



Donnybrook Transit Park Frequently Asked Questions

1. How do I book?

All Transit Park bookings are easily made online via the Shire website. Please visit <https://www.donnybrook-balingup.wa.gov.au/explore/facilities/transit-parks.aspx> and follow the links.

2. How long can I stay?

Stays are limited by State legislation applicable to all transit parks in WA which permits a maximum stay of three (3) consecutive nights.

3. How much does it cost to stay at the Transit Park?

The current rates for the Transit Park are located on the Shire website under the transit park section. When using the online booking system costs will be automatically calculated.

4. How do I tell if there is availability?

When booking through the online booking system it contains a site map which will show which bays are available. If a bay is shaded, it means it is booked. If you can select the site, then it is available.

5. When do I pay for my booking?

All bookings need to be paid in full at time of booking using a credit / debit card.

6. How will I know if my booking is confirmed?

Upon finalising your online booking / payment you will receive a confirmation email within a few minutes.

7. Why haven't I received a confirmation email?

We have found that sometimes confirmation emails are being allocated to 'junk' folders so please check your junk folder first. If you are still unable to find a confirmation email, please contact Shire staff for assistance on 9780 4200.

8. Why am getting an error message when trying to book online?

Please refresh your page and try again. If you are still getting the error, please contact Shire Staff for assistance on 9780 4200.

9. What is the code to the amenities?

Your confirmation email will include the access code to the amenities. As the amenities are only for transit park visitor use, you are requested not to share the access code with anyone outside your booking party.

10. Am I allowed to bring my pet?

Yes, pets are permitted at the transit park, however owners must adhere to the following requirements:

- Pets must not be left unattended at any time.
- Pets are strictly not permitted in the amenities block.
- Pets must be on a lead at all times in the park.
- Dogs must not bark excessively or cause a nuisance to other guests.
- All pet droppings must be cleaned up immediately and there are bags available near the oval across from the amenities building.
- Dog droppings are to be disposed of using the dedicated bin provided near the oval across from the amenities building away from other guests.
- Local Laws and the *Dog Act 1976* must be adhered to at all times.
- If a guest is not complying with the above requirements, the Shire reserves the right to request that the pet be removed from the Transit Park.

11. Is there a laundry service?

There is no laundry facility at the Transit Park. There is a self-service laundromat in close proximity at the BP service station – 15 South Western Hwy Donnybrook.