
Female	40

Respondent age

14-17 years	50
18-34 years	57
35-49 years	49
50-64 years	35
65+ years	42

Life stage

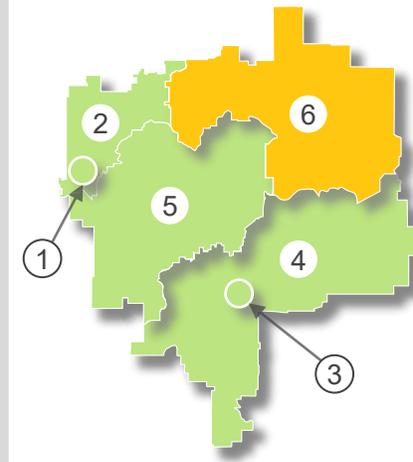
Younger adult, no child at home	48
Baby/toddler (0-4)	59
Primary school (5-11)	52
High school (12-17)	48
Adult child at home (18+)	50
Older adult, no child at home	38

Diversity

Disability	42
First Nations [#]	45
Mainly speak LOTE [#]	49
LGBTQI+	40

Property owner

Own property in the Shire	43
---------------------------	----



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	45
② Donnybrook rural and surrounds	48
③ Balingup township	42
④ Balingup rural and surrounds	39
⑤ Kirup and surrounds	45
⑥ Yabberup and surrounds	33

Q. How would you rate performance in the following areas?

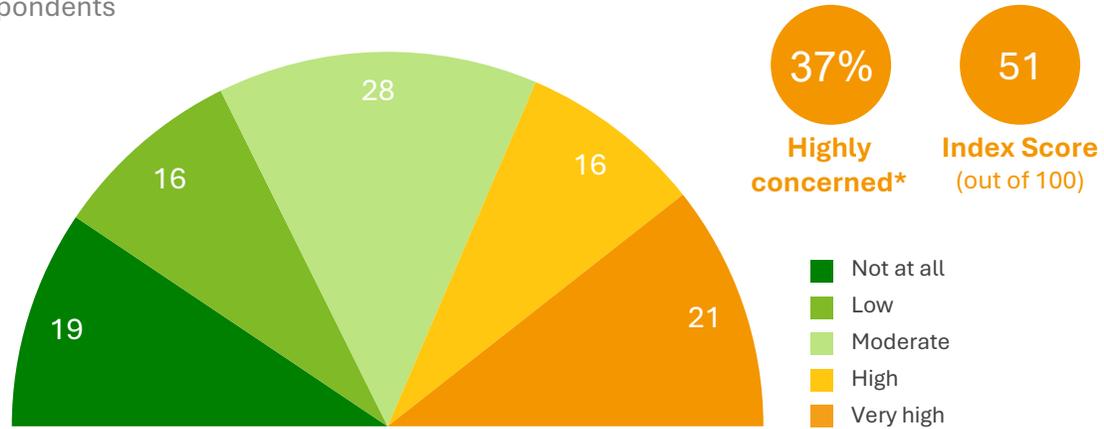
Base: All respondents, excludes 'unsure' and 'no response' (n = 390).

* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)

Level of concern with climate change

Performance ratings

% of respondents



37% of respondents reported being highly or very highly concerned with the impacts of climate change.

Concern was greatest among respondents who mainly speak a language other than English, along with respondents in the LGBTQI+ community and older adults aged 65+. Females generally reported more concern than males, and geographically, respondents living in Balingup (township or surrounds) generally reported higher concerns relating to climate change.

Concern was lowest among younger adults aged 18-34 and respondents with a baby or toddler at home.

Demographic variances

Level of concern (index score)

Gender

Male	44
Female	58

Respondent age

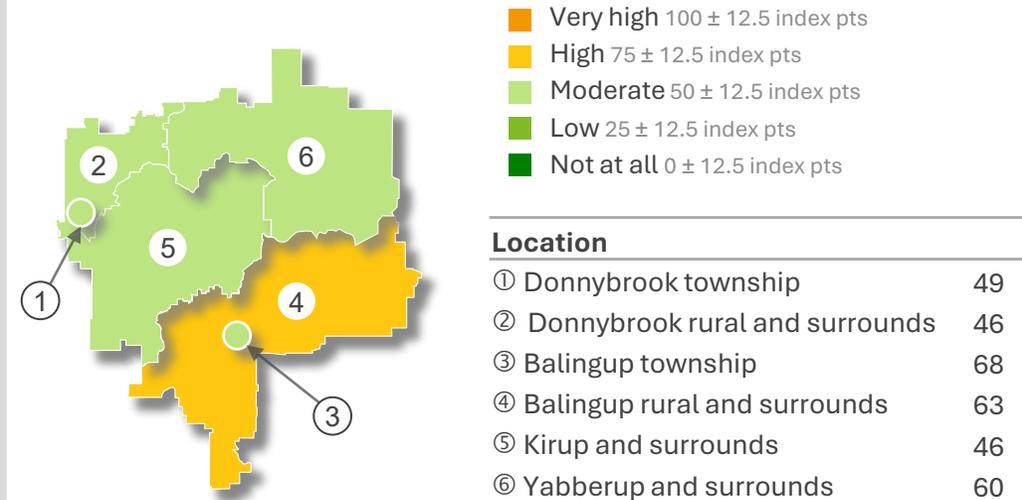
14-17 years	40
18-34 years	32
35-49 years	50
50-64 years	54
65+ years	59

Life stage

Younger adult, no child at home	42
Baby/toddler (0-4)	31
Primary school (5-11)	44
High school (12-17)	52
Adult child at home (18+)	47
Older adult, no child at home	59

Diversity

Disability	46
First Nations#	47
Mainly speak LOTE	82
LGBTQI+	59
Property owner	
Own property in the Shire	53



Location

① Donnybrook township	49
② Donnybrook rural and surrounds	46
③ Balingup township	68
④ Balingup rural and surrounds	63
⑤ Kirup and surrounds	46
⑥ Yabberup and surrounds	60

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 633).

* Highly concerned = very and very high concern # Note. Small sample size (<20 respondents)

Climate change concerns

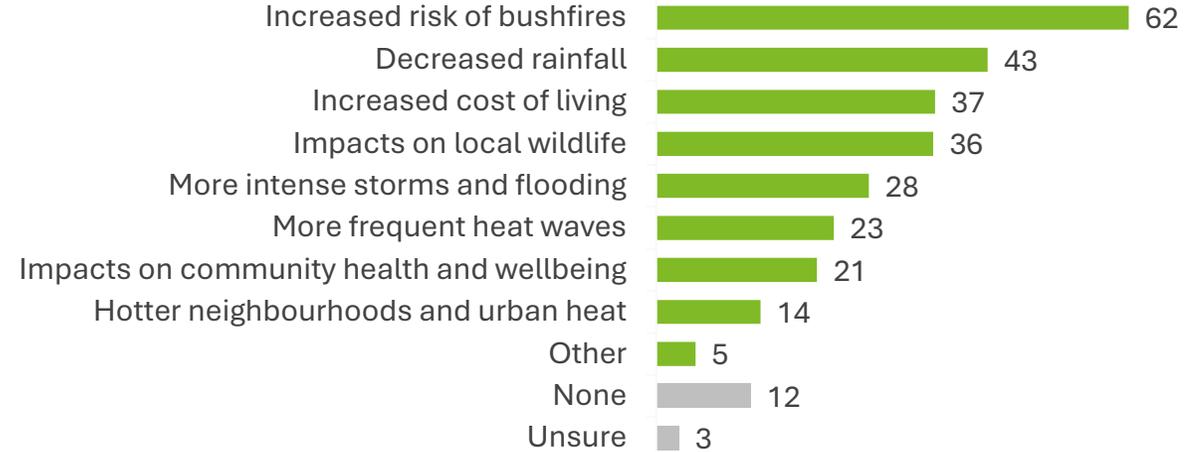
Community members are mainly concerned with the heightened risk of bushfires from climate change, followed by decreased rainfall, increased cost of living and impacts on local wildlife. They are least concerned with urban heat.

While most community segments selected an increased risk of bushfires and lower rainfall as their main, young people and those with children were more concerned with the impact of climate change on the cost of living.

Other community variances are highlighted below.

Which climate change impacts are you mainly concerned about in the Shire of Donnybrook Balingup?

% of respondents



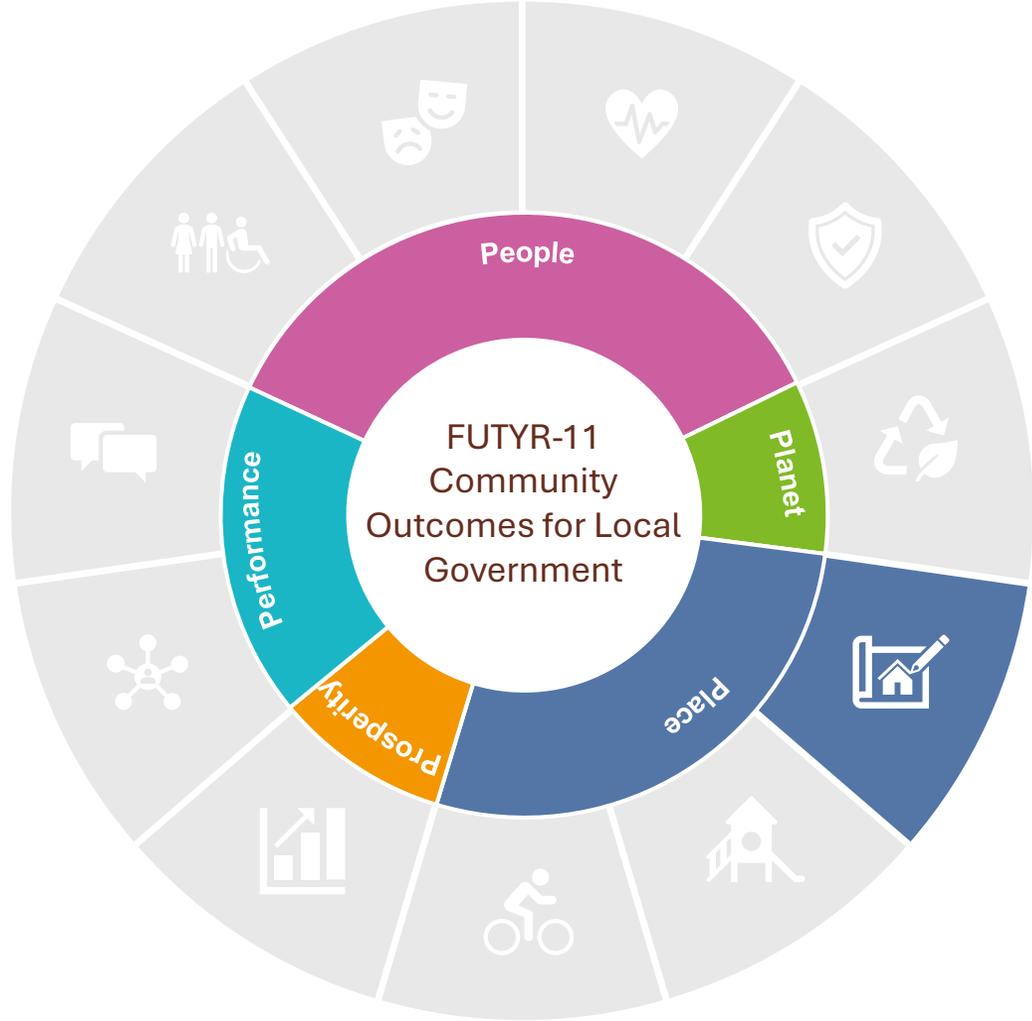
Top 2 climate change concerns

Community variances

	Total	Male	Female	14-17 years	18-34 years	35-49 years	50-64 years	65+ years	Younger adult, no child at home	Have child 0-4	Have child 5-11	Have child 12-17	Have child 18+	Older adult, no child at home	Disability	First Nations	LOTE	LGBTQI+	Own property	Donnybrook township	Donnybrook rural and surrounds	Balingup township	Balingup rural and surrounds	Kirup and surrounds	Yabberup and surrounds
Increased risk of bushfires	●	●	●		●	●	●	●	●	●	●	●	●	●	●		●	●	●	●	●	●	●	●	●
Decreased rainfall	●	●				●	●	●			●		●	●	●	●		●	●	●		●	●	●	●
Increased cost of living				●	●				●	●	●	●				●					●				
Impacts on local wildlife			●																						
More intense storms and flooding				●													●								

Which climate change impacts are you mainly concerned about in the Shire of Donnybrook Balingup? You may choose one or more responses.

Base: All respondents, excludes 'no response' (n = 637)



Outcome 6

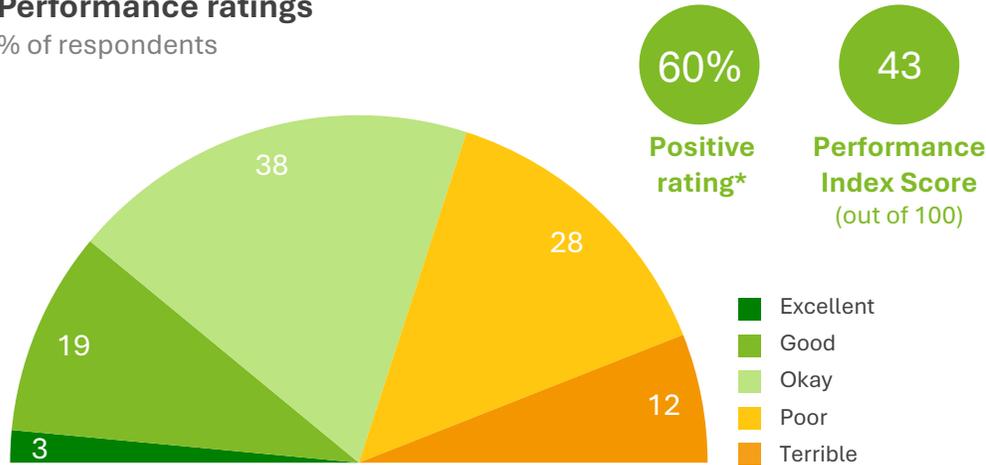
Responsible urban design and housing diversity

Planning services

responsible growth, land use, development and building approvals

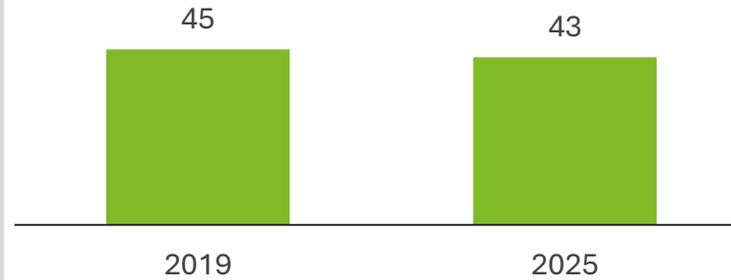
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	43
Industry high	65
Industry average	43

Demographic variances

Performance index score

Gender

Male	45
Female	42

Respondent age

14-17 years	53
18-34 years	47
35-49 years	42
50-64 years	40
65+ years	42

Life stage

Younger adult, no child at home	43
Baby/toddler (0-4)	47
Primary school (5-11)	41
High school (12-17)	48
Adult child at home (18+)	46
Older adult, no child at home	42

Diversity

Disability	41
First Nations [#]	58
Mainly speak LOTE	54
LGBTQI+	43

Property owner

Own property in the Shire	43
---------------------------	----



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	44
② Donnybrook rural and surrounds	46
③ Balingup township	34
④ Balingup rural and surrounds	34
⑤ Kirup and surrounds	44
⑥ Yabberup and surrounds	42

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 551).

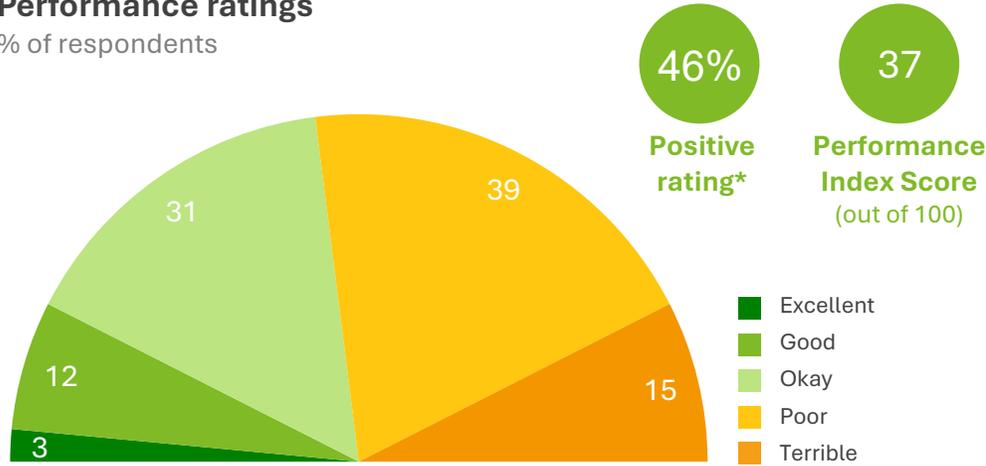
* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)

Housing

access to affordable housing, social housing, crisis accommodation etc.

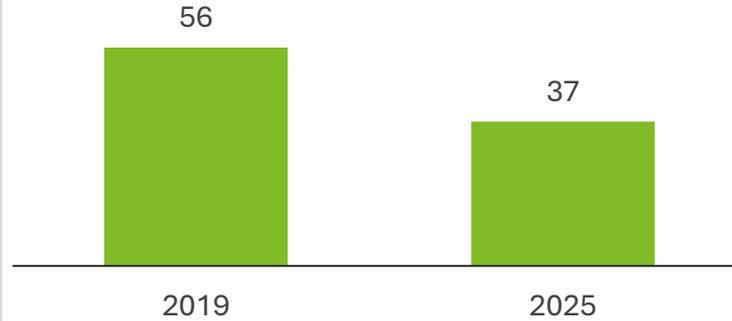
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	37
Industry high	58
Industry average	41

Demographic variances

Performance index score

Gender

Male	40
Female	33

Respondent age

14-17 years	59
18-34 years	40
35-49 years	32
50-64 years	35
65+ years	36

Life stage

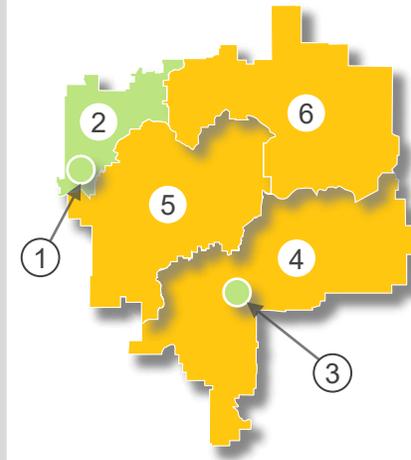
Younger adult, no child at home	44
Baby/toddler (0-4)	40
Primary school (5-11)	39
High school (12-17)	31
Adult child at home (18+)	33
Older adult, no child at home	36

Diversity

Disability	36
First Nations [#]	43
Mainly speak LOTE [#]	53
LGBTQI+	45

Property owner

Own property in the Shire	35
---------------------------	----



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	41
② Donnybrook rural and surrounds	41
③ Balingup township	39
④ Balingup rural and surrounds	34
⑤ Kirup and surrounds	26
⑥ Yabberup and surrounds	31

Q. How would you rate performance in the following areas?

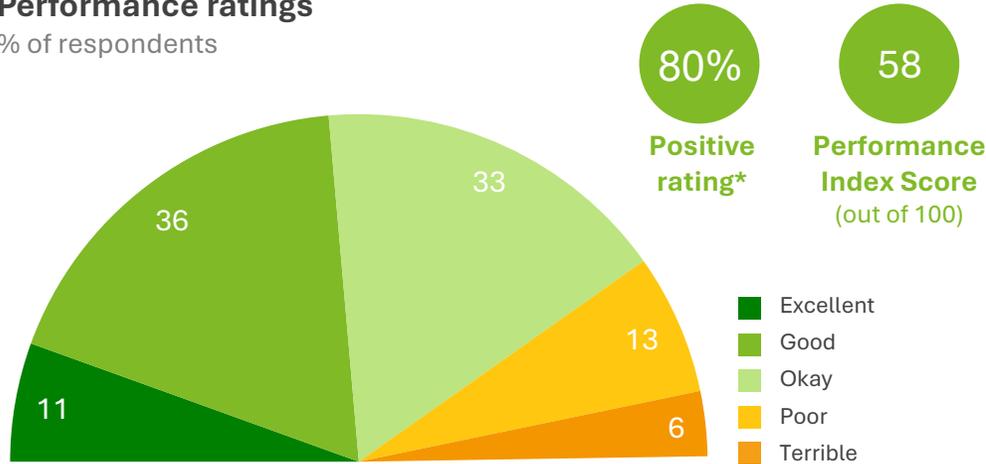
Base: All respondents, excludes 'unsure' and 'no response' (n = 450).

* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)

Aged care and accommodation

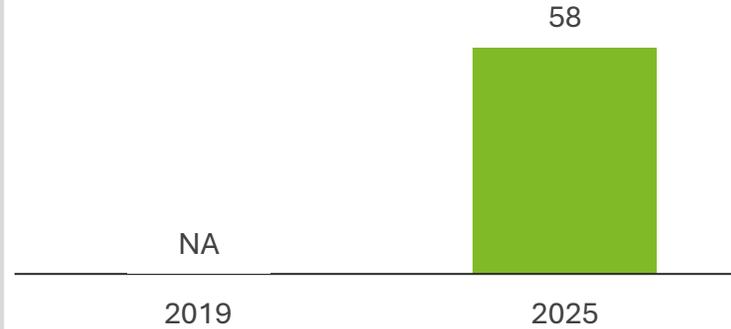
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	58
Industry high	63
Industry average	50

Demographic variances

Performance index score

Gender

Male	61
Female	57

Respondent age

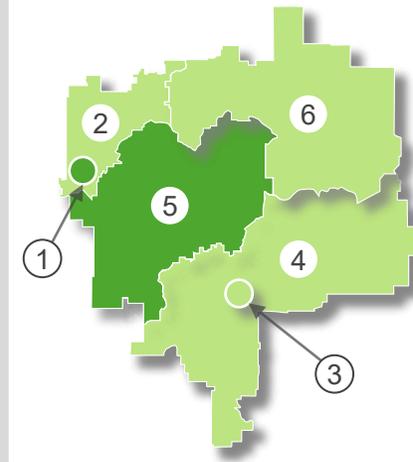
14-17 years	55
18-34 years	57
35-49 years	61
50-64 years	57
65+ years	59

Life stage

Younger adult, no child at home	54
Baby/toddler (0-4)	58
Primary school (5-11)	62
High school (12-17)	63
Adult child at home (18+)	64
Older adult, no child at home	59

Diversity

Disability	48
First Nations [#]	51
Mainly speak LOTE [#]	65
LGBTQI+	51
Property owner	
Own property in the Shire	59



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	65
② Donnybrook rural and surrounds	61
③ Balingup township	45
④ Balingup rural and surrounds	42
⑤ Kirup and surrounds	63
⑥ Yabberup and surrounds	58

Q. How would you rate performance in the following areas?

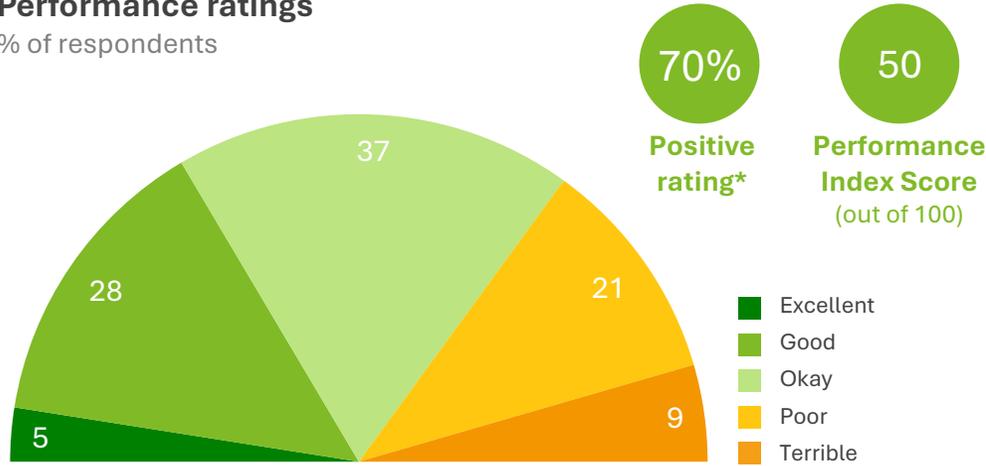
Base: All respondents, excludes 'unsure' and 'no response' (n = 474).

* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)

Stormwater management and drainage

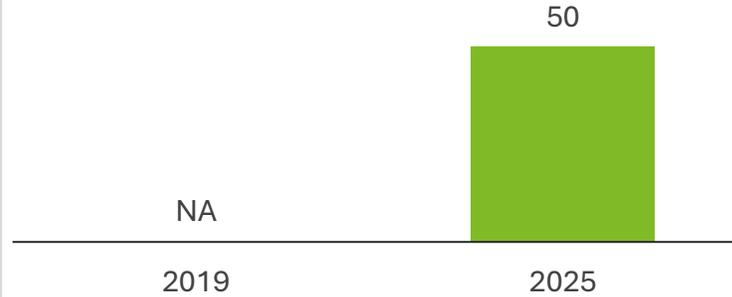
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	50
Industry high	63
Industry average	49

Demographic variances

Performance index score

Gender

Male	51
Female	49

Respondent age

14-17 years	50
18-34 years	51
35-49 years	48
50-64 years	50
65+ years	50

Life stage

Younger adult, no child at home	45
Baby/toddler (0-4)	53
Primary school (5-11)	50
High school (12-17)	52
Adult child at home (18+)	53
Older adult, no child at home	49

Diversity

Disability	46
First Nations#	47
Mainly speak LOTE	65
LGBTQI+	48

Property owner

Own property in the Shire	51
---------------------------	----



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	51
② Donnybrook rural and surrounds	51
③ Balingup township	51
④ Balingup rural and surrounds	45
⑤ Kirup and surrounds	47
⑥ Yabberup and surrounds	46

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 596).

* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)



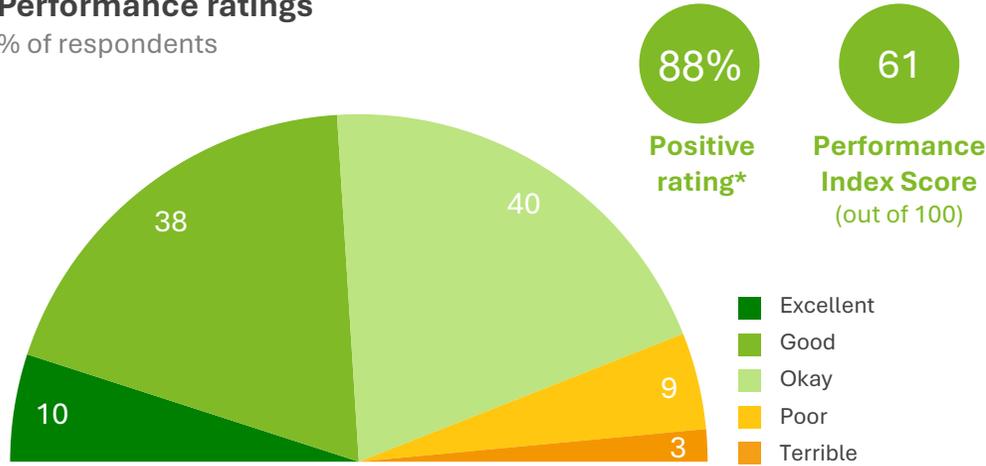
Outcome 7

Attractive and welcoming public places

Public buildings, halls and toilets

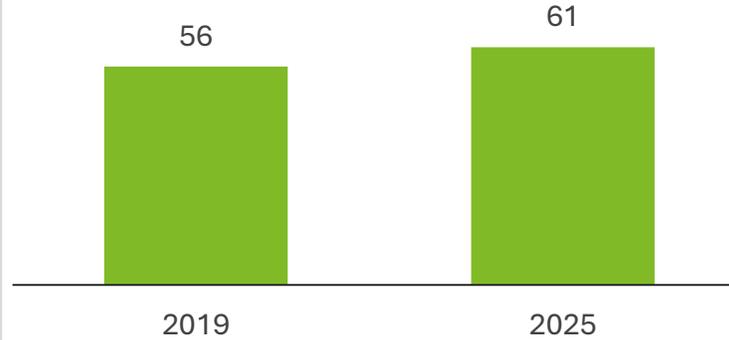
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	61
Industry high	70
Industry average	55

Demographic variances

Performance index score

Gender

Male	63
Female	58

Respondent age

14-17 years	61
18-34 years	69
35-49 years	58
50-64 years	60
65+ years	60

Life stage

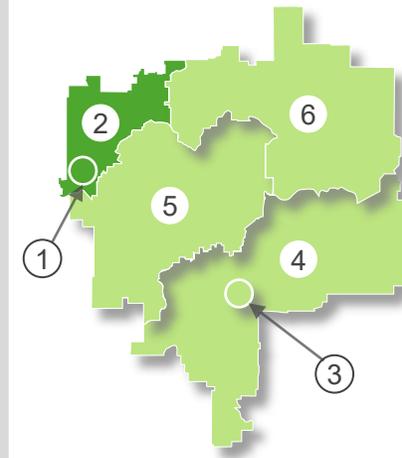
Younger adult, no child at home	63
Baby/toddler (0-4)	66
Primary school (5-11)	59
High school (12-17)	60
Adult child at home (18+)	64
Older adult, no child at home	60

Diversity

Disability	61
First Nations [#]	58
Mainly speak LOTE	68
LGBTQI+	67

Property owner

Own property in the Shire	61
---------------------------	----



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	63
② Donnybrook rural and surrounds	63
③ Balingup township	58
④ Balingup rural and surrounds	61
⑤ Kirup and surrounds	56
⑥ Yabberup and surrounds	58

Q. How would you rate performance in the following areas?

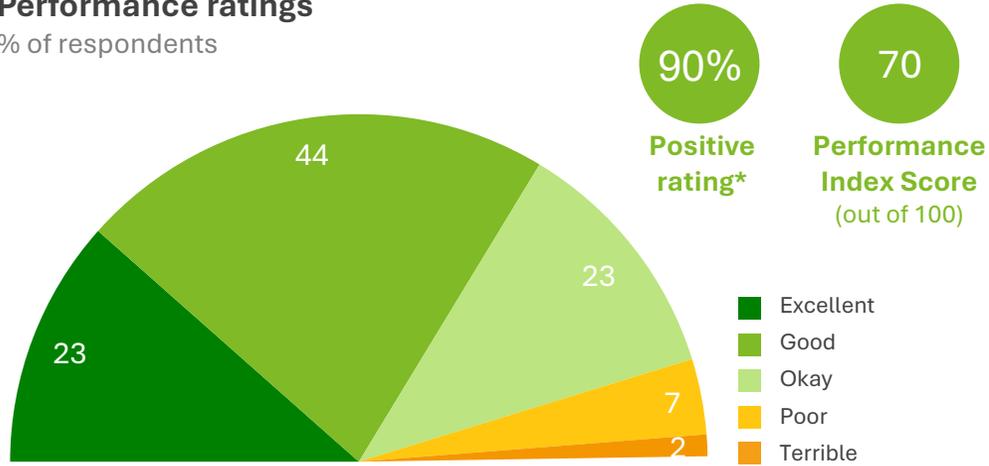
Base: All respondents, excludes 'unsure' and 'no response' (n = 679).

* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)

Parks, playgrounds and reserves

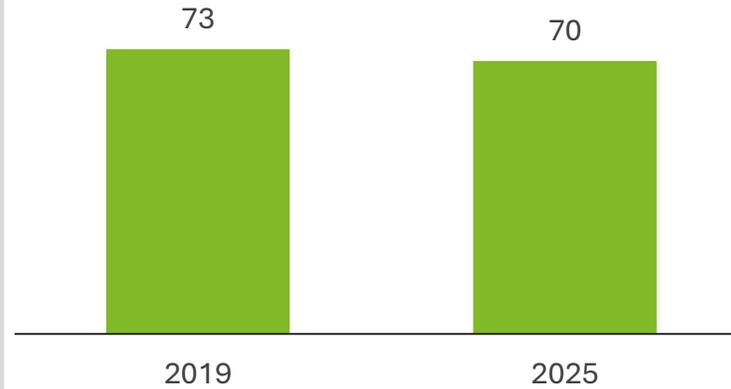
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	70
Industry high	81
Industry average	63

Demographic variances

Performance index score

Gender

Male	72
Female	69

Respondent age

14-17 years	76
18-34 years	75
35-49 years	68
50-64 years	68
65+ years	70

Life stage

Younger adult, no child at home	77
Baby/toddler (0-4)	68
Primary school (5-11)	65
High school (12-17)	70
Adult child at home (18+)	71
Older adult, no child at home	69

Diversity

Disability	69
First Nations#	75
Mainly speak LOTE	81
LGBTQI+	72

Property owner

Own property in the Shire	70
---------------------------	----



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	79
② Donnybrook rural and surrounds	73
③ Balingup township	58
④ Balingup rural and surrounds	59
⑤ Kirup and surrounds	67
⑥ Yabberup and surrounds	67

Q. How would you rate performance in the following areas?

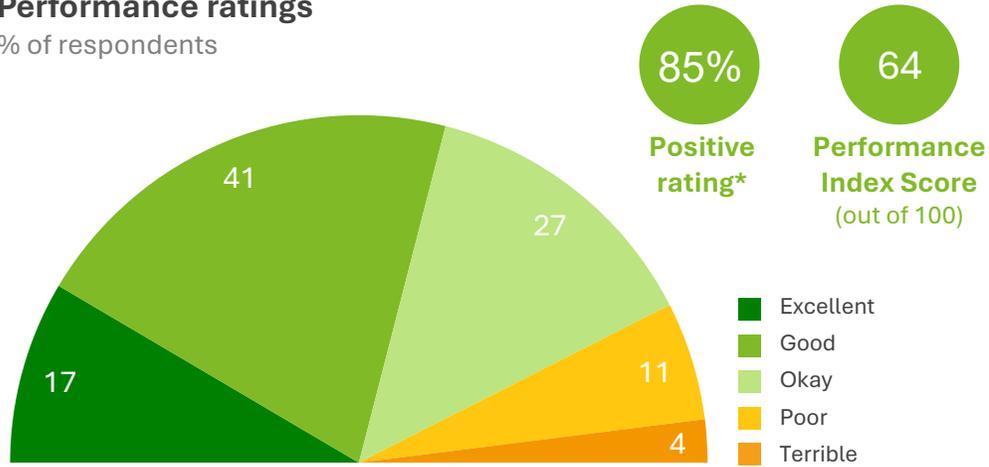
Base: All respondents, excludes 'unsure' and 'no response' (n = 690).

* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)

Streetscapes, trees and verges

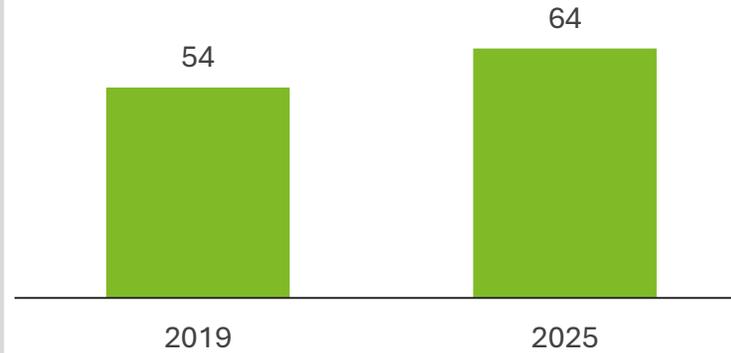
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	64
Industry high	70
Industry average	53

Demographic variances

Performance index score

Gender

Male	66
Female	63

Respondent age

14-17 years	70
18-34 years	72
35-49 years	63
50-64 years	60
65+ years	64

Life stage

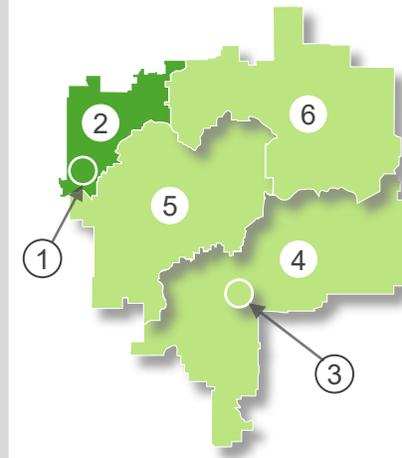
Younger adult, no child at home	66
Baby/toddler (0-4)	73
Primary school (5-11)	65
High school (12-17)	70
Adult child at home (18+)	66
Older adult, no child at home	63

Diversity

Disability	64
First Nations#	77
Mainly speak LOTE	74
LGBTQI+	64

Property owner

Own property in the Shire	64
---------------------------	----



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	70
② Donnybrook rural and surrounds	67
③ Balingup township	60
④ Balingup rural and surrounds	59
⑤ Kirup and surrounds	62
⑥ Yabberup and surrounds	61

Q. How would you rate performance in the following areas?

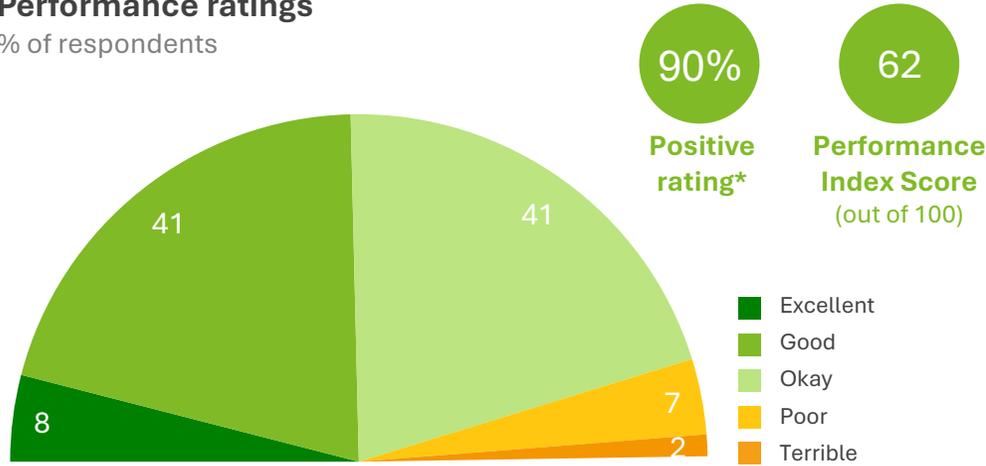
Base: All respondents, excludes 'unsure' and 'no response' (n = 694).

* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)

Cemeteries

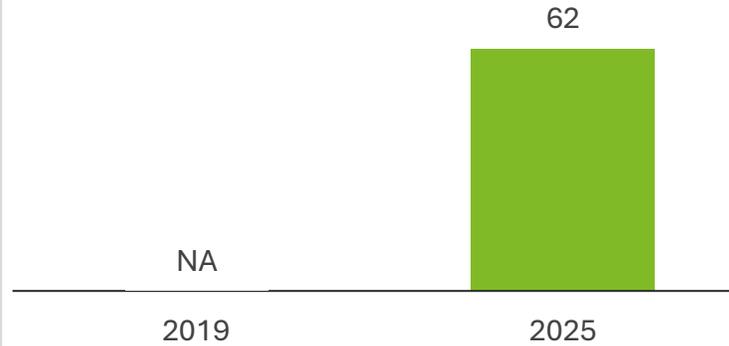
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	62
Industry high	76
Industry average	65

Demographic variances

Performance index score

Gender

Male	64
Female	60

Respondent age

14-17 years	64
18-34 years	63
35-49 years	60
50-64 years	61
65+ years	63

Life stage

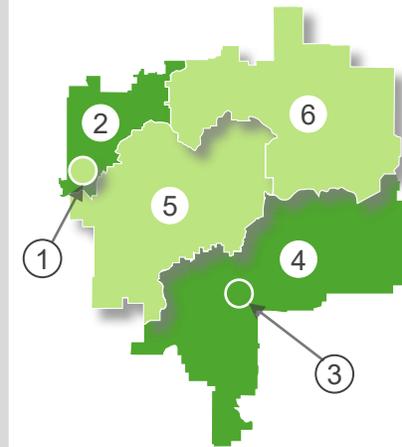
Younger adult, no child at home	63
Baby/toddler (0-4)	59
Primary school (5-11)	66
High school (12-17)	67
Adult child at home (18+)	66
Older adult, no child at home	61

Diversity

Disability	68
First Nations [#]	68
Mainly speak LOTE [#]	81
LGBTQI+	66

Property owner

Own property in the Shire	62
---------------------------	----



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	60
② Donnybrook rural and surrounds	63
③ Balingup township	63
④ Balingup rural and surrounds	63
⑤ Kirup and surrounds	60
⑥ Yabberup and surrounds	61

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 449).

* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)



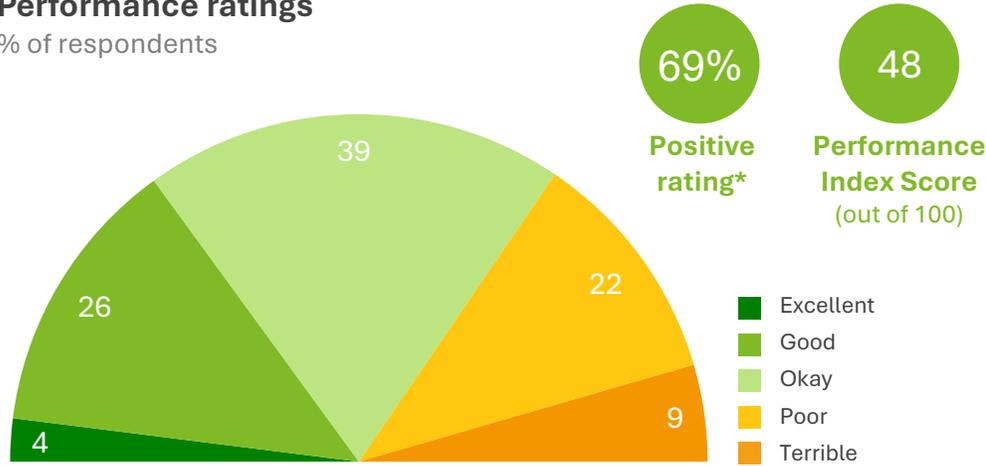
Outcome 8

Safe, efficient and sustainable transport networks

Local roads

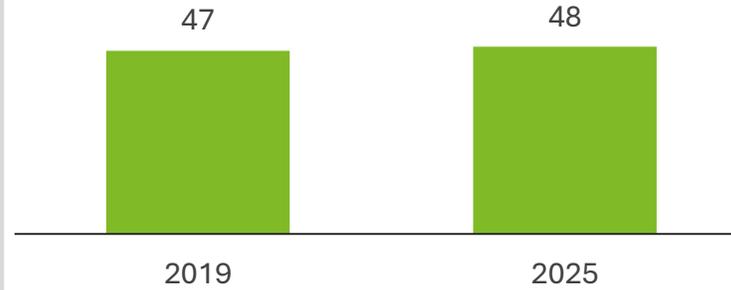
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	48
Industry high	68
Industry average	47

Demographic variances

Performance index score

Gender

Male	49
Female	48

Respondent age

14-17 years	57
18-34 years	53
35-49 years	46
50-64 years	46
65+ years	48

Life stage

Younger adult, no child at home	48
Baby/toddler (0-4)	54
Primary school (5-11)	48
High school (12-17)	46
Adult child at home (18+)	52
Older adult, no child at home	47

Diversity

Disability	46
First Nations#	66
Mainly speak LOTE	61
LGBTQI+	47

Property owner

Own property in the Shire	49
---------------------------	----



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	49
② Donnybrook rural and surrounds	50
③ Balingup township	52
④ Balingup rural and surrounds	46
⑤ Kirup and surrounds	40
⑥ Yabberup and surrounds	46

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 691).

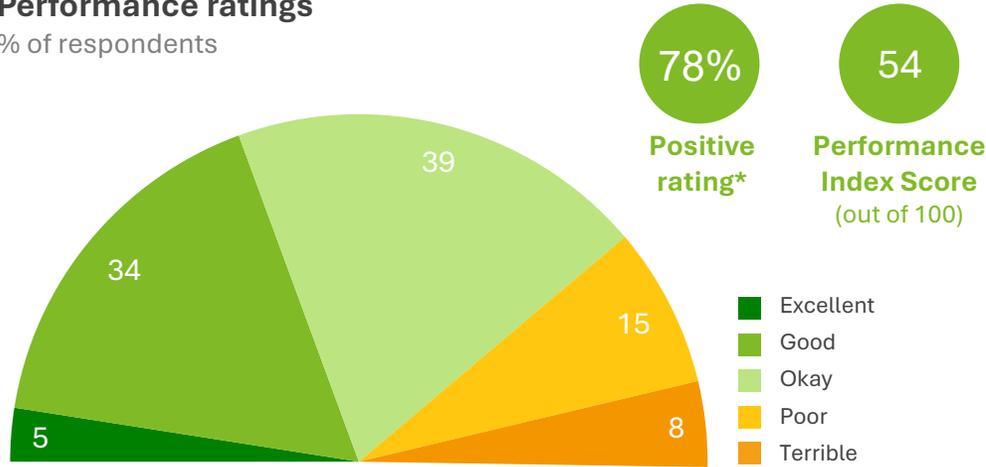
* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)

Main roads

South Western Highway, etc

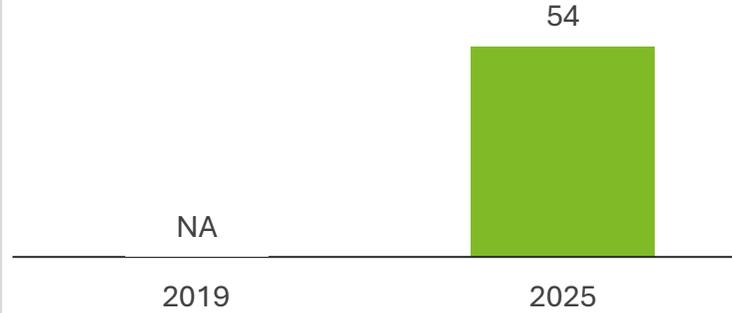
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	54
Industry high	56
Industry average	50

Demographic variances

Performance index score

Gender

Male	53
Female	54

Respondent age

14-17 years	66
18-34 years	50
35-49 years	55
50-64 years	52
65+ years	55

Life stage

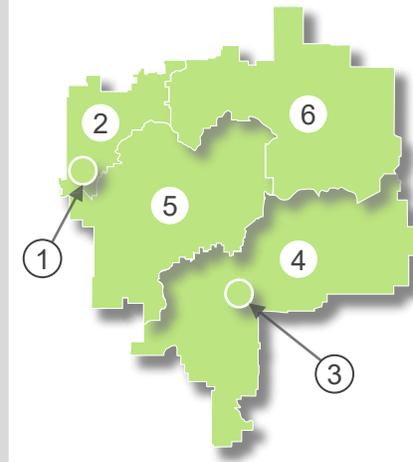
Younger adult, no child at home	52
Baby/toddler (0-4)	60
Primary school (5-11)	56
High school (12-17)	55
Adult child at home (18+)	54
Older adult, no child at home	54

Diversity

Disability	55
First Nations#	74
Mainly speak LOTE	60
LGBTQI+	52

Property owner

Own property in the Shire	53
---------------------------	----



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	59
② Donnybrook rural and surrounds	56
③ Balingup township	51
④ Balingup rural and surrounds	52
⑤ Kirup and surrounds	48
⑥ Yabberup and surrounds	50

Q. How would you rate performance in the following areas?

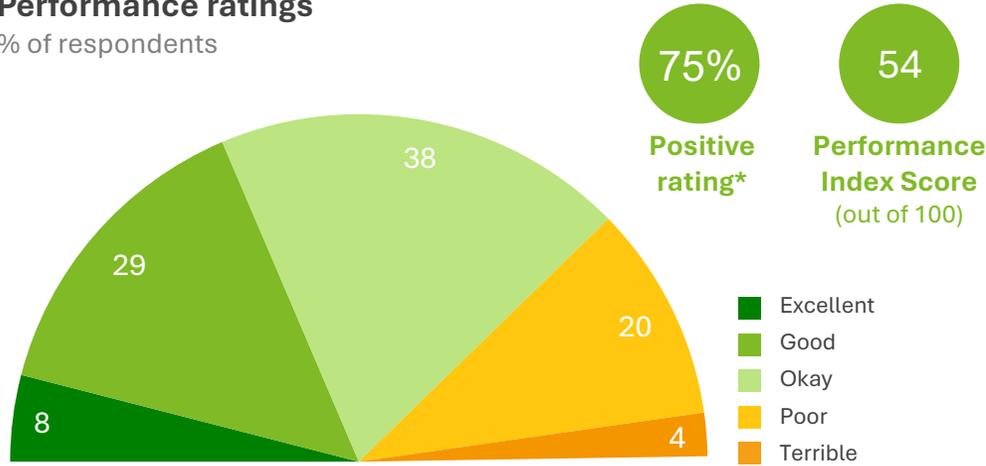
Base: All respondents, excludes 'unsure' and 'no response' (n = 636).

* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)

Footpaths, trails and cycleways

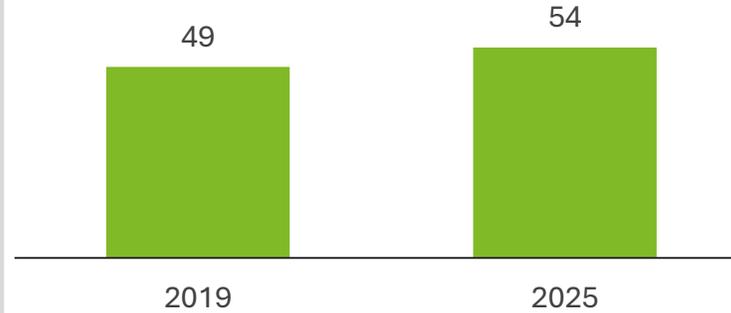
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	54
Industry high	67
Industry average	52

Demographic variances

Performance index score

Gender

Male	56
Female	53

Respondent age

14-17 years	64
18-34 years	63
35-49 years	53
50-64 years	50
65+ years	52

Life stage

Younger adult, no child at home	56
Baby/toddler (0-4)	63
Primary school (5-11)	55
High school (12-17)	56
Adult child at home (18+)	57
Older adult, no child at home	51

Diversity

Disability	52
First Nations [#]	47
Mainly speak LOTE	56
LGBTQI+	39

Property owner

Own property in the Shire	53
---------------------------	----



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	59
② Donnybrook rural and surrounds	56
③ Balingup township	47
④ Balingup rural and surrounds	43
⑤ Kirup and surrounds	52
⑥ Yabberup and surrounds	52

Q. How would you rate performance in the following areas?

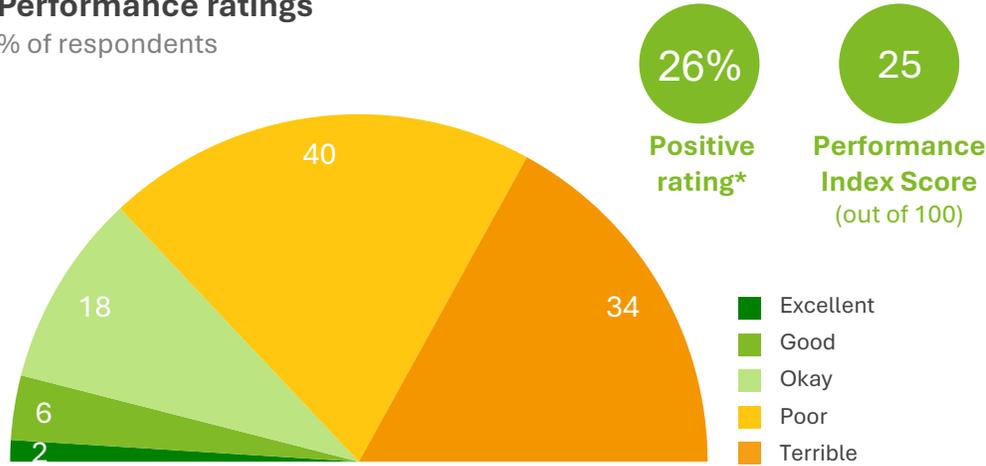
Base: All respondents, excludes 'unsure' and 'no response' (n = 668).

* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)

Public transport

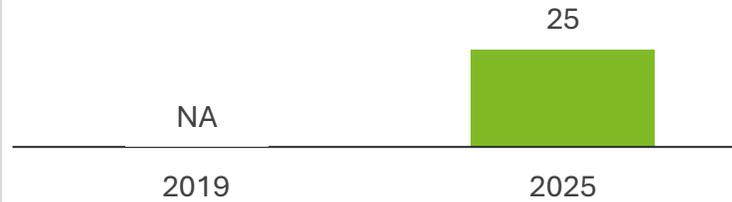
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	25
Industry high	80
Industry average	47

Demographic variances

Performance index score

Gender

Male	29
Female	23

Respondent age

14-17 years	43
18-34 years	27
35-49 years	24
50-64 years	22
65+ years	24

Life stage

Younger adult, no child at home	28
Baby/toddler (0-4)	27
Primary school (5-11)	28
High school (12-17)	23
Adult child at home (18+)	26
Older adult, no child at home	24

Diversity

Disability	20
First Nations#	33
Mainly speak LOTE	41
LGBTQI+	19

Property owner

Own property in the Shire	24
---------------------------	----



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	31
② Donnybrook rural and surrounds	24
③ Balingup township	37
④ Balingup rural and surrounds	24
⑤ Kirup and surrounds	20
⑥ Yabberup and surrounds	23

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 499).

* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)



Outcome 9

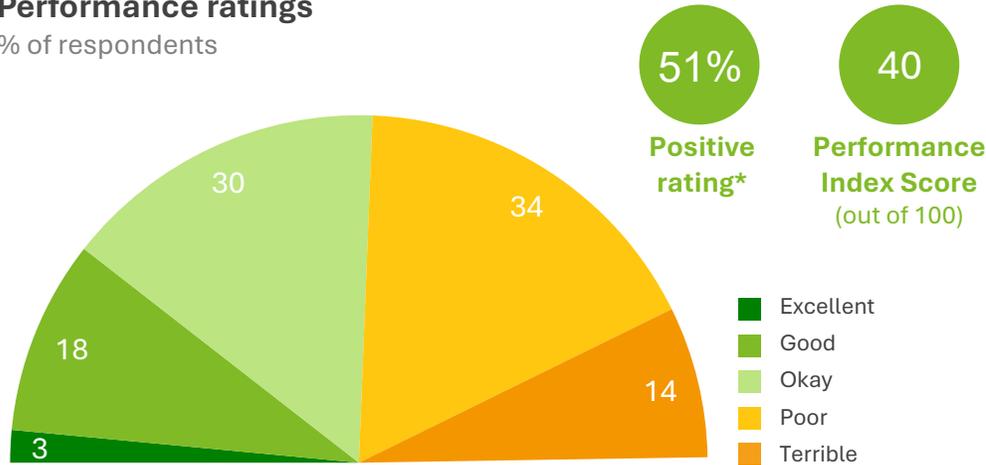
A thriving economy

Economic development

attracting and supporting local businesses

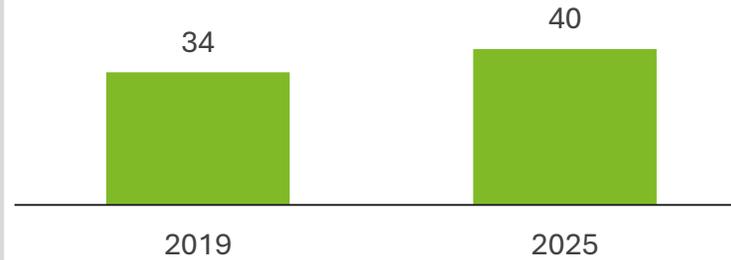
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	40
Industry high	59
Industry average	43

Demographic variances

Performance index score

Gender

Male	42
Female	39

Respondent age

14-17 years	67
18-34 years	45
35-49 years	36
50-64 years	36
65+ years	41

Life stage

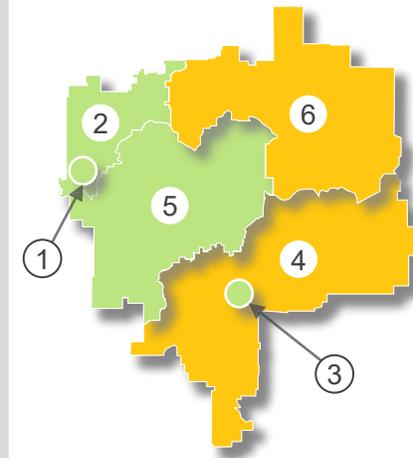
Younger adult, no child at home	48
Baby/toddler (0-4)	40
Primary school (5-11)	37
High school (12-17)	41
Adult child at home (18+)	42
Older adult, no child at home	39

Diversity

Disability	41
First Nations [#]	37
Mainly speak LOTE [#]	52
LGBTQI+	43

Property owner

Own property in the Shire	38
---------------------------	----



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	38
② Donnybrook rural and surrounds	45
③ Balingup township	40
④ Balingup rural and surrounds	32
⑤ Kirup and surrounds	40
⑥ Yabberup and surrounds	33

Q. How would you rate performance in the following areas?

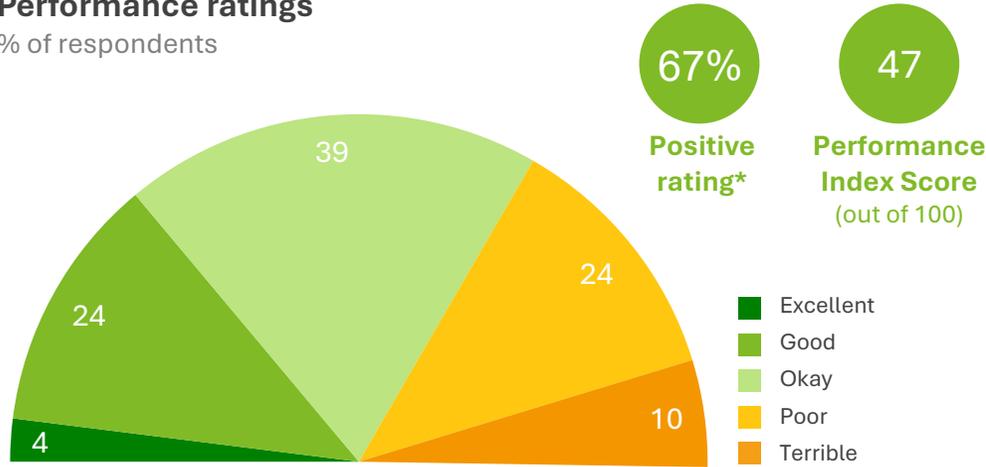
Base: All respondents, excludes 'unsure' and 'no response' (n = 499).

* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)

Agriculture development

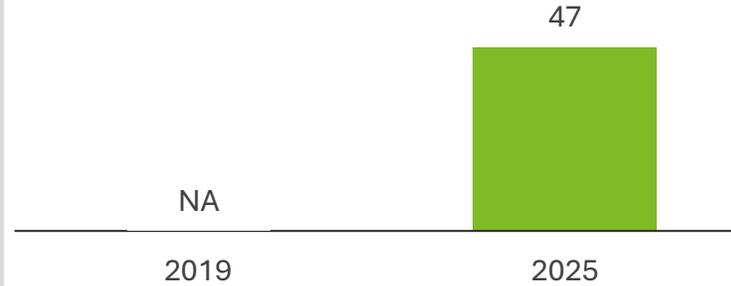
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	47
Industry high	68
Industry average	49

Demographic variances

Performance index score

Gender

Male	50
Female	45

Respondent age

14-17 years	57
18-34 years	52
35-49 years	47
50-64 years	42
65+ years	46

Life stage

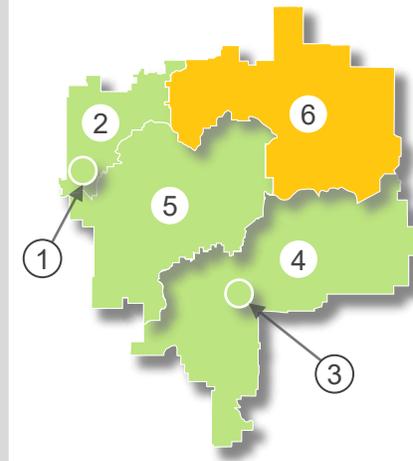
Younger adult, no child at home	51
Baby/toddler (0-4)	53
Primary school (5-11)	49
High school (12-17)	47
Adult child at home (18+)	46
Older adult, no child at home	45

Diversity

Disability	44
First Nations [#]	52
Mainly speak LOTE [#]	63
LGBTQI+	42

Property owner

Own property in the Shire	45
---------------------------	----



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	52
② Donnybrook rural and surrounds	51
③ Balingup township	38
④ Balingup rural and surrounds	39
⑤ Kirup and surrounds	45
⑥ Yabberup and surrounds	37

Q. How would you rate performance in the following areas?

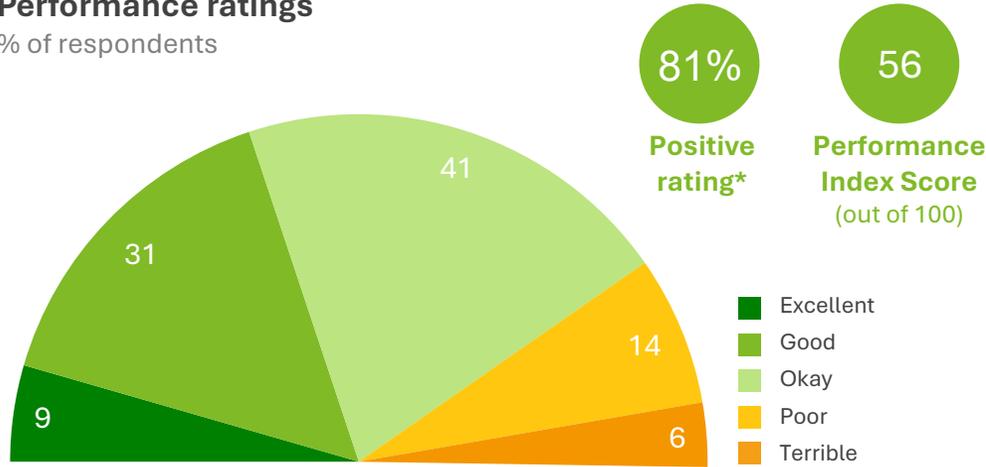
Base: All respondents, excludes 'unsure' and 'no response' (n = 423).

* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)

Balingup town centre development and activation

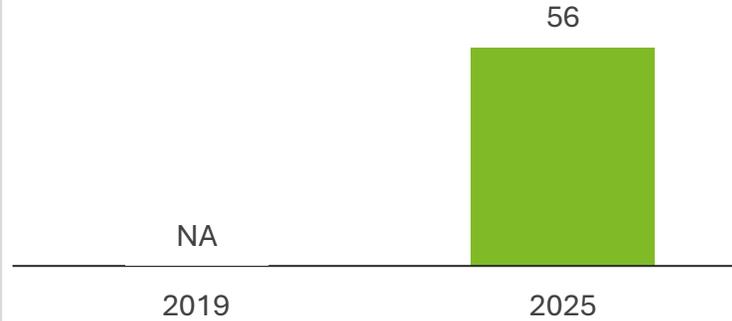
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	56
Industry high	64
Industry average	46

Demographic variances

Performance index score

Gender

Male	57
Female	54

Respondent age

14-17 years	63
18-34 years	63
35-49 years	53
50-64 years	53
65+ years	55

Life stage

Younger adult, no child at home	64
Baby/toddler (0-4)	60
Primary school (5-11)	54
High school (12-17)	55
Adult child at home (18+)	62
Older adult, no child at home	53

Diversity

Disability	65
First Nations [#]	65
Mainly speak LOTE [#]	65
LGBTQI+	63

Property owner

Own property in the Shire	55
---------------------------	----



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	63
② Donnybrook rural and surrounds	63
③ Balingup township	44
④ Balingup rural and surrounds	41
⑤ Kirup and surrounds	59
⑥ Yabberup and surrounds	62

Q. How would you rate performance in the following areas?

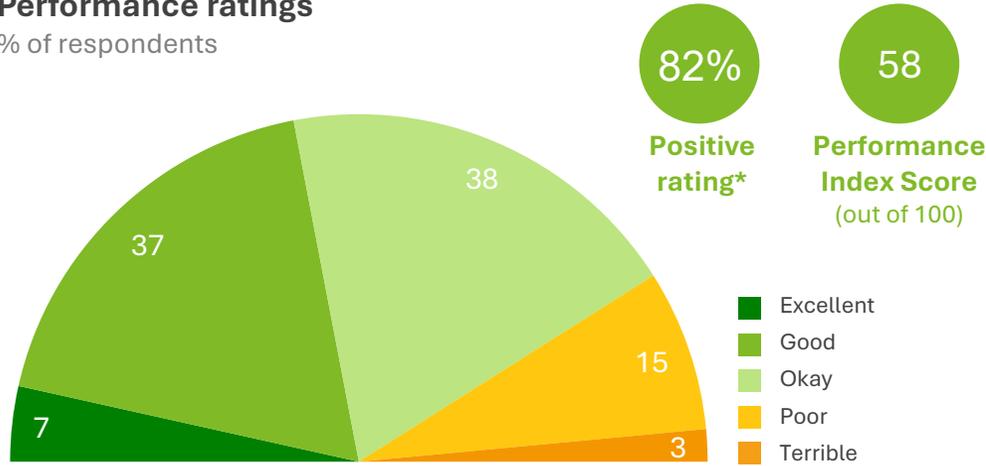
Base: All respondents, excludes 'unsure' and 'no response' (n = 391).

* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)

Donnybrook town centre development and activation

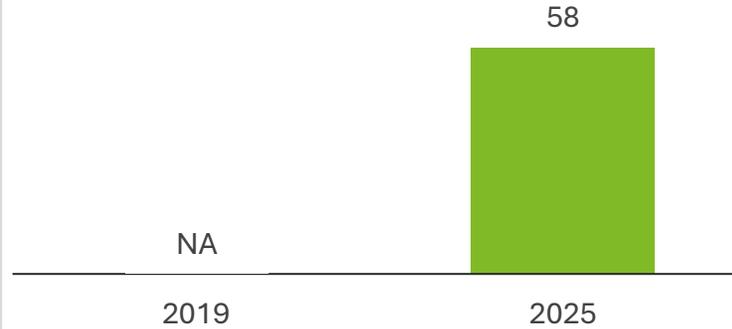
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	58
Industry high	64
Industry average	46

Demographic variances

Performance index score

Gender

Male	59
Female	56

Respondent age

14-17 years	54
18-34 years	61
35-49 years	58
50-64 years	57
65+ years	58

Life stage

Younger adult, no child at home	57
Baby/toddler (0-4)	57
Primary school (5-11)	61
High school (12-17)	60
Adult child at home (18+)	61
Older adult, no child at home	57

Diversity

Disability	57
First Nations [#]	61
Mainly speak LOTE [#]	61
LGBTQI+	55

Property owner

Own property in the Shire	59
---------------------------	----



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	59
② Donnybrook rural and surrounds	57
③ Balingup township	63
④ Balingup rural and surrounds	71
⑤ Kirup and surrounds	54
⑥ Yabberup and surrounds	57

Q. How would you rate performance in the following areas?

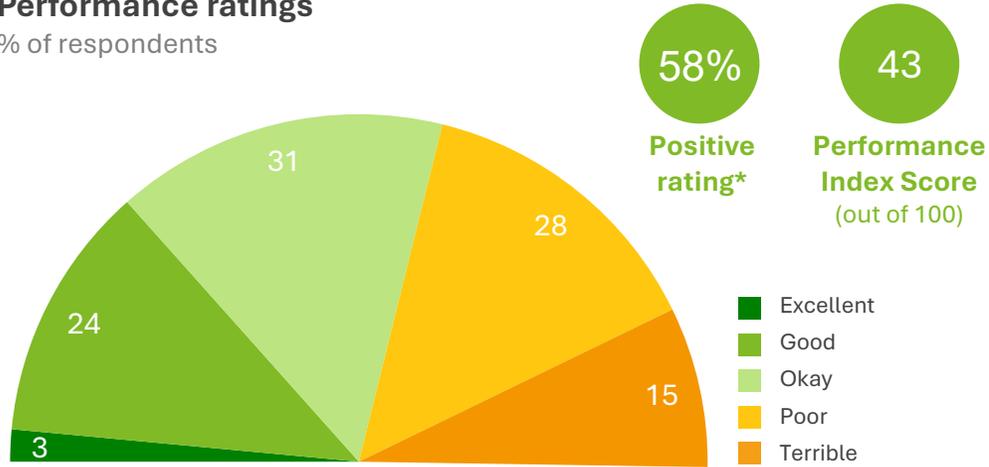
Base: All respondents, excludes 'unsure' and 'no response' (n = 569).

* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)

Tourism and destination marketing

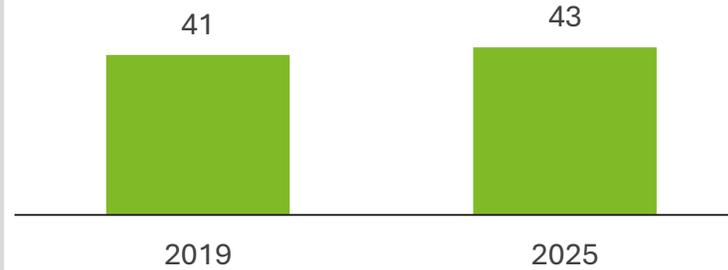
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	43
Industry high	75
Industry average	48

Demographic variances

Performance index score

Gender

Male	44
Female	42

Respondent age

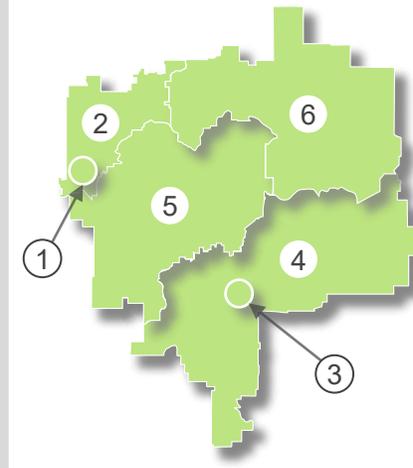
14-17 years	64
18-34 years	51
35-49 years	43
50-64 years	36
65+ years	40

Life stage

Younger adult, no child at home	56
Baby/toddler (0-4)	42
Primary school (5-11)	41
High school (12-17)	46
Adult child at home (18+)	45
Older adult, no child at home	38

Diversity

Disability	47
First Nations [#]	41
Mainly speak LOTE [#]	60
LGBTQI+	48
Property owner	
Own property in the Shire	40



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	43
② Donnybrook rural and surrounds	43
③ Balingup township	41
④ Balingup rural and surrounds	40
⑤ Kirup and surrounds	41
⑥ Yabberup and surrounds	47

Q. How would you rate performance in the following areas?

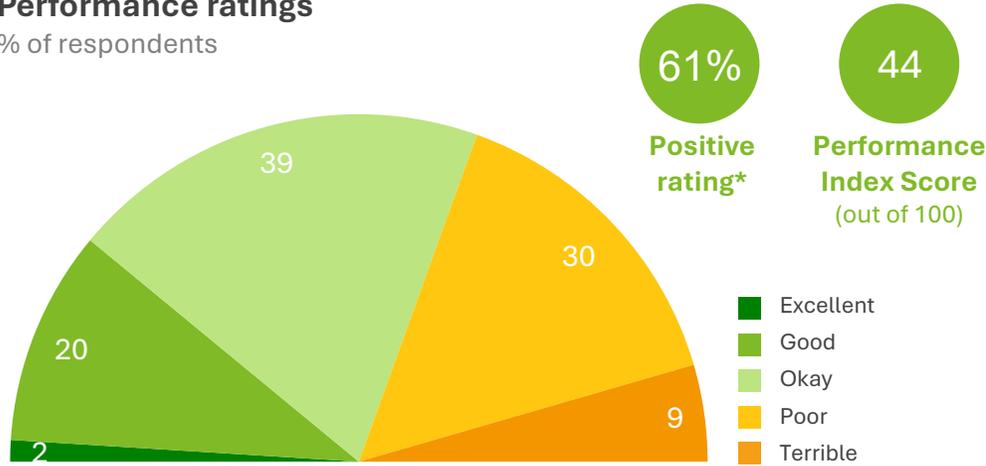
Base: All respondents, excludes 'unsure' and 'no response' (n = 564).

* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)

Education and life-long learning opportunities

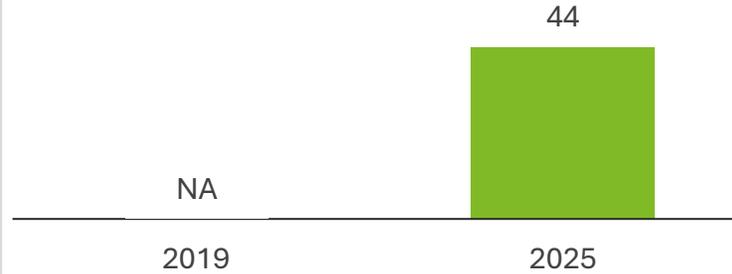
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	44
Industry high	65
Industry average	49

Demographic variances

Performance index score

Gender

Male	47
Female	42

Respondent age

14-17 years	61
18-34 years	45
35-49 years	39
50-64 years	41
65+ years	46

Life stage

Younger adult, no child at home	50
Baby/toddler (0-4)	41
Primary school (5-11)	41
High school (12-17)	42
Adult child at home (18+)	46
Older adult, no child at home	44

Diversity

Disability	41
First Nations#	55
Mainly speak LOTE	60
LGBTQI+	46
Property owner	
Own property in the Shire	43



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	42
② Donnybrook rural and surrounds	47
③ Balingup township	42
④ Balingup rural and surrounds	37
⑤ Kirup and surrounds	44
⑥ Yabberup and surrounds	42

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 456).

* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)



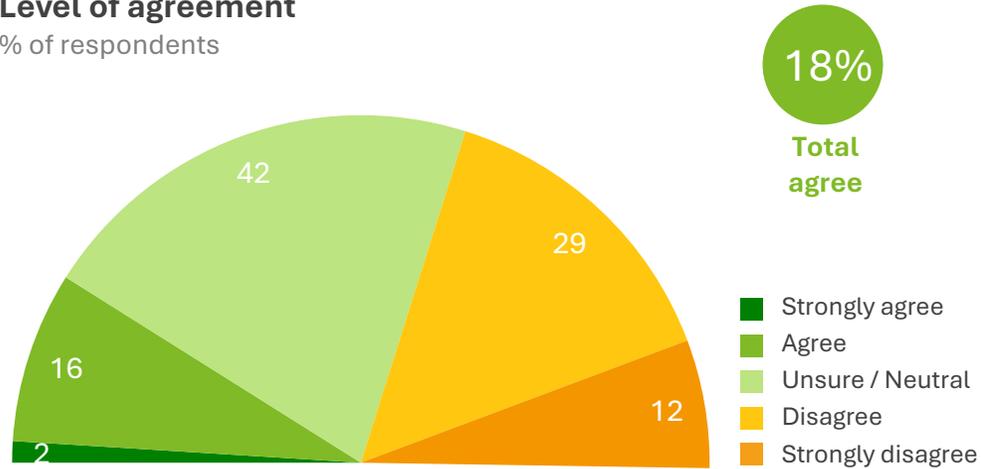
Outcome 10

Effective governance and leadership

The Shire has developed and communicated a clear vision for the area

Level of agreement

% of respondents



Trend analysis

% agree



MARKYT Industry Standards

% agree



Shire of Donnybrook Balingup	18
Industry high	54
Industry average	26

Demographic variances

% agree

Gender

Male	20
Female	16

Respondent age

14-17 years	9
18-34 years	21
35-49 years	13
50-64 years	13
65+ years	25

Life stage

Younger adult, no child at home	16
Baby/toddler (0-4)	12
Primary school (5-11)	13
High school (12-17)	17
Adult child at home (18+)	20
Older adult, no child at home	20

Diversity

Disability	23
First Nations#	30
Mainly speak LOTE	31
LGBTQI+	14

Property owner

Own property in the Shire	20
---------------------------	----



- Strongly agree 100% agree ± 12.5%
- Agree 75% agree ± 12.5%
- Neutral 50% agree ± 12.5%
- Disagree 25% agree ± 12.5%
- Strongly disagree 0% agree ± 12.5%

Location

① Donnybrook township	15
② Donnybrook rural and surrounds	22
③ Balingup township	19
④ Balingup rural and surrounds	3
⑤ Kirup and surrounds	17
⑥ Yabberup and surrounds	13

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 695).

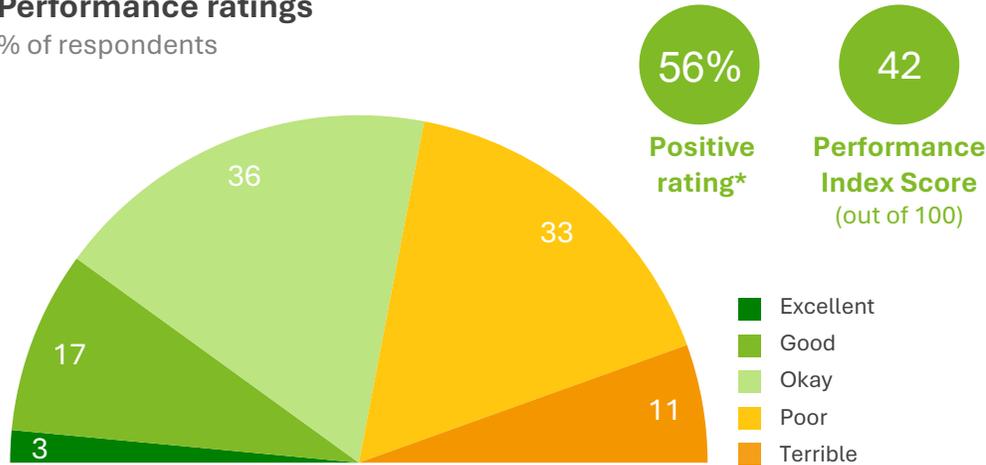
* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)

Council's leadership

strategic direction, policy-making, advocacy and lobbying

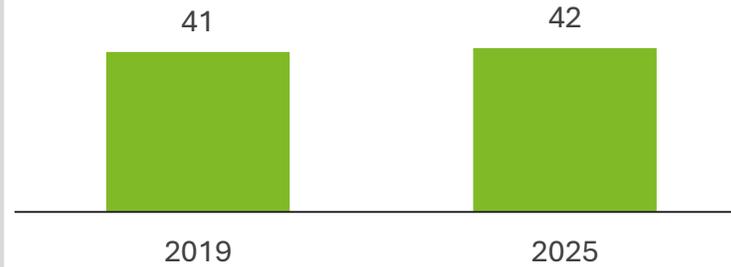
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	42
Industry high	63
Industry average	44

Demographic variances

Performance index score

Gender

Male	43
Female	42

Respondent age

14-17 years	52
18-34 years	46
35-49 years	39
50-64 years	39
65+ years	44

Life stage

Younger adult, no child at home	42
Baby/toddler (0-4)	40
Primary school (5-11)	41
High school (12-17)	44
Adult child at home (18+)	46
Older adult, no child at home	42

Diversity

Disability	41
First Nations [#]	49
Mainly speak LOTE [#]	47
LGBTQI+	40

Property owner

Own property in the Shire	42
---------------------------	----



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	44
② Donnybrook rural and surrounds	43
③ Balingup township	41
④ Balingup rural and surrounds	37
⑤ Kirup and surrounds	39
⑥ Yabberup and surrounds	35

Q. How would you rate performance in the following areas?

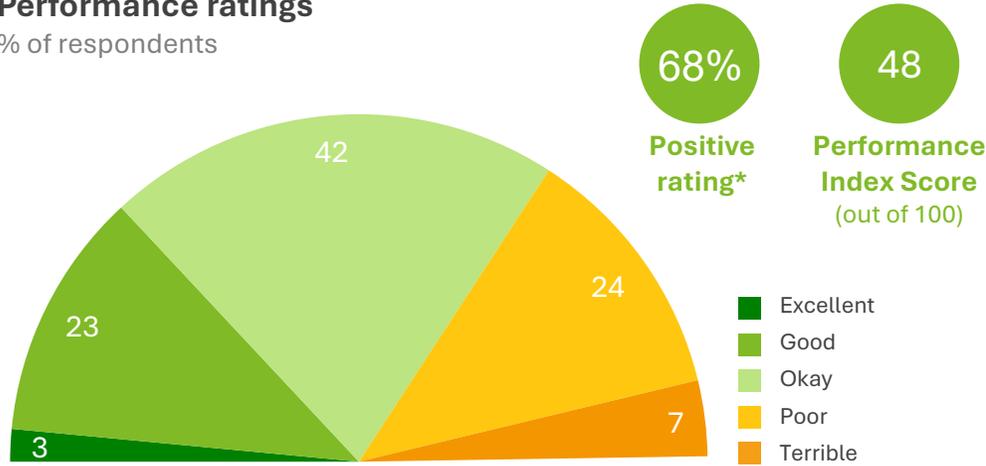
Base: All respondents, excludes 'unsure' and 'no response' (n = 639).

* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)

Overall, as the governing organisation

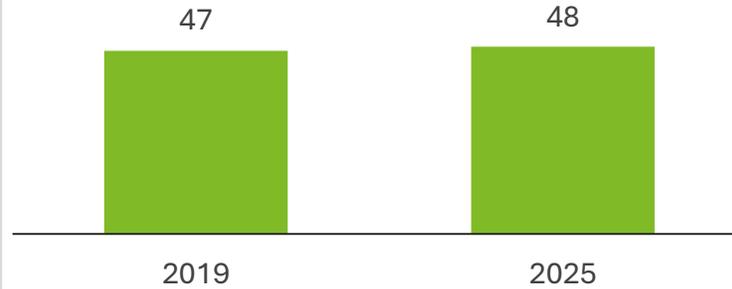
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	48
Industry high	71
Industry average	51

Demographic variances

Performance index score

Gender

Male	49
Female	47

Respondent age

14-17 years	53
18-34 years	49
35-49 years	44
50-64 years	46
65+ years	50

Life stage

Younger adult, no child at home	47
Baby/toddler (0-4)	40
Primary school (5-11)	45
High school (12-17)	50
Adult child at home (18+)	50
Older adult, no child at home	49

Diversity

Disability	45
First Nations [#]	51
Mainly speak LOTE	58
LGBTQI+	48

Property owner

Own property in the Shire	48
---------------------------	----



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	49
② Donnybrook rural and surrounds	49
③ Balingup township	46
④ Balingup rural and surrounds	44
⑤ Kirup and surrounds	45
⑥ Yabberup and surrounds	43

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 664).

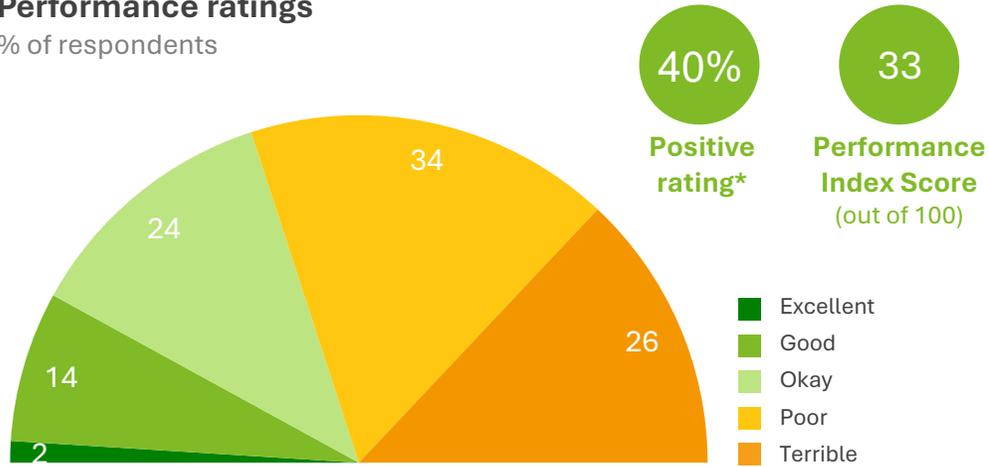
* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)

Financial management

allocation of finances and resources, value for money from rates

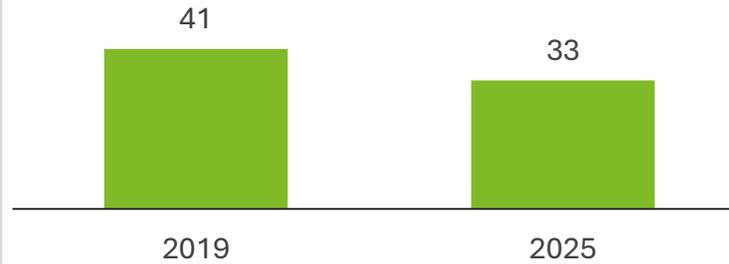
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	33
Industry high	59
Industry average	41

Demographic variances

Performance index score

Gender

Male	34
Female	33

Respondent age

14-17 years	45
18-34 years	29
35-49 years	32
50-64 years	30
65+ years	38

Life stage

Younger adult, no child at home	33
Baby/toddler (0-4)	27
Primary school (5-11)	29
High school (12-17)	35
Adult child at home (18+)	34
Older adult, no child at home	35

Diversity

Disability	33
First Nations [#]	38
Mainly speak LOTE [#]	39
LGBTQI+	39

Property owner

Own property in the Shire	34
---------------------------	----



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	38
② Donnybrook rural and surrounds	35
③ Balingup township	30
④ Balingup rural and surrounds	27
⑤ Kirup and surrounds	30
⑥ Yabberup and surrounds	26

Q. How would you rate performance in the following areas?

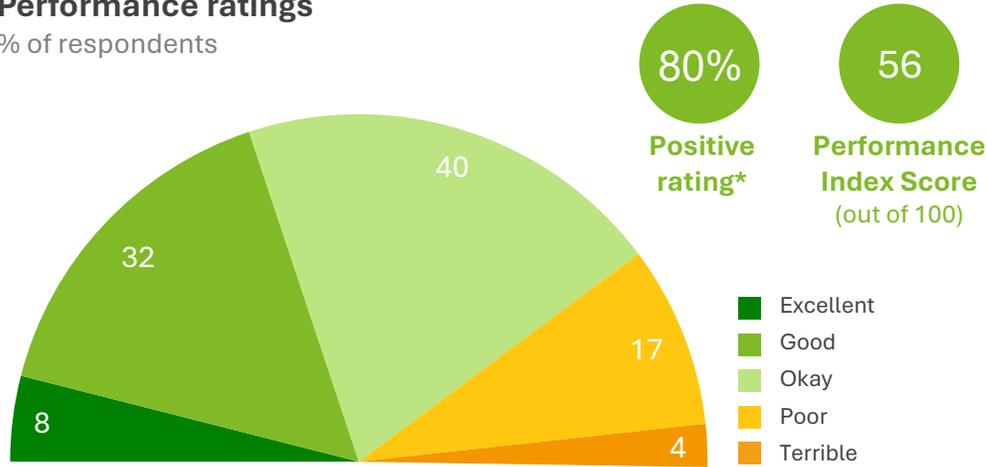
Base: All respondents, excludes 'unsure' and 'no response' (n = 655).

* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)

Volunteer support services

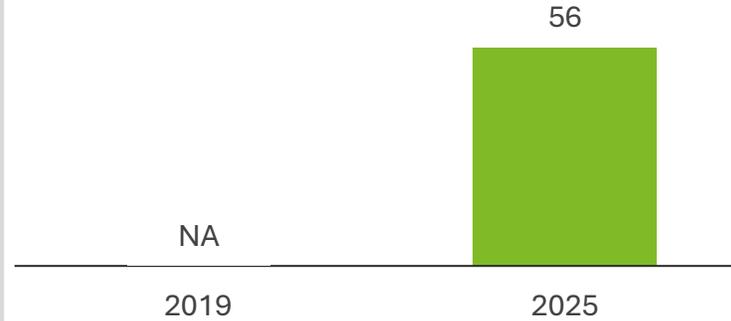
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	56
Industry high	69
Industry average	58

Demographic variances

Performance index score

Gender

Male	60
Female	52

Respondent age

14-17 years	56
18-34 years	64
35-49 years	51
50-64 years	53
65+ years	58

Life stage

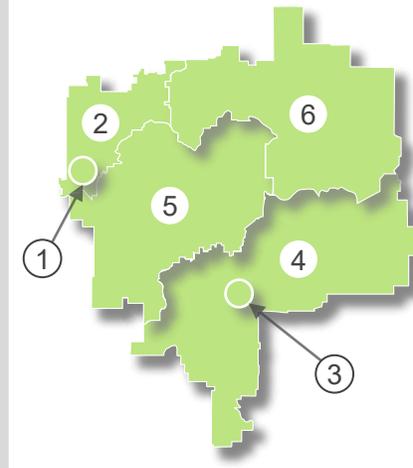
Younger adult, no child at home	55
Baby/toddler (0-4)	66
Primary school (5-11)	58
High school (12-17)	55
Adult child at home (18+)	59
Older adult, no child at home	56

Diversity

Disability	50
First Nations [#]	61
Mainly speak LOTE [#]	62
LGBTQI+	54

Property owner

Own property in the Shire	55
---------------------------	----



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	54
② Donnybrook rural and surrounds	59
③ Balingup township	52
④ Balingup rural and surrounds	50
⑤ Kirup and surrounds	52
⑥ Yabberup and surrounds	55

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 460).

* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)



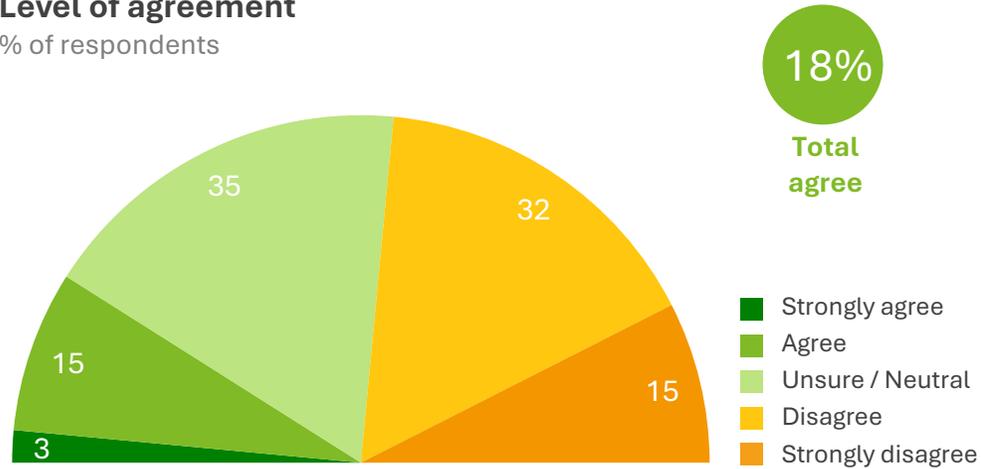
Outcome 11

**An engaged community
that enjoys positive
customer experiences**

The Shire has a good understanding of community needs

Level of agreement

% of respondents



Trend analysis

% agree



MARKYT Industry Standards

% agree



Shire of Donnybrook Balingup	18
Industry high	58
Industry average	26

Demographic variances

% agree

Gender

Male	18
Female	18

Respondent age

14-17 years	23
18-34 years	14
35-49 years	17
50-64 years	14
65+ years	23

Life stage

Younger adult, no child at home	13
Baby/toddler (0-4)	8
Primary school (5-11)	13
High school (12-17)	22
Adult child at home (18+)	22
Older adult, no child at home	20

Diversity

Disability	13
First Nations [#]	26
Mainly speak LOTE	32
LGBTQI+	9

Property owner

Own property in the Shire	20
---------------------------	----



- Strongly agree 100% agree ± 12.5%
- Agree 75% agree ± 12.5%
- Neutral 50% agree ± 12.5%
- Disagree 25% agree ± 12.5%
- Strongly disagree 0% agree ± 12.5%

Location

① Donnybrook township	24
② Donnybrook rural and surrounds	20
③ Balingup township	17
④ Balingup rural and surrounds	3
⑤ Kirup and surrounds	11
⑥ Yabberup and surrounds	17

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 702).

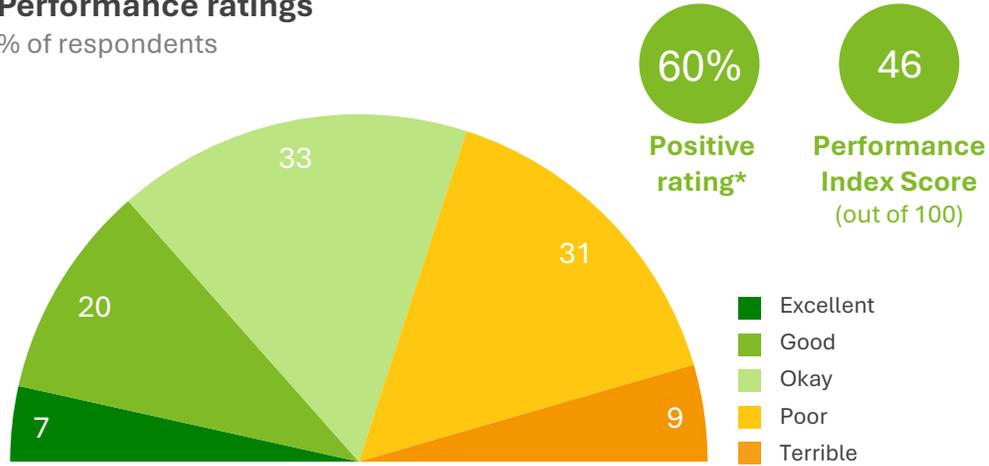
* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)

Communication

about local issues, projects, services and events

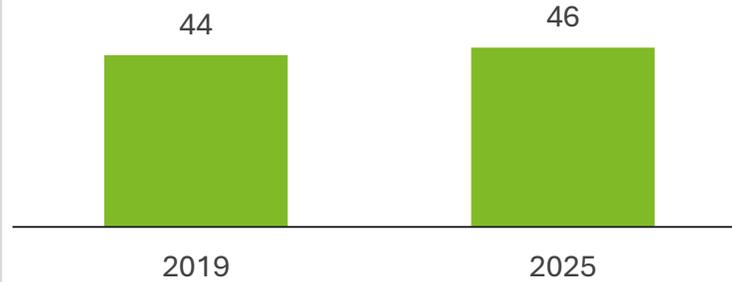
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	46
Industry high	65
Industry average	46

Demographic variances

Performance index score

Gender

Male	48
Female	46

Respondent age

14-17 years	59
18-34 years	45
35-49 years	41
50-64 years	44
65+ years	50

Life stage

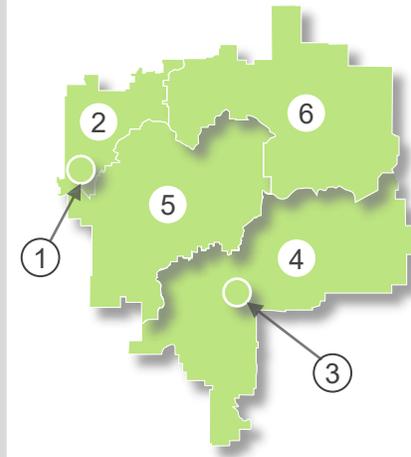
Younger adult, no child at home	46
Baby/toddler (0-4)	40
Primary school (5-11)	41
High school (12-17)	43
Adult child at home (18+)	44
Older adult, no child at home	48

Diversity

Disability	40
First Nations [#]	50
Mainly speak LOTE	53
LGBTQI+	39

Property owner

Own property in the Shire	46
---------------------------	----



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	51
② Donnybrook rural and surrounds	47
③ Balingup township	44
④ Balingup rural and surrounds	40
⑤ Kirup and surrounds	41
⑥ Yabberup and surrounds	42

Q. How would you rate performance in the following areas?

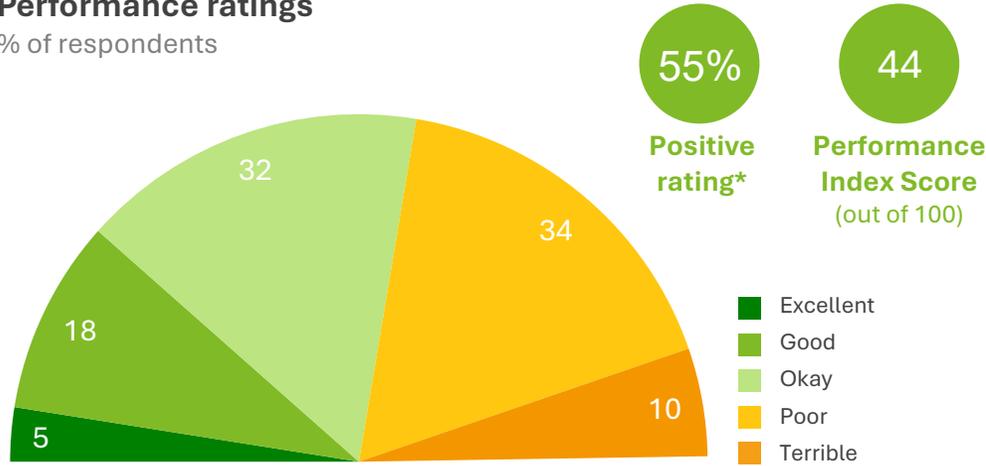
Base: All respondents, excludes 'unsure' and 'no response' (n = 686).

* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)

Community engagement on local issues

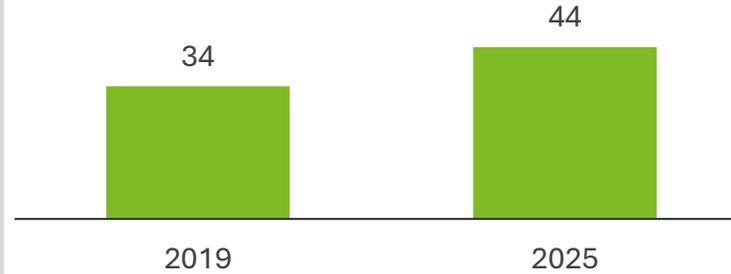
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	44
Industry high	61
Industry average	42

Demographic variances

Performance index score

Gender

Male	45
Female	43

Respondent age

14-17 years	56
18-34 years	49
35-49 years	39
50-64 years	39
65+ years	46

Life stage

Younger adult, no child at home	46
Baby/toddler (0-4)	40
Primary school (5-11)	40
High school (12-17)	40
Adult child at home (18+)	43
Older adult, no child at home	44

Diversity

Disability	38
First Nations [#]	46
Mainly speak LOTE	56
LGBTQI+	43

Property owner

Own property in the Shire	44
---------------------------	----



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	45
② Donnybrook rural and surrounds	46
③ Balingup township	43
④ Balingup rural and surrounds	36
⑤ Kirup and surrounds	39
⑥ Yabberup and surrounds	40

Q. How would you rate performance in the following areas?

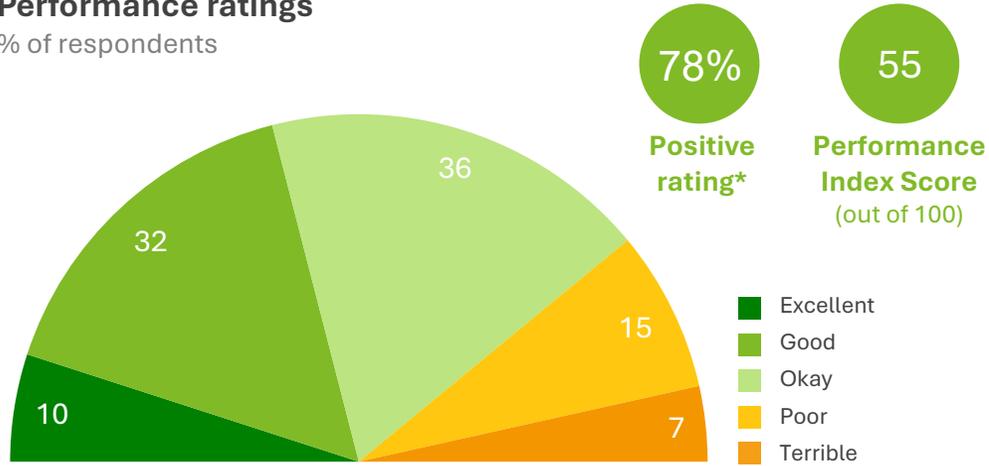
Base: All respondents, excludes 'unsure' and 'no response' (n = 658).

* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)

Customer service

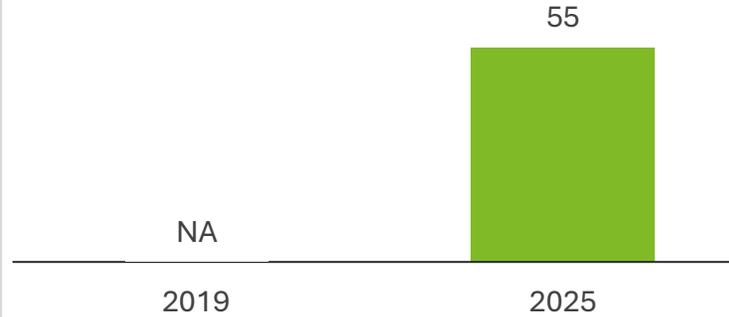
Performance ratings

% of respondents



Trend analysis

Performance index score



MARKYT Industry Standards

Performance index score



Shire of Donnybrook Balingup	55
Industry high	69
Industry average	56

Demographic variances

Performance index score

Gender

Male	56
Female	55

Respondent age

14-17 years	61
18-34 years	53
35-49 years	53
50-64 years	53
65+ years	58

Life stage

Younger adult, no child at home	52
Baby/toddler (0-4)	55
Primary school (5-11)	50
High school (12-17)	54
Adult child at home (18+)	57
Older adult, no child at home	56

Diversity

Disability	51
First Nations [#]	57
Mainly speak LOTE	67
LGBTQI+	57

Property owner

Own property in the Shire	55
---------------------------	----



- Excellent 100 ± 12.5 index pts
- Good 75 ± 12.5 index pts
- Okay 50 ± 12.5 index pts
- Poor 25 ± 12.5 index pts
- Terrible 0 ± 12.5 index pts

Location

① Donnybrook township	55
② Donnybrook rural and surrounds	57
③ Balingup township	56
④ Balingup rural and surrounds	46
⑤ Kirup and surrounds	52
⑥ Yabberup and surrounds	55

Q. How would you rate performance in the following areas?

Base: All respondents, excludes 'unsure' and 'no response' (n = 654).

* Positive Rating = excellent, good + okay # Note. Small sample size (<20 respondents)

Overview of community variances

Summary of community variances

MARKYT® Community Scorecard

	Total	Male	Female	14-17 years	18-34 years	35-49 years	50-64 years	65+ years	Younger adult, no child at home	Have child 0-4	Have child 5-11	Have child 12-17	Have child 18+	Older adult, no child at home	Disability	First Nations	LOTE	LGBTQI+	Own property	Donnybrook township	Donnybrook rural and surrounds	Balingup township	Balingup rural and surrounds	Kirup and surrounds	Yabberup and surrounds
PLACE SCORES																									
Place to live	81	84	80	68	81	82	81	84	75	83	81	82	80	83	81	90	79	77	82	80	83	83	78	78	80
Place to work	67	71	64	53	68	69	69	68	63	67	69	72	67	68	63	68	68	60	68	67	69	68	64	66	61
Place to own or operate a business	59	62	56	45	61	58	60	61	52	63	59	57	56	61	59	64	60	63	60	55	61	62	52	61	54
Place to visit	77	79	76	62	76	76	79	79	72	74	74	74	79	78	75	73	85	70	77	75	77	87	77	70	75
SENTIMENT (% agree)																									
Shire has developed and communicated a clear vision	18	20	16	9	21	13	13	25	16	12	13	17	20	20	23	30	31	14	20	15	22	19	3	17	13
Shire has a good understanding of community needs	18	18	18	23	14	17	14	23	13	8	13	22	22	20	13	26	32	9	20	24	20	17	3	11	17
I feel like I belong in my local community	54	58	51	43	54	51	53	61	42	64	56	53	56	58	61	80	53	54	57	46	57	61	50	54	54
PEOPLE																									
Youth services and facilities	46	51	42	41	48	42	46	50	44	47	38	42	53	48	35	53	51	40	47	52	47	44	35	46	41
Family and children's services and facilities	52	56	50	44	52	50	53	57	47	52	47	50	62	55	43	61	65	44	54	57	54	46	38	55	50
Seniors' services	56	60	54	59	58	58	55	54	56	52	59	63	64	54	45	73	62	45	57	61	59	45	45	58	51
Universal access and inclusion	54	58	51	42	65	55	52	53	45	66	58	56	59	53	45	70	58	42	57	58	56	53	49	48	52
Reconciliation action	58	63	55	51	67	59	55	59	53	76	66	57	64	56	54	56	63	44	59	59	60	55	52	58	56
Heritage services	50	54	47	52	60	49	47	49	51	55	50	52	54	49	42	68	62	39	51	52	52	49	49	52	42
Library services	68	70	67	55	64	66	68	73	60	69	66	64	72	71	66	68	72	59	70	72	71	65	60	66	68
Art, culture and creative activities	56	58	54	57	57	51	53	61	55	55	52	53	61	58	53	48	64	50	56	59	55	60	60	52	54
Festivals, markets and community events	58	60	57	56	63	54	56	61	57	53	60	60	58	59	58	59	66	59	58	61	58	59	67	53	57
Health and community services	58	60	56	54	57	55	56	62	53	61	58	56	62	60	56	60	64	57	59	62	60	55	57	53	56
Sport and recreation services and facilities	64	66	62	66	61	62	63	67	61	62	59	62	74	65	63	65	65	60	64	68	67	49	54	63	64
Safety and crime prevention	56	58	55	55	60	57	54	55	53	67	60	60	57	55	51	72	66	52	57	56	57	57	58	51	55
Lighting of streets and public places	56	57	55	58	62	54	54	55	56	65	59	56	58	54	52	62	71	45	56	53	56	58	55	57	57
Emergency management	62	64	60	65	63	61	61	61	63	65	64	60	61	61	61	67	73	63	62	57	64	63	60	61	56
Ranger services	58	61	56	49	64	57	58	56	54	68	58	59	59	57	49	59	61	40	59	56	59	59	52	52	60
Animal management	55	58	54	49	61	56	55	53	54	63	56	54	57	54	50	56	64	37	56	51	57	52	55	54	51
Environmental health services	56	58	53	59	62	54	51	55	56	67	56	54	56	54	52	59	66	52	57	54	61	51	44	46	55

Summary of community variances

MARKYT® Community Scorecard

	Total	Male	Female	14-17 years	18-34 years	35-49 years	50-64 years	65+ years	Younger adult, no child at home	Have child 0-4	Have child 5-11	Have child 12-17	Have child 18+	Older adult, no child at home	Disability	First Nations	LOTE	LGBTQ+	Own property	Donnybrook township	Donnybrook rural and surrounds	Balingup township	Balingup rural and surrounds	Kirup and surrounds	Yabberup and surrounds
PLANET																									
Environmental management and conservation	50	52	47	66	52	53	45	47	48	67	55	52	53	47	46	52	58	42	48	53	53	46	44	50	39
Climate action / sustainable practices	44	50	40	50	57	49	35	42	48	59	52	48	50	38	42	45	49	40	43	45	48	42	39	45	33
Waste management	54	56	53	52	56	50	53	58	51	56	51	52	52	56	53	59	62	48	55	53	57	54	54	47	47
PLACE																									
Planning services	43	45	42	53	47	42	40	42	43	47	41	48	46	42	41	58	54	43	43	44	46	34	34	44	42
Housing	37	40	33	59	40	32	35	36	44	40	39	31	33	36	36	43	53	45	35	41	41	39	34	26	31
Aged care and accomodation	58	61	57	55	57	61	57	59	54	58	62	63	64	59	48	51	65	51	59	65	61	45	42	63	58
Stormwater management and drainage	50	51	49	50	51	48	50	50	45	53	50	52	53	49	46	47	65	48	51	51	51	51	45	47	46
Public buildings, halls and toilets	61	63	58	61	69	58	60	60	63	66	59	60	64	60	61	58	68	67	61	63	63	58	61	56	58
Parks, playgrounds and reserves	70	72	69	76	75	68	68	70	77	68	65	70	71	69	69	75	81	72	70	79	73	58	59	67	67
Streetscapes, trees and verges	64	66	63	70	72	63	60	64	66	73	65	70	66	63	64	77	74	64	64	70	67	60	59	62	61
Cemeteries	62	64	60	64	63	60	61	63	63	59	66	67	66	61	68	68	81	66	62	60	63	63	63	60	61
Local roads	48	49	48	57	53	46	46	48	48	54	48	46	52	47	46	66	61	47	49	49	50	52	46	40	46
Main roads	54	53	54	66	50	55	52	55	52	60	56	55	54	54	55	74	60	52	53	59	56	51	52	48	50
Footpaths, trails and cycleways	54	56	53	64	63	53	50	52	56	63	55	56	57	51	52	47	56	39	53	59	56	47	43	52	52
Public transport	25	29	23	43	27	24	22	24	28	27	28	23	26	24	20	33	41	19	24	31	24	37	24	20	23
PROSPERITY																									
Economic development	40	42	39	67	45	36	36	41	48	40	37	41	42	39	41	37	52	43	38	38	45	40	32	40	33
Agriculture development	47	50	45	57	52	47	42	46	51	53	49	47	46	45	44	52	63	42	45	52	51	38	39	45	37
Balingup town centre development/activation	56	57	54	63	63	53	53	55	64	60	54	55	62	53	65	65	65	63	55	63	63	44	41	59	62
Donnybrook town centre development/activation	58	59	56	54	61	58	57	58	57	57	61	60	61	57	57	61	61	55	59	59	57	63	71	54	57
Tourism and destination marketing	43	44	42	64	51	43	36	40	56	42	41	46	45	38	47	41	60	48	40	43	43	41	40	41	47
Education and life-long learning opportunities	44	47	42	61	45	39	41	46	50	41	41	42	46	44	41	55	60	46	43	42	47	42	37	44	42
PERFORMANCE																									
Council's leadership	42	43	42	52	46	39	39	44	42	40	41	44	46	42	41	49	47	40	42	44	43	41	37	39	35
Governing organisation	48	49	47	53	49	44	46	50	47	40	45	50	50	49	45	51	58	48	48	49	49	46	44	45	43
Financial management	33	34	33	45	29	32	30	38	33	27	29	35	34	35	33	38	39	39	34	38	35	30	27	30	26
Volunteer support services	56	60	52	56	64	51	53	58	55	66	58	55	59	56	50	61	62	54	55	54	59	52	50	52	55
Communication	46	48	46	59	45	41	44	50	46	40	41	43	44	48	40	50	53	39	46	51	47	44	40	41	42
Community engagement on local issues	44	45	43	56	49	39	39	46	46	40	40	40	43	44	38	46	56	43	44	45	46	43	36	39	40
Customer service	55	56	55	61	53	53	53	58	52	55	50	54	57	56	51	57	67	57	55	55	57	56	46	52	55

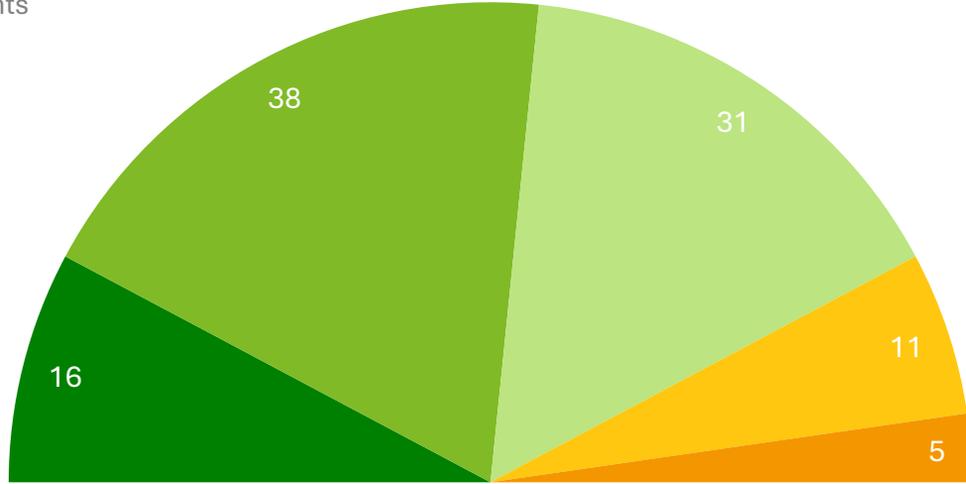
Local business views

Place to own or operate a business

among local business owners and operators

Performance ratings

% of respondents



Positive rating*



Performance Index Score (out of 100)

- Excellent
- Good
- Okay
- Poor
- Terrible

MARKYT Industry Standards

Performance Index Score

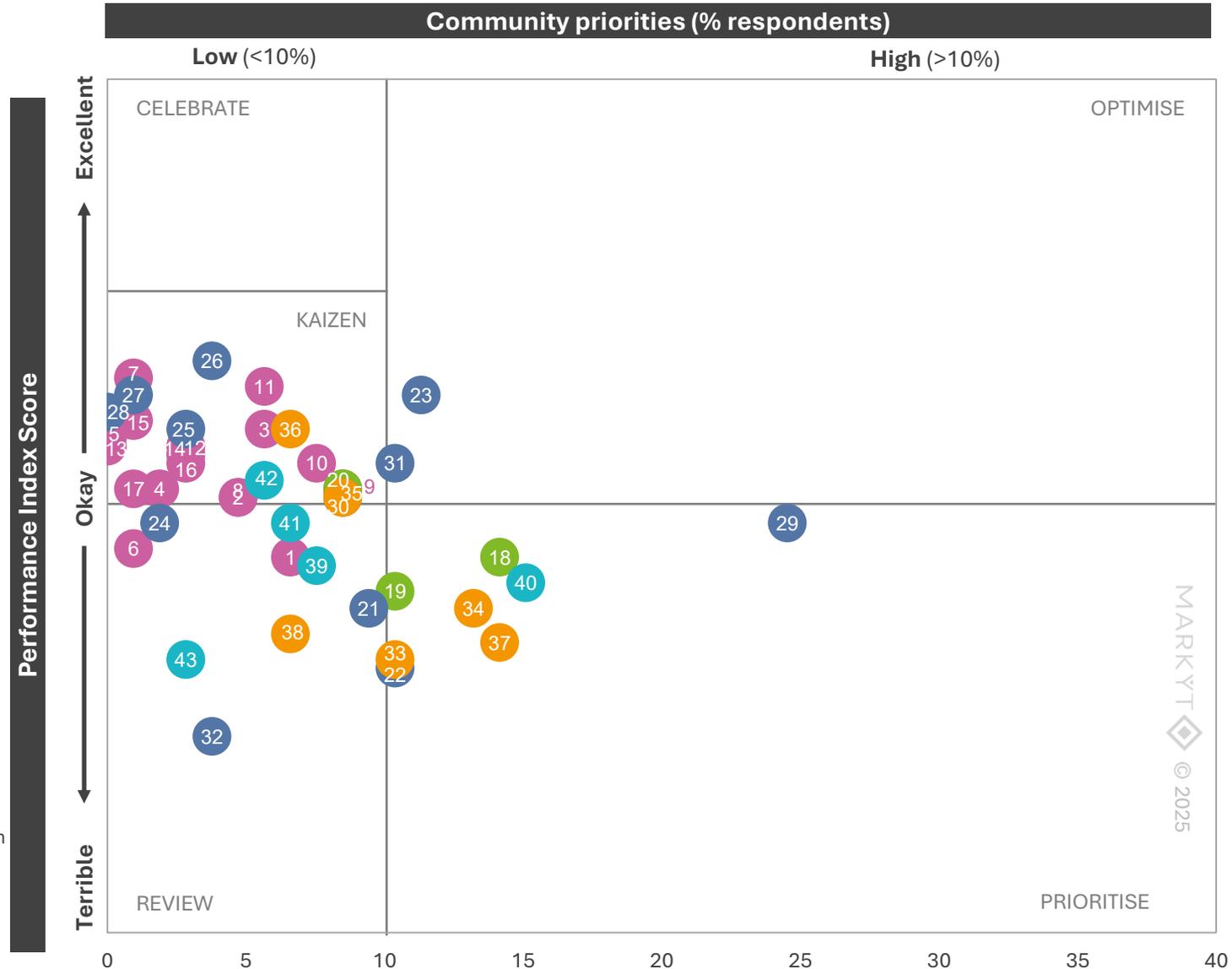


Shire of Donnybrook Balingup	62
Industry High	75
Industry Average	63



Q. How would you rate performance in the following areas?
 Base: All respondents, excludes 'unsure' and 'no response' (n = 109).

- Diverse, inclusive and supported communities
 - 1 Youth services and facilities
 - 2 Family and children's services and facilities
 - 3 Seniors' services and facilities
 - 4 Universal access and inclusion
- A sense of identity and belonging through culture, heritage and the arts
 - 5 Reconciliation action
 - 6 Heritage services
 - 7 Library services
 - 8 Art, culture and creative activities
 - 9 Festivals, markets and community events
- Community health and wellbeing
 - 10 Health and community services
 - 11 Sport and recreation services and facilities
- Community safety and resilience
 - 12 Safety and crime prevention
 - 13 Lighting of streets and public places
 - 14 Emergency management
 - 15 Ranger services
 - 16 Animal management
 - 17 Environmental health services
- A healthy and sustainable natural environment
 - 18 Environmental management and conservation
 - 19 Climate action
 - 20 Waste management
- Responsible urban design and housing diversity
 - 21 Planning services
 - 22 Housing
 - 23 Aged care and accommodation
 - 24 Stormwater management and drainage
- Attractive and welcoming public places
 - 25 Public buildings, halls and toilets
 - 26 Parks, playgrounds and reserves
 - 27 Streetscapes, trees and verges
 - 28 Cemeteries
- Safe, efficient and sustainable transport networks
 - 29 Local roads
 - 30 Main roads
 - 31 Footpaths, trails and cycleways
 - 32 Public transport
- A thriving economy
 - 33 Economic development
 - 34 Agriculture development
 - 35 Balingup town centre development & activation
 - 36 Donnybrook town centre development & activation
 - 37 Tourism and destination marketing
 - 38 Education and life-long learning opportunities
- An engaged community that enjoys positive customer experiences
 - 39 Communication
 - 40 Community engagement on local issues
 - 41 Customer service
- Effective governance and partnerships
 - 42 Volunteer support services
 - 43 Financial management

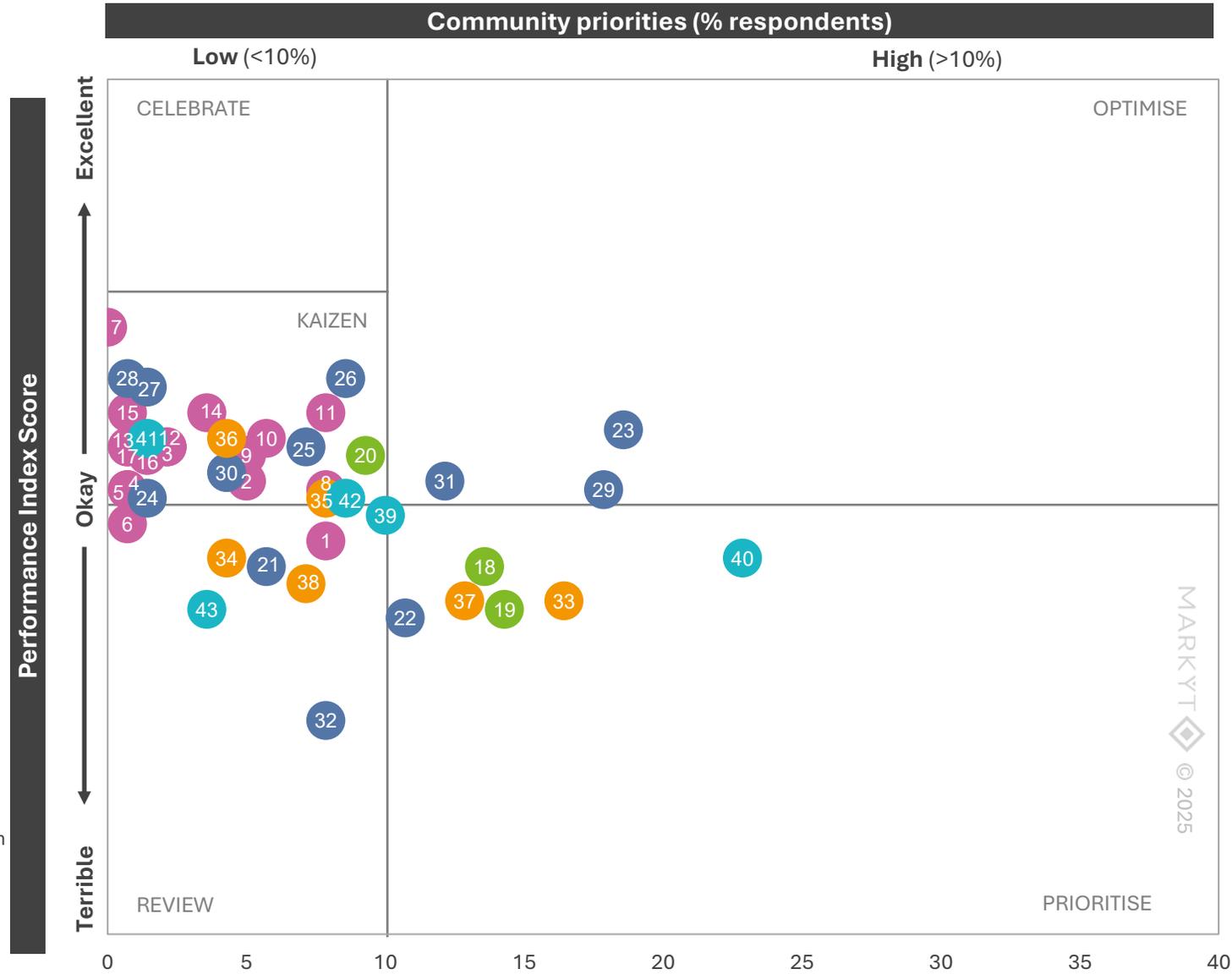


Q. How would you rate performance in the following areas? Base: All respondents, excludes unsure and no response. (n=varies)

Q. Over the next 10 years, which areas would you mostly like the Shire of Donnybrook Balingup to focus on improving? Base: All respondents, excludes no response (n = 106)

Other stakeholder views

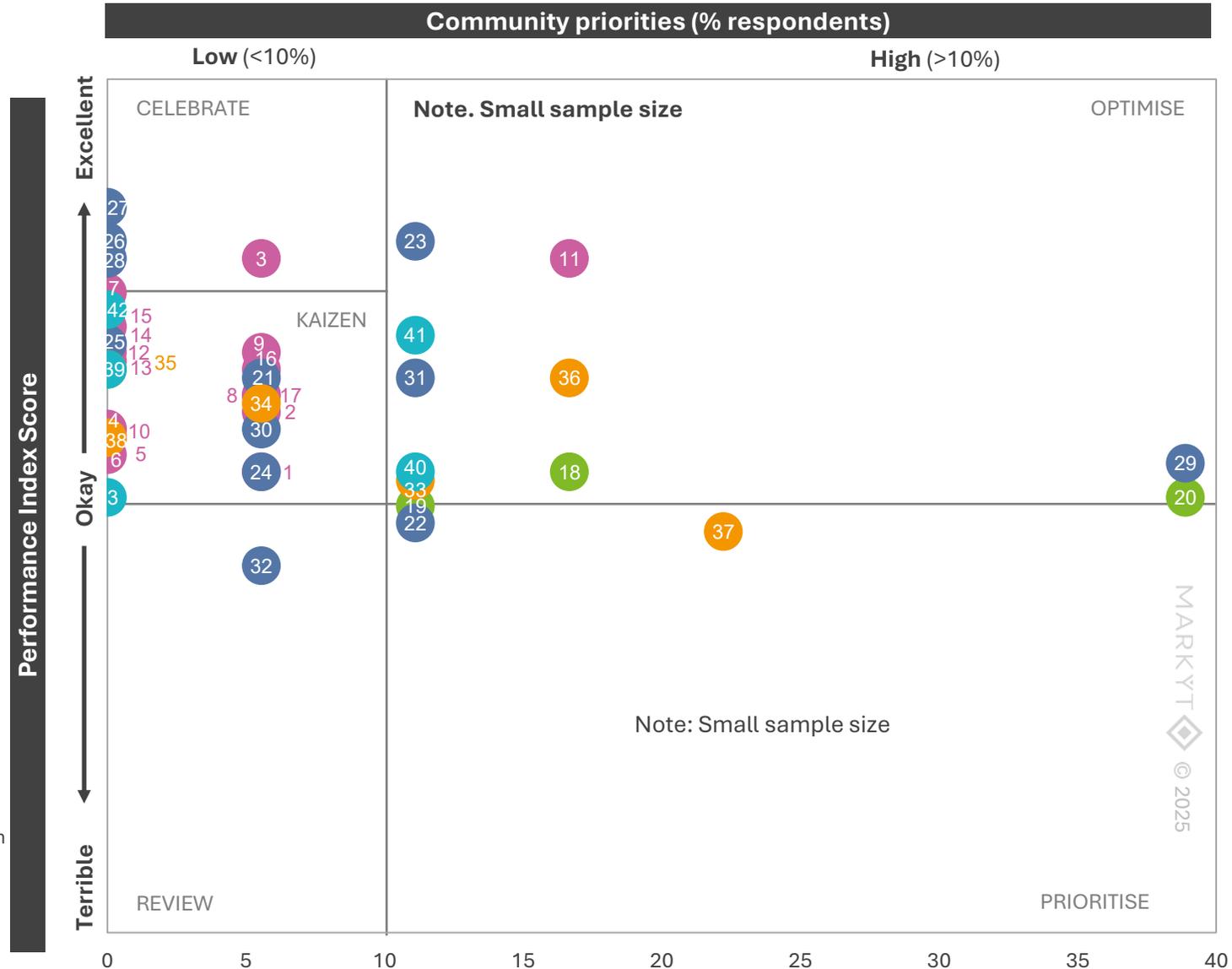
- Diverse, inclusive and supported communities 
 - 1 Youth services and facilities
 - 2 Family and children's services and facilities
 - 3 Seniors' services and facilities
 - 4 Universal access and inclusion
- A sense of identity and belonging through culture, heritage and the arts 
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 - 39 Communication
 - 40 Community engagement on local issues
 - 41 Customer service
- Effective governance and partnerships 
 - 42 Volunteer support services
 - 43 Financial management



Q. How would you rate performance in the following areas? Base: All respondents, excludes unsure and no response. (n=varies)

Q. Over the next 10 years, which areas would you mostly like the Shire of Donnybrook Balingup to focus on improving? Base: All respondents, excludes no response (n = 140)

- Diverse, inclusive and supported communities**
 - 1 Youth services and facilities
 - 2 Family and children's services and facilities
 - 3 Seniors' services and facilities
 - 4 Universal access and inclusion
- A sense of identity and belonging through culture, heritage and the arts**
 - 5 Reconciliation action
 - 6 Heritage services
 - 7 Library services
 - 8 Art, culture and creative activities
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- An engaged community that enjoys positive customer experiences**
 - 39 Communication
 - 40 Community engagement on local issues
 - 41 Customer service
- Effective governance and partnerships**
 - 42 Volunteer support services
 - 43 Financial management



Q. How would you rate performance in the following areas? Base: All respondents, excludes unsure and no response. (n=varies)

Q. Over the next 10 years, which areas would you mostly like the Shire of Donnybrook Balingup to focus on improving? Base: All respondents, excludes no response (n = 18)



CATALYSE® has been a long-term supporter of State and Local Government, delivering strategic planning and research services to build community and organisation value since 2003.

Our vision:

We believe in the power of working together to achieve greatness. Through our benchmarking services, we enable organisations and communities to learn from each other to continuously improve and create pathways to success.

Our flagship services have been embraced by councils across Australia. They include the FUTYR® Council Plan, MARKYT® Community Scorecard, MARKYT® Wellbeing Scorecard and CULTYR® Employee Scorecard.

We also develop bespoke, customised projects, plans and strategies relating to KPI reporting, project evaluations, workforce planning, communication and engagement, community safety, animal management, climate change and sustainable practices, youth services, seniors' services, art and culture, social impact assessments and lots more.

Please **reach out** to chat about your needs.

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