



Customer Feedback

What activity/s do you participate in at Donnybrook Recreation Centre? (Please circle)

Gym	Sports - casual
Fitness Class	Squash
Swimming - casual	Creche
Swim Lessons	Other (please detail)
Sports - competition	Other (please detail)

How often do you visit the Centre? (Please circle)

Almost daily	Several times per week	Weekly	Monthly	Once or twice a year	First time
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Are you a member of Donnybrook Recreation Centre? (Please circle)

Yes	No
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Do you participate in a 'Club' activity at Donnybrook Recreation Centre? (Please circle)

Yes	No
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What do you like most about the Centre?

What could we do to improve Donnybrook Recreation Centre?

What age group are you in? (Please circle)

Under 10yrs	11-15yrs	15-20yrs	20-30yrs	30-40yrs	40-50yrs	50-60yrs	60-70yrs	70yrs and over
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Where do you live? _____

How would you rate the Centre overall? (Please circle)

Poor	Average	Good	Very Good	Excellent
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Please rate the following specific aspects of the Centre's operation?

	Poor	Average	Good	Very good	Excellent
Range of programs and activities on offer					
Quality of the programs and activities on offer					
Quality of the equipment/resources					
Value for money					
Range of opening hours					
Standard of customer service					
Standard of instructors and teachers					
General cleanliness and presentation of the Centre					
Presentation and up-keep of the Centre					

Other feedback or comments:

Thank you for completing this evaluation.

If you would like us to contact you to discuss your comments/suggestions in more detail, please provide your name and phone number.

Your name : _____

Your phone number : _____